



Norview News

March 2024

Welcome

We are happy to announce that Norview Lodge has hired a Supervisor, Education, Training, and IPAC Back Up. Please join us in welcoming Selina Garganis into her new role!

Resident Family Information Board

A “Resident Family Information Board” is located on the right side of the wall in Nature’s Trail (first floor) across from the Café for the purpose of communicating information to Residents and their loved ones. There are mandatory (legislated) requirements for posting of certain information and this board will be used for this purpose, as well as providing information updates involving the operation of the home, care and services.

Memory Boxes

A memory box is located outside each Resident room for the purpose of room recognition and the sharing of background information. Residents are encouraged to put appropriate items in their Resident’s memory box to help them to find their room. Registered staff have a key to open the memory box.

Rate Reductions

As we approach the Rate Reduction Application time of year, we are sending out a friendly reminder for those Residents that qualify for a Rate Reduction.

You will be required to provide Pam Bonnett, Coordinator, Business Services, with a copy of the 2023 Notice of Assessment and to fill out and sign the application form. These will be located at the front office. If you require Pam to email you a copy of the application, please email Pam at Pam.Bonnett@norfolkcounty.ca.

The deadline for this is **May 31, 2024**. If you have any questions regarding how to fill out the application or if you need assistance with it, please feel free to contact Pam and she will be happy to assist you.

Compassionate Communication

Difficulties with communication can be discouraging for the person living with cognitive impairment and their loved ones. The person living with cognitive impairment can have difficulties expressing themselves, finding the right words, and understanding the conversation.

Communication is also not always what you say verbally, but also includes non-verbal cues such as body language, tone, and the volume of our voices.

One of the most important things to remember when communicating with someone with cognitive impairment is to remain calm. When you feel tensions rising, remember that someone living with cognitive impairment may no longer be able to rationalize or logically think through a situation. There are parts of their brain that are altered and may not be functioning properly. Their memory may be impacted or their sequencing of events may not be what they once were.

Working with them as they are now will ensure your visits will be enjoyed by all

Welcome

Dan B.
Louise B.
Albert M.
Mike M.
Evelyn P.
Claire S.



Happy Birthday

Carl B.
Marijane G.
Daryl H.
Dawn H.
Joanne L.
Marion P.
Alan R.
Frank S.
Paul S.
Janet S.
Michelle W.
Wilfred Y.



In Memoriam

Frank A.
Marion C.
Clara D.
Fred D.



IPAC Updates

Universal Masking

- Visitors and caregivers must wear a mask at all times within the home EXCEPT when eating or drinking with a Resident in their room or in a designated space (e.g. Activity Room).

When a Visitor tests positive for COVID-19

- Visitors should notify the home of their illness/positive test and notify the home area if they last visited within 48 hours.
- Visitors for a total of 10 days after the date of specimen collection or symptom onset, (whichever is earlier/applicable), should avoid non-essential visits to anyone who is immunocompromised or at a higher risk of illness and avoid non-essential visits to highest-risk settings (such as hospitals and long-term care homes)

Symptomatic Residents on Additional Precautions and/or in Outbreaks

- Essential Visitors/Caregivers: Caregivers are the only visitors who can visit Residents on droplet/contact precautions - there is no limit to the number of Caregivers that can visit a resident.
- General Visitors: General visitors should postpone non-essential visits to Resident's who are symptomatic and/or self-isolating or when the home is in outbreak.
- Additional PPE (mask, eyewear, gown) is required for Caregivers, Support Workers and Essential Visitors when the Resident is on Additional Precautions or resides in the home or an area of the home in an outbreak.
- The Caregiver, Support Worker and Essential Visitors will be asked to follow proper procedure for Donning and Doffing as instructional signage is located outside of each Resident's door.

Everyone in a long term care home, whether staff, student, volunteer, caregiver, support worker, general visitor or Resident, has the responsibility to ensure the ongoing health and safety of all by practicing Infection Prevention and Control measures at all times.

March Programming

Check out individual home area calendars for St. Patrick's Day and Easter themed programming occurring throughout the month of March. Calendars can be found posted on the home areas as well as on the Norfolk County website.

Norview Lodge is excited to offer various special interest programs for Residents across the whole home to attend such as Euchre Club, Baking Club, visits to Evergreen Heights Daycare Center, Card making Club, Intergenerational Holiday Card Exchange, Simcoe Library visits, Canvas & Cocktails, Horticulture, Postcards from the Past (reminiscing about towns and hamlets in Norfolk County), and Swim Program.

Please note that due to COVID-19 restrictions, and/or outbreaks within the home, programs may need to be postponed or cancelled.