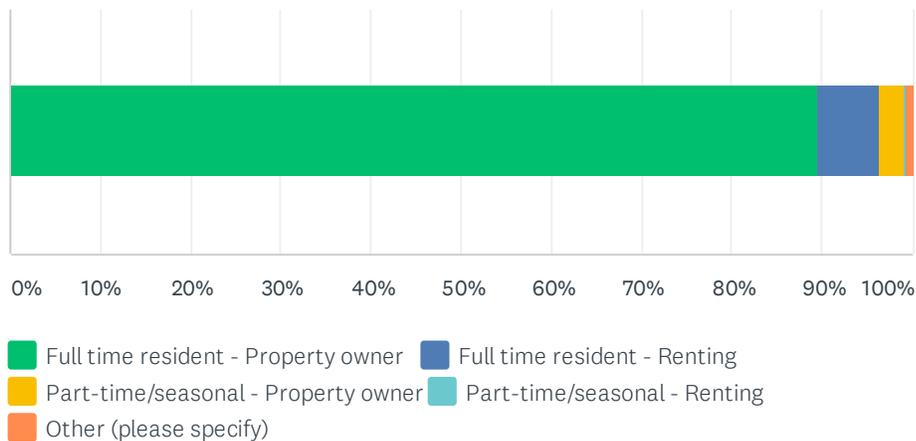


## Q1 Norfolk County is home to full-time and seasonal residents. Please select your residence type:

Answered: 1,196 Skipped: 19

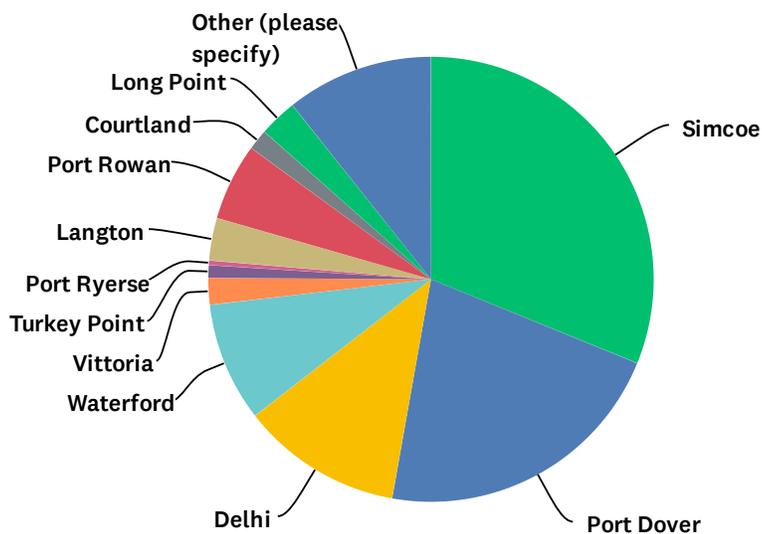


ANSWER CHOICES	RESPONSES	
Full time resident - Property owner	89.55%	1,071
Full time resident - Renting	6.86%	82
Part-time/seasonal - Property owner	2.84%	34
Part-time/seasonal - Renting	0.17%	2
Other (please specify)	0.59%	7
<b>TOTAL</b>		<b>1,196</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Full time property owner, seasonal property owner and farm property owner	9/23/2020 11:09 PM
2	work in Norfolk County	9/15/2020 8:22 PM
3	Employed in Norfolk	9/9/2020 5:37 PM
4	Resident of silver hill gas leak needs to be fixed. And vegetation needs to be cleaned up on forestry farm rd.	9/2/2020 7:51 AM
5	Full Time resident	8/29/2020 9:10 PM
6	full time resident, own home, but property lease	8/29/2020 11:38 AM
7	Senior - property owner	8/26/2020 9:05 PM

## Q2 In which area of Norfolk County do you live?

Answered: 1,197 Skipped: 18



ANSWER CHOICES	RESPONSES	
Simcoe	31.16%	373
Port Dover	21.64%	259
Delhi	11.70%	140
Waterford	8.69%	104
Vittoria	1.92%	23
Turkey Point	0.92%	11
Port Ryerse	0.33%	4
Langton	3.09%	37
Port Rowan	5.60%	67
Courtland	1.50%	18
Long Point	2.76%	33
Other (please specify)	10.69%	128
<b>TOTAL</b>		<b>1,197</b>

## Help Inform Norfolk County's 2021 Budget

#	OTHER (PLEASE SPECIFY)	DATE
1	Wilsonville	9/25/2020 5:50 PM
2	Vanessa	9/24/2020 9:45 PM
3	Scotland	9/24/2020 10:30 AM
4	Teeterville	9/24/2020 8:26 AM
5	Residence and farm Langton. Seasonal- Long Point	9/23/2020 11:09 PM
6	NORMANDALE	9/23/2020 8:41 PM
7	Rattlesnake Harbour	9/23/2020 5:31 PM
8	Round Plains	9/23/2020 5:21 PM
9	Wilsonville	9/23/2020 4:40 PM
10	Wilsonville	9/23/2020 3:39 PM
11	Hagersville	9/23/2020 2:51 PM
12	Pinegrove	9/23/2020 11:18 AM
13	Walsh	9/23/2020 10:10 AM
14	Bloomsburb	9/23/2020 10:10 AM
15	Booth's Harbour	9/23/2020 8:51 AM
16	Renton	9/23/2020 8:36 AM
17	Vanessa	9/23/2020 6:19 AM
18	Walsh	9/22/2020 3:00 PM
19	North of Courtland	9/22/2020 10:29 AM
20	Ward 4	9/22/2020 10:27 AM
21	Windham Center	9/22/2020 2:42 AM
22	Normandale	9/21/2020 11:16 PM
23	St williams	9/21/2020 9:17 PM
24	Silverhill	9/21/2020 8:12 PM
25	Nixon area	9/21/2020 8:02 PM
26	Pinegrove	9/21/2020 7:24 PM
27	Windham Centre	9/21/2020 5:49 PM
28	Teeterville	9/21/2020 5:37 PM
29	St Williams	9/21/2020 2:23 PM
30	Wilsonville	9/20/2020 5:41 PM
31	Walsh	9/20/2020 1:03 AM
32	Charlotteville	9/18/2020 3:15 AM
33	Ward 3	9/16/2020 6:44 PM
34	Wilsonville	9/16/2020 4:10 PM
35	St. Williams	9/16/2020 1:13 PM
36	Greens Corner Charlotteville Township	9/16/2020 12:50 PM
37	greens corners	9/16/2020 6:34 AM

## Help Inform Norfolk County's 2021 Budget

38	St Williams	9/16/2020 5:21 AM
39	Employed in Norfolk	9/15/2020 8:22 PM
40	Vanessa	9/15/2020 11:08 AM
41	St Williams	9/13/2020 3:15 PM
42	La Salette	9/11/2020 1:36 PM
43	Silver Hill	9/10/2020 1:49 PM
44	vanessa	9/9/2020 11:33 PM
45	St. Williams	9/9/2020 10:59 PM
46	Woodhouse Twp	9/9/2020 6:40 PM
47	Haldimand	9/9/2020 5:37 PM
48	Teeterville	9/9/2020 5:02 PM
49	Windham Centre	9/9/2020 4:57 PM
50	Normandale	9/9/2020 1:17 PM
51	Vanessa	9/9/2020 10:54 AM
52	Teeterville	9/9/2020 8:47 AM
53	Windham - Wow even on your survey Windham is not included!	9/9/2020 8:07 AM
54	Walsingham	9/9/2020 7:31 AM
55	St. Williams rural	9/9/2020 7:30 AM
56	Rural Renton area	9/6/2020 5:12 PM
57	St Williams	9/5/2020 1:04 PM
58	Fishers glen	9/5/2020 8:08 AM
59	Charlotteville Township	9/5/2020 7:43 AM
60	St. Williams	9/4/2020 9:27 PM
61	Close to Bill's corners	9/4/2020 4:08 PM
62	pinegrove	9/4/2020 12:21 PM
63	Rural St. Williams	9/4/2020 11:58 AM
64	Boston	9/4/2020 8:33 AM
65	St. Williams	9/3/2020 6:34 PM
66	Nixon	9/3/2020 1:21 PM
67	Bills corners	9/3/2020 8:52 AM
68	Windham Twp	9/3/2020 7:15 AM
69	La Salette	9/2/2020 8:57 PM
70	St. Williams	9/2/2020 8:33 PM
71	St Williams	9/2/2020 7:47 PM
72	St. Williams, I guess you once again missed us!!!	9/2/2020 4:44 PM
73	Nixon area	9/2/2020 1:39 PM
74	Vanessa area	9/2/2020 9:48 AM
75	Wilsonville	9/2/2020 6:47 AM

## Help Inform Norfolk County's 2021 Budget

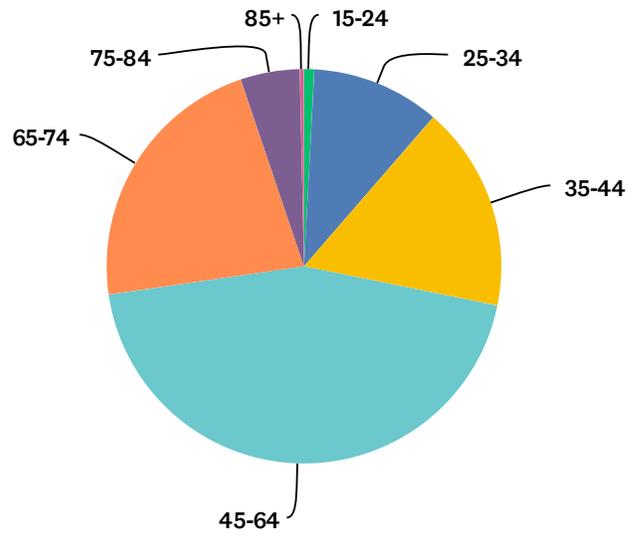
76	St. Williams	9/1/2020 10:44 PM
77	Vanessa	9/1/2020 10:25 PM
78	Cultus	9/1/2020 6:41 PM
79	NORMANDALE	9/1/2020 2:20 PM
80	Former Houghton	9/1/2020 1:47 PM
81	La salette	9/1/2020 12:10 PM
82	LaSalette	9/1/2020 12:05 PM
83	St. Williams	8/31/2020 1:25 PM
84	Lynedoch	8/31/2020 11:09 AM
85	Pinegrove	8/30/2020 10:17 PM
86	Vanessa	8/30/2020 9:30 PM
87	Fisher's Glen	8/30/2020 8:50 PM
88	Ward 4	8/30/2020 7:42 PM
89	Vanessa	8/30/2020 4:50 PM
90	walsh	8/30/2020 3:55 PM
91	Blaney	8/29/2020 9:10 PM
92	Renton	8/29/2020 4:29 PM
93	Lakeshore near Rd. 55.	8/28/2020 9:45 PM
94	Normandale	8/28/2020 7:26 PM
95	St. Williams	8/28/2020 7:22 PM
96	Windham centre	8/28/2020 6:17 PM
97	Renton	8/28/2020 4:34 PM
98	Walsh	8/28/2020 3:02 PM
99	Charlottetown	8/28/2020 8:34 AM
100	LaSalette	8/27/2020 10:56 PM
101	Woodhouse	8/27/2020 10:49 PM
102	Windham Centre	8/27/2020 9:20 PM
103	Cultus	8/27/2020 8:38 PM
104	Walsingham	8/27/2020 8:21 PM
105	Walsh Station	8/27/2020 6:54 PM
106	Vanessa	8/27/2020 6:45 PM
107	2	8/27/2020 6:36 PM
108	Rural South Walsingham Rd 60	8/27/2020 5:00 PM
109	St. Williams	8/27/2020 12:07 PM
110	Charlottetown township	8/27/2020 11:34 AM
111	rural Walsingham	8/27/2020 10:08 AM
112	Pinegrove	8/27/2020 9:10 AM
113	Ward 4	8/27/2020 8:03 AM

## Help Inform Norfolk County's 2021 Budget

114	St. Williams	8/27/2020 2:54 AM
115	8	8/26/2020 11:13 PM
116	Wilsonville	8/26/2020 11:10 PM
117	Windham Centre	8/26/2020 10:28 PM
118	Scotland	8/26/2020 10:22 PM
119	St. Williams	8/26/2020 9:07 PM
120	St. Williams	8/26/2020 9:05 PM
121	Rural	8/26/2020 8:58 PM
122	None	8/26/2020 7:35 PM
123	St. Williams	8/26/2020 7:06 PM
124	Walsingham	8/26/2020 6:02 PM
125	Boston	8/26/2020 5:15 PM
126	St Williams	8/26/2020 4:46 PM
127	St. Williams	8/26/2020 4:45 PM
128	rural area	8/26/2020 4:40 PM

### Q3 What age category do you fall into?

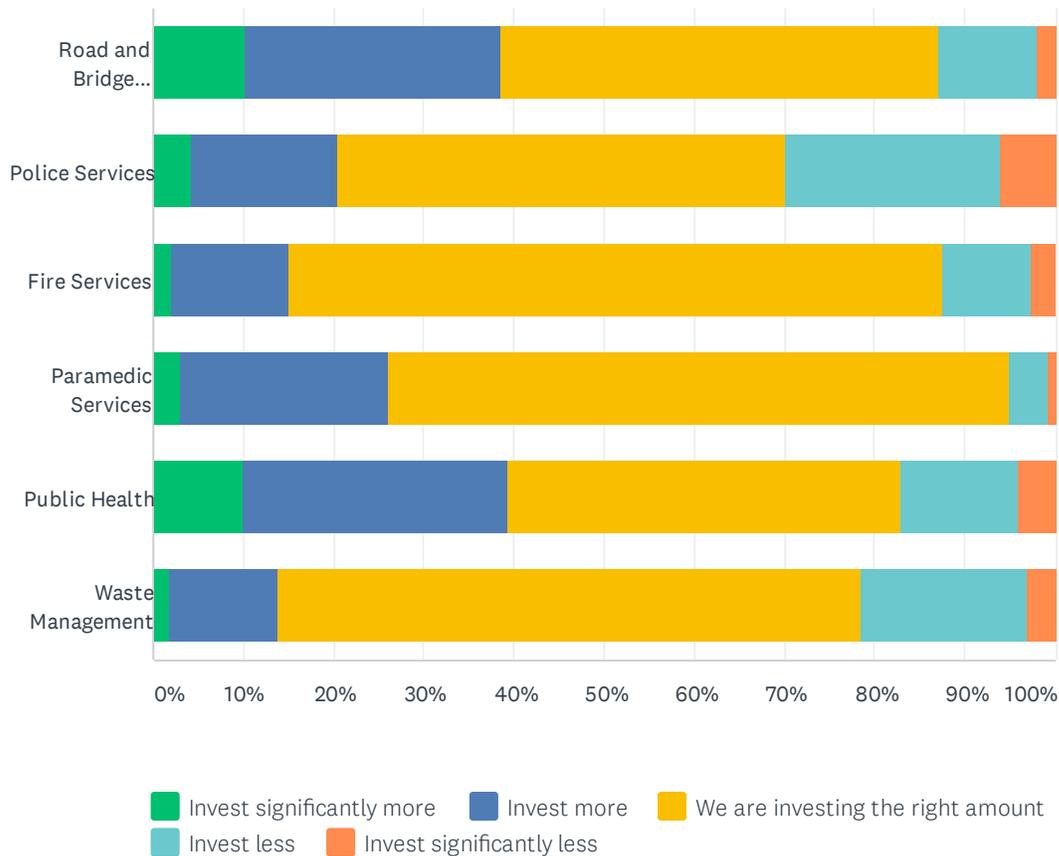
Answered: 1,195 Skipped: 20



ANSWER CHOICES	RESPONSES	
15-24	0.84%	10
25-34	10.54%	126
35-44	16.82%	201
45-64	44.52%	532
65-74	22.09%	264
75-84	4.85%	58
85+	0.33%	4
<b>TOTAL</b>		<b>1,195</b>

Q4 Norfolk, like all municipalities, must provide a number of required services such as building and maintaining roads and bridges, emergency services such as police, fire and paramedic services. Below is what Norfolk County budgeted for these services in 2020. Road & Bridge Maintenance \$22,029,200 Police Services \$12,828,400 Fire Services \$7,551,900 Paramedic Services \$5,981,500 Public Health \$1,631,900 Waste Management \$8,727,900 Indicate for each service whether more money or less money should be invested in these services.

Answered: 1,163 Skipped: 52

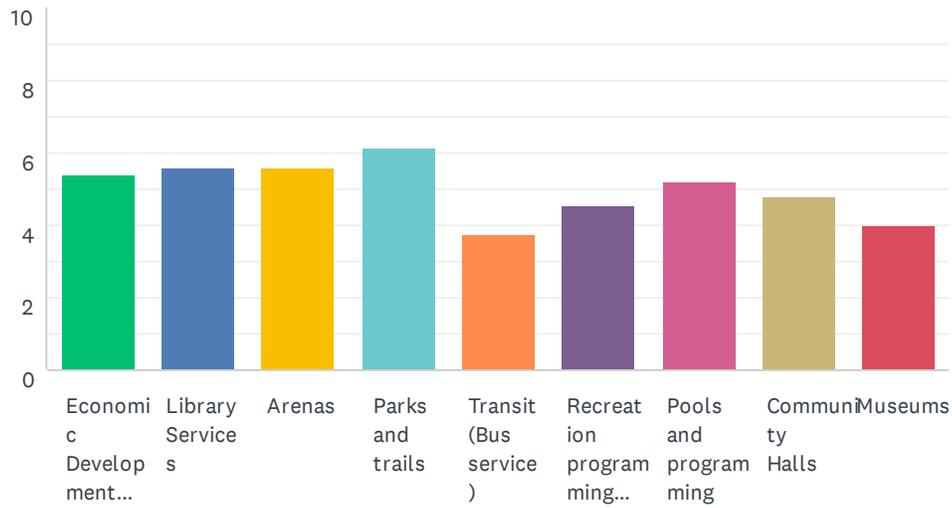


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	INVEST SIGNIFICANTLY MORE	INVEST MORE	WE ARE INVESTING THE RIGHT AMOUNT	INVEST LESS	INVEST SIGNIFICANTLY LESS	TOTAL	WEIGHTED AVERAGE
Road and Bridge Maintenance	10.32% 118	28.26% 323	48.47% 554	10.85% 124	2.10% 24	1,143	2.66
Police Services	4.31% 49	16.08% 183	49.65% 565	23.90% 272	6.06% 69	1,138	3.11
Fire Services	2.04% 23	13.06% 147	72.47% 816	9.86% 111	2.58% 29	1,126	2.98
Paramedic Services	3.09% 35	23.06% 261	68.90% 780	4.06% 46	0.88% 10	1,132	2.77
Public Health	10.09% 115	29.21% 333	43.60% 497	13.16% 150	3.95% 45	1,140	2.72
Waste Management	1.75% 20	12.02% 137	64.65% 737	18.51% 211	3.07% 35	1,140	3.09

Q5 Municipalities also provide a number of services that are not necessarily required but make a place more liveable. These services include trails, parks, recreation programming, libraries, museums and many other services. For reference, below is what Norfolk County budgeted for these services in 2020: Library Services \$2,884,600 Economic Development & Tourism \$866,100 Transit (Bus service) \$163,200 Community Halls \$362,300 Museums \$1,504,200 Parks & Trails \$2,247,400 Arenas \$1,919,900 Pools & Programming \$859,200 Recreation Programming \$622,800 Rank the following services with 1 being the most important and 9 being the least important. Each service must be assigned a ranking and no two services can have the same ranking.

Answered: 1,187 Skipped: 28

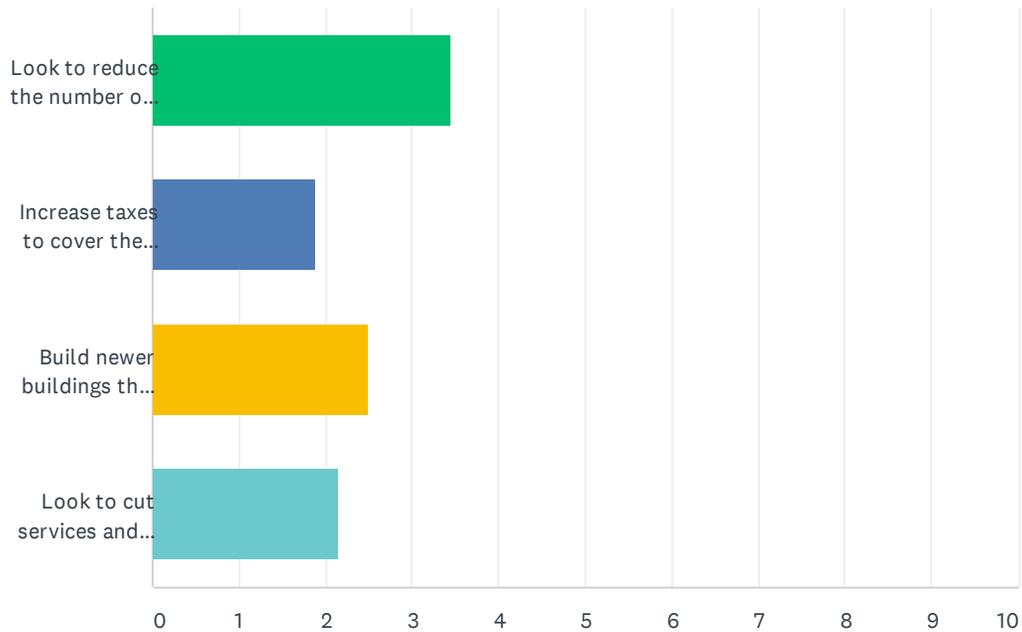


## Help Inform Norfolk County's 2021 Budget

	1	2	3	4	5	6	7	8	9	TOTAL	SCORE
Economic Development and Tourism	21.89% 253	11.16% 129	8.56% 99	8.91% 103	9.00% 104	8.91% 103	9.95% 115	9.95% 115	11.68% 135	1,156	5.42
Library Services	19.32% 223	14.30% 165	9.62% 111	10.75% 124	9.88% 114	7.97% 92	9.53% 110	10.05% 116	8.58% 99	1,154	5.59
Arenas	15.82% 183	14.35% 166	13.48% 156	11.24% 130	10.46% 121	7.78% 90	11.75% 136	7.95% 92	7.17% 83	1,157	5.61
Parks and trails	15.31% 178	18.14% 211	16.42% 191	14.36% 167	11.01% 128	11.61% 135	7.22% 84	3.70% 43	2.24% 26	1,163	6.17
Transit (Bus service)	7.00% 81	6.40% 74	7.69% 89	7.87% 91	7.69% 89	8.21% 95	9.77% 113	15.47% 179	29.90% 346	1,157	3.77
Recreation programming (summer camps, instructional classes, etc.)	6.23% 73	8.37% 98	10.93% 128	10.33% 121	11.02% 129	15.37% 180	13.92% 163	10.93% 128	12.89% 151	1,171	4.55
Pools and programming	5.41% 63	13.32% 155	14.86% 173	14.86% 173	13.66% 159	11.00% 128	10.22% 119	11.51% 134	5.15% 60	1,164	5.20
Community Halls	4.89% 56	9.16% 105	11.43% 131	14.05% 161	14.49% 166	13.44% 154	14.66% 168	11.08% 127	6.81% 78	1,146	4.81
Museums	4.33% 50	4.50% 52	7.70% 89	7.70% 89	13.75% 159	15.57% 180	13.49% 156	18.77% 217	14.19% 164	1,156	3.98

**Q6 Norfolk County has a number of aging buildings that will require significant investments over the next 10 years. Rank the following strategies (1 being the most preferred strategy and 4 being the least preferred.)**

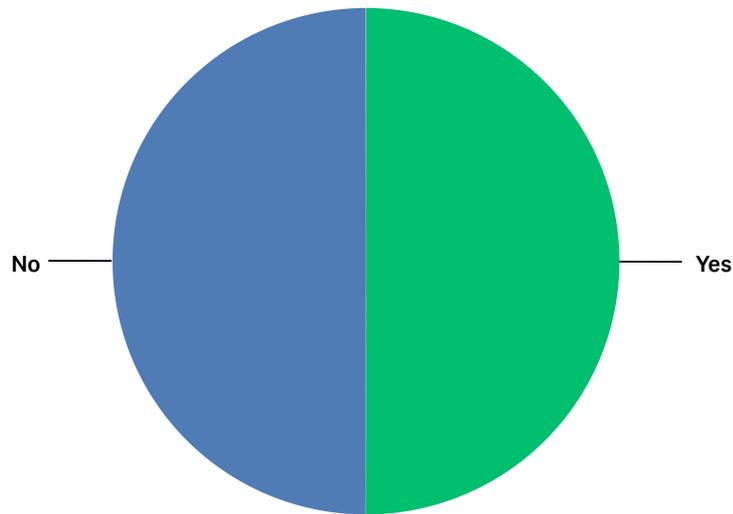
Answered: 1,083 Skipped: 132



	1	2	3	4	TOTAL	SCORE
Look to reduce the number of buildings by consolidating operations into fewer buildings and maximize the use of each of the buildings.	62.26% 660	24.06% 255	10.75% 114	2.92% 31	1,060	3.46
Increase taxes to cover the costs	9.36% 98	16.05% 168	27.60% 289	46.99% 492	1,047	1.88
Build newer buildings that cost less to operate over the long run (20 years), but this will cost more immediately.	18.47% 195	29.73% 314	35.23% 372	16.57% 175	1,056	2.50
Look to cut services and reduce the need for space for those services.	10.55% 113	28.76% 308	25.96% 278	34.73% 372	1,071	2.15

## Q7 Should Norfolk County consider a utility option?

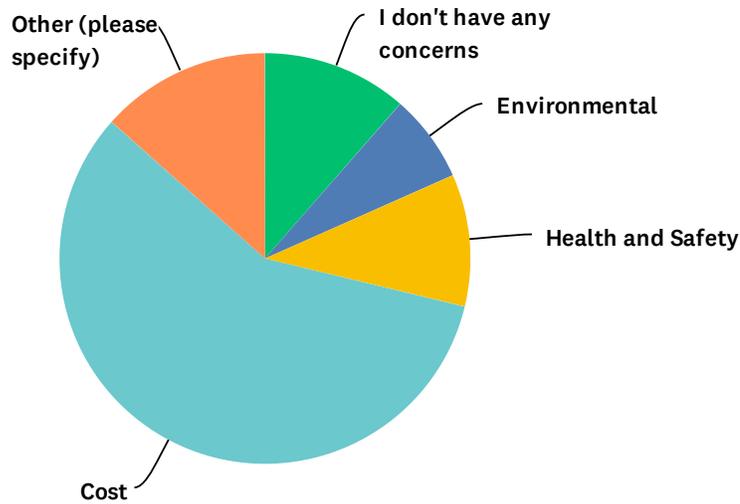
Answered: 1,037 Skipped: 178



ANSWER CHOICES	RESPONSES	
Yes	50.05%	519
No	49.95%	518
TOTAL		1,037

## Q8 What is your primary concern with this model?

Answered: 1,067 Skipped: 148



ANSWER CHOICES	RESPONSES	
I don't have any concerns	11.43%	122
Environmental	6.94%	74
Health and Safety	10.40%	111
Cost	57.83%	617
Other (please specify)	13.40%	143
<b>TOTAL</b>		<b>1,067</b>

## Help Inform Norfolk County's 2021 Budget

#	OTHER (PLEASE SPECIFY)	DATE
1	Selling public utilities to benefit you and your buddies is an abdication of your duty to the public. Hydro deal bankrupted regular norfolk and made lots of rich guys richer. Shame on you for even suggesting we do this.	9/25/2020 10:17 AM
2	Privatization HAS NOT even come close to working in all the times it has been tried!	9/24/2020 9:54 PM
3	lack of local control. Increase rates on a by use basis.	9/24/2020 4:24 PM
4	look at the 407, it is controlled by Spain	9/24/2020 2:05 PM
5	Don't use this service so we cover our own water costs	9/24/2020 10:38 AM
6	Once it is with an arms length company people have less say on anything that happens	9/24/2020 8:33 AM
7	The privatization of hydro in Ontario royally screws people over so why wouldn't this. It not a good or just system for what is a basic necessity such as water.	9/23/2020 8:10 PM
8	Out side agencies are for profit look at hydro rates large increases to tax payer	9/23/2020 7:34 PM
9	Essential services should never be run by private for profit entities	9/23/2020 7:21 PM
10	They will want to make a profit why can we not operate effectively	9/23/2020 6:19 PM
11	utility not an option	9/23/2020 6:18 PM
12	Service	9/23/2020 5:55 PM
13	Costs will increase in time anyways and health and safety concerns.	9/23/2020 3:08 PM
14	No company would do this without making a profit	9/23/2020 12:04 PM
15	I don't see any benefit to having more administration to run another operation for profit.	9/23/2020 12:03 PM
16	Health and Safety, Environmental, Cost, Moral, how to employ the asset for the county other than risk	9/23/2020 10:16 AM
17	The theory of this system has failed in Booth's Harbour already with a 3rd party looking after the system. They were not in compliance for 10 years and now all of a sudden they're in compliance with little to no repercussions. Who's to say that won't happen again, this time county wide?	9/23/2020 10:10 AM
18	Rate increases are always too often and is ever increasing for reasons that seem to be attitude " that we can." No competition to keep anything in check.	9/23/2020 9:45 AM
19	Will municipality control rate increases if this goes to private company?	9/23/2020 9:24 AM
20	like the hydro? cost control and bad planning	9/23/2020 8:18 AM
21	For profit model not appropriate	9/23/2020 7:38 AM
22	No control you have a responsibility to the residents of Norfolk County. If a company can profit why can the county not do the same thing.? Start running the county like a business !	9/23/2020 7:27 AM
23	My concern is our taxes wouldn't be lowered regardless. If the County goes private utilities our property taxes should drop.	9/22/2020 6:13 PM
24	I have real concerns that a private entity would try to curtain expenses and cut corners that could have environmental and safety impacts.	9/22/2020 3:43 PM
25	N	9/22/2020 3:21 PM
26	loss of control	9/22/2020 2:23 PM
27	Ability to reverse the change in management of later able financially or if necessary	9/22/2020 6:30 AM
28	More information needed	9/21/2020 11:20 PM
29	Corruption	9/21/2020 10:37 PM
30	Hidden costs	9/21/2020 9:59 PM
31	Has not worked in Norwich	9/21/2020 9:25 PM

## Help Inform Norfolk County's 2021 Budget

32	If I were a resident that used these services, I might be concerned that costs could skyrocket if an outside provider takes over.	9/21/2020 8:34 PM
33	it was said that selling Norfolk hydro would lower costs to the residences they lied why would mental challenged civil servants want us to believe them now their competency has not improved	9/21/2020 8:13 PM
34	Hydro model is a disaster, why do it for anything else?	9/21/2020 8:08 PM
35	I'm on septic/well. Not applicable	9/21/2020 7:57 PM
36	I don't use either of these services & there's no n/a	9/21/2020 7:37 PM
37	Loss of employment for those currently employed by the County	9/21/2020 5:52 PM
38	Arms length will give control to others who have private profitability as their goal.	9/21/2020 5:40 PM
39	Ultimately it will cost us more in the end as it is highly unlikely that the county would initiate and cost reductions to set off what the third party charges. (i.e. reduction in number of municipal employees currently allocated to providing this service)	9/21/2020 4:44 PM
40	A third party company will be operating to make a profit which would impact the service quality/environmental and social responsibility in some way.	9/21/2020 8:39 AM
41	Who will operate it?	9/21/2020 8:32 AM
42	Should be run by township	9/19/2020 10:06 AM
43	The county will (blank) it up	9/18/2020 9:24 PM
44	retaining sufficient qualified staff to ensure compliance with contract.	9/17/2020 6:36 PM
45	All new developers should pay for the the water and sewer. Not tot be a burden on tax payer	9/17/2020 1:27 PM
46	I have more than one concern but can only choose one. Environmental and health and safety.	9/16/2020 9:23 PM
47	Another level of bureaucracy, waste, and cost	9/16/2020 8:24 PM
48	lack of responsible governance. The Mike Harris government eliminated local Utility Commissions with elected leadership that operated on a cost-recovery basis ostensibly to allow for "improvements in service at reduced costs" Only the most gullible would believe this to be possible.	9/16/2020 6:56 PM
49	really need help to sort it budget	9/16/2020 11:50 AM
50	our water problems in Simcoe are shamefully overpriced. the water is brown and I can't believe some in council actually think our water is good. it is not and should be a big priority above other thing and certainly much more important than the hub. Something needs to be done now. it is way past due. Please don't shove this under the rug. i have changed softeners twice, hot water tanks three times, installed an inb line one micron filter and still get brown water. Please make this a priority now.	9/16/2020 8:37 AM
51	Water should NOT be part of a "for profit" enterprise.	9/16/2020 6:42 AM
52	An outside company works for profit not the wellness of the community, example; Hydro One.	9/14/2020 10:17 AM
53	When you own the assets and set the rates I don't see the benefit of contracting the operation out. The county already has the infrastructure manpower wise to operate the system, just make it efficient.	9/13/2020 3:34 PM
54	service when needed, ie emergency calls/work	9/13/2020 2:40 PM
55	Private companies should not make money on needed sevicees	9/13/2020 11:41 AM
56	NO accountability	9/13/2020 11:04 AM
57	As long as we do not relinquish any say in hikes and increases to the residents	9/11/2020 12:51 PM
58	long term implications of not owning water system	9/11/2020 12:49 PM
59	Let's not contract any more services. Long term, I believe, it costs much more.	9/10/2020 4:33 PM
60	There should be a drop down that we can answer on every question on this survey as it is not	9/10/2020 1:58 PM

## Help Inform Norfolk County's 2021 Budget

accurate on what the people want. They are all trick questions to give the county to do what they want. You should really think before you make these available.

61	Proven to not work out financially long term. Safe drinking water should be operated by municipality, not by companies seeking profit	9/10/2020 9:00 AM
62	Control of cost and health considerations of community they serve.	9/10/2020 7:15 AM
63	Non control of the assets and maintenance of them at a higher cost then doing it through the county.	9/9/2020 11:13 PM
64	If you privatize you have no control over future costs	9/9/2020 10:39 PM
65	making sure fees are manageable and fair to the consumer. we pay more in water waste then the water coming into the home. seems unfair as we are not wasting as much as we are using.	9/9/2020 8:44 PM
66	Well negotiate a crappy agreement and shareholders of third party will benefit, like the legacy funds we are getting poor returns while fund manager getting rich.	9/9/2020 4:29 PM
67	Maintaining level of service and controlling escalation of cost	9/9/2020 4:05 PM
68	It certainly did not work for hydro one to take over Norfolk power	9/9/2020 2:50 PM
69	The City of Hamilton did this approx 20 years ago. When the City realized that these companies were doing the bare minimum they took back their Water and Wastewater Division and had to spend like 5 million plus dollars to get their infrastructure to the minimum Ministry Of Environment Standards. Many municipalities have reversed this option because it costs more in the long run. So no way this is a good thing.	9/9/2020 9:57 AM
70	Level of service doesn't deteriorate	9/9/2020 9:46 AM
71	you all screwed up the sale of Norfolk Power. where is that fund? service is worse? seems like a less stable power supply.	9/8/2020 7:49 PM
72	Cost, profiteering, gouging, lower quality of service, CEO bonuses (not)	9/8/2020 12:24 PM
73	Staffing implications	9/8/2020 10:54 AM
74	This is currently what you do ... however, Erth Solutions monitoring system is inaccurate and they are unresponsive to requests for replacement equipment. No way we use the amount of water they claim we do and we suspect the meter that is 50 years old is to blame. Horrendously high rates!	9/8/2020 9:13 AM
75	Ownership must be local.	9/6/2020 11:07 PM
76	Already have it now with Veiola Services nothing new	9/5/2020 6:47 PM
77	current hydro system is a mess and costs are thru the roof!! A model to be avoided at all costs.	9/4/2020 5:48 PM
78	Loss of control	9/4/2020 2:25 PM
79	Keep utilities in house	9/4/2020 2:10 PM
80	The problem is not the day to day work. Its the infrustructue that is old and nothing was done by management to keep it up. Weather or not we go this way the money still comes from the county. We should amalgamate back with Haldimand.	9/4/2020 2:05 PM
81	Potential loss of local jobs	9/4/2020 1:42 PM
82	The companies bidding are internationally owned and these companies are richer than the County and they have accessible to the best legal services. Customer services and operations will be provided to the minimum standards. Other municipalities have tried this scenario and then the cost to go back was enormous. Presently, in Ontario there is only one company providing these services and they have a monopoly. Water and wastewater should never be controlled by international companies. All the profits of operations go outside of Canada. For every dollar of profit, Canada will lose seven dollars of spending. Look at Ontario Hydro, once the freeze is off, your hydro bill is going to jump drastically. Also, the Federal and Provincial government have over-regulated water and wastewater systems. They dictate to the municipalities new regulations which require enormous amount of information recording and waste Municipal staff time where this cost could be used for new infrastructure.	9/4/2020 1:28 PM

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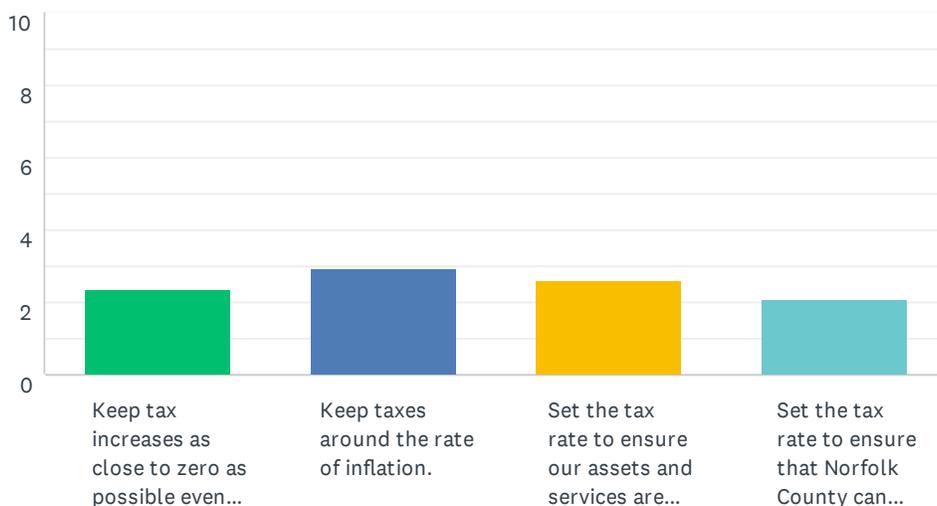
83	not knowledgable enough to speak on this subject. it sounds like a good idea, however, based on my cursory research.	9/4/2020 8:31 AM
84	A utility service needs to have cost increase ceiling if rates are increased	9/3/2020 7:10 PM
85	The monthly costs will increase just like it did with hydro 1.	9/3/2020 11:20 AM
86	Quality of water being supplied. We have never had an issue (virus) in the water system	9/3/2020 10:35 AM
87	I live in the country	9/3/2020 10:15 AM
88	It's like letting China take over all manufacturing because it will cost less	9/2/2020 7:07 PM
89	Loss of control and increase costs	9/2/2020 12:30 PM
90	Both cost in general and the fear that a third party will run the utility as a "for profit business" rather than a necessity	9/2/2020 11:18 AM
91	Giving up Control of our own resources!	9/1/2020 11:17 PM
92	Rates will explode	9/1/2020 10:27 PM
93	This can come back and hurt in the end	9/1/2020 5:17 PM
94	NA , we have well and septic	9/1/2020 12:19 PM
95	All of the above	9/1/2020 12:27 AM
96	Should be operated at cost and not be a profit making enterprise	8/31/2020 5:36 PM
97	Private enterprise and profit and residents expense	8/31/2020 4:56 PM
98	Our water and sewer are way too high and something needs to be done differently. When a person works all day with no one home and the bill is higher than hydro is not right	8/31/2020 3:29 PM
99	We have seen rates go skyrocketing with hydro so execs can get their multi-million dollar bonuses and salaries. I think this plan needs to be laid out for no less than 10 years with set increases, just like rent increase set for landlords.	8/31/2020 11:30 AM
100	Make sure Norfolk still has control	8/31/2020 7:41 AM
101	More information needed on subject	8/30/2020 6:26 PM
102	cost increases will be needed for a Co. to have profit to operate...consumers lose a voice.	8/30/2020 4:09 PM
103	Potential cost of private ownership.	8/30/2020 9:17 AM
104	Usually ends up to loss of control, is there a guarantee of improved infrastructure with minimal tax increase	8/30/2020 8:21 AM
105	contracting out dilutes accountability - water quality must not be put at risk to save some money	8/30/2020 5:03 AM
106	I do not have access to these services, so I selfishly do not want taxes going there.	8/29/2020 10:51 AM
107	You will most likely bring in an outside company	8/29/2020 9:39 AM
108	We already have county employees for this. Without understanding severance costs, not sure.	8/29/2020 7:20 AM
109	Anytime you take things out of the municipality's control, you lose just that, control.	8/28/2020 11:05 PM
110	the loss of local jobs	8/28/2020 7:33 PM
111	consigning this out means those with longitudinal experience of our wastewater systems are no longer providing the necessary background to address the issues in the system. We brought in outside people to address the gas well situation while ignoring locals with valid input.	8/28/2020 1:40 PM
112	Cut down on the county workers, unions, way to many duplicate	8/28/2020 1:10 PM
113	Lost jobs	8/28/2020 11:59 AM
114	Would be ran to make money for shareholders	8/28/2020 11:42 AM
115	Loss of long term controls over important infrastructure service.	8/28/2020 10:40 AM

## Help Inform Norfolk County's 2021 Budget

116	Why would you pay a 3rd party to do a job that belongs to the county. Doesn't make any sense to me, Chopp. Nothing you do seems to make any sense. Maybe act like an adult and quit pretending to be Trump, and the federal and Provincial Government would give us money to support those things.	8/28/2020 10:32 AM
117	Loss of control.	8/28/2020 9:52 AM
118	Ontario Hydro has turned into a cash cow and rates just keep climbing. Specially for rual users paying for extra delivery fees.	8/28/2020 7:34 AM
119	let's invest in our own region and quit outsourcing	8/27/2020 11:10 PM
120	this has proven ineffective eg selling to Hydro has not been cheaper for taxpayer or moving to OPP has not been cost effective	8/27/2020 9:28 PM
121	Control of system	8/27/2020 8:51 PM
122	Loss of control. Once you privatize it you can never afford to go back	8/27/2020 8:32 PM
123	Loss of control (Highway 407)	8/27/2020 8:29 PM
124	Provide local jobs	8/27/2020 7:22 PM
125	Maintain ownership	8/27/2020 7:02 PM
126	Control	8/27/2020 6:41 PM
127	Has not worked elsewhere, and was brought back inhouse	8/27/2020 6:25 PM
128	Vittoria residents have individual wells and septic systems.	8/27/2020 2:45 PM
129	Not partaking in the county's water system as are many others. But still pay taxes for these services unless supported by costs to users.	8/27/2020 1:09 PM
130	Confusing as to how this would save money. Any private operator would need to cover costs or make money to operate. Hire qualified staff and keep control in house.	8/27/2020 11:44 AM
131	loss of price control over time	8/27/2020 10:17 AM
132	at arms lenght could led to legal trouble in the future	8/27/2020 10:13 AM
133	Make the developers cover the cost of upgrading infrastructure that will benefit them	8/27/2020 12:17 AM
134	Loss of 'control'	8/26/2020 10:07 PM
135	I don't know enough about it to make an informed choice. Question 7 should really have an "unsure" option.	8/26/2020 9:56 PM
136	I don't use town water, so as long as I'm not paying for this model I don't have any concern for it.	8/26/2020 9:12 PM
137	Job losses	8/26/2020 9:02 PM
138	It adds more complexity and bureaucracy.	8/26/2020 9:02 PM
139	Keep all work within county, quit giving outsiders our tax dollars.	8/26/2020 6:42 PM
140	Storm water management	8/26/2020 5:54 PM
141	Cost and control	8/26/2020 4:56 PM
142	Not convinced an arm's length entity would be any more competent at the job than the existing model	8/26/2020 4:44 PM
143	Employment of the current staff	8/26/2020 3:14 PM

**Q9 How should Norfolk County set its taxes? Rank the following statements from 1 to 4 — 1 being the statement you most agree with most and 5 being the statement you agree with least.**

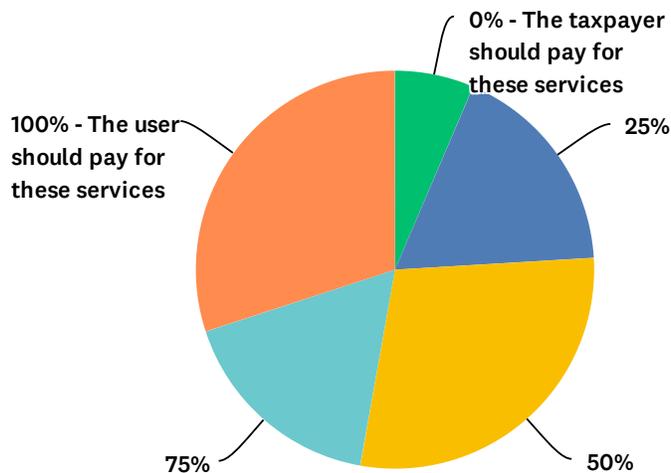
Answered: 1,086 Skipped: 129



	1	2	3	4	TOTAL	SCORE
Keep tax increases as close to zero as possible even if this means reducing non-essential services.	32.07% 339	13.72% 145	10.88% 115	43.33% 458	1,057	2.35
Keep taxes around the rate of inflation.	35.38% 374	33.02% 349	24.88% 263	6.72% 71	1,057	2.97
Set the tax rate to ensure our assets and services are maintained.	17.83% 187	35.75% 375	37.18% 390	9.25% 97	1,049	2.62
Set the tax rate to ensure that Norfolk County can maintain our assets and services as well as investing in new services.	16.60% 178	17.16% 184	26.21% 281	40.02% 429	1,072	2.10

### Q10 Approximately how much do you think the user should pay for services such as ice rinks, bus service, soccer fields?

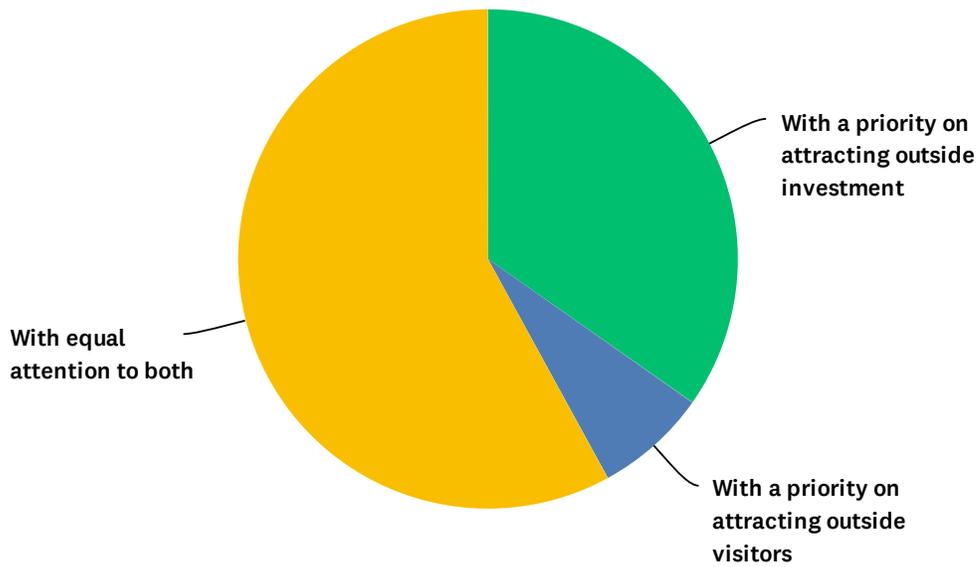
Answered: 1,089 Skipped: 126



ANSWER CHOICES	RESPONSES	
0% - The taxpayer should pay for these services	6.43%	70
25%	17.63%	192
50%	28.74%	313
75%	17.17%	187
100% - The user should pay for these services	30.03%	327
<b>TOTAL</b>		<b>1,089</b>

## Q11 Norfolk County is developing a road map for the future of the Economic Development and Tourism Department. How do you think resources in this area should be allocated?

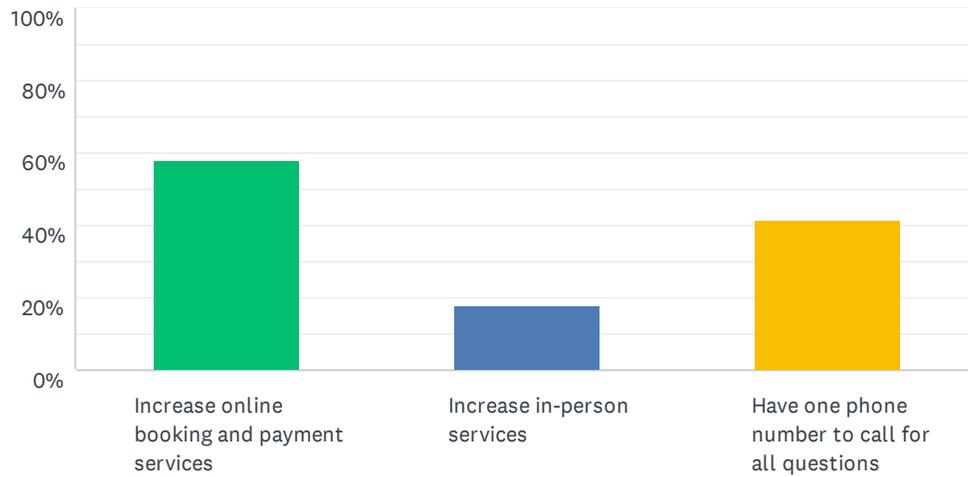
Answered: 1,082 Skipped: 133



ANSWER CHOICES	RESPONSES	
With a priority on attracting outside investment	34.75%	376
With a priority on attracting outside visitors	7.30%	79
With equal attention to both	57.95%	627
TOTAL		1,082

## Q12 Which of the following strategies do you think would improve customer service at Norfolk County?

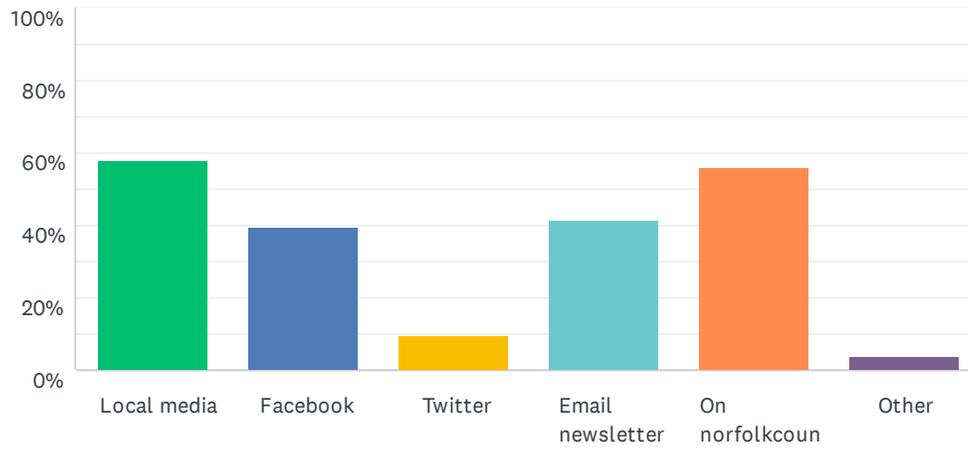
Answered: 1,079 Skipped: 136



ANSWER CHOICES	RESPONSES	
Increase online booking and payment services	57.92%	625
Increase in-person services	18.16%	196
Have one phone number to call for all questions	41.43%	447
Total Respondents: 1,079		

### Q13 How would you prefer to get updates and news from Norfolk County? Select all that apply.

Answered: 1,086 Skipped: 129



ANSWER CHOICES	RESPONSES	
Local media	57.92%	629
Facebook	39.32%	427
Twitter	9.58%	104
Email newsletter	41.25%	448
On norfolkcounty.ca	56.17%	610
Other	3.96%	43
Total Respondents: 1,086		

## Q14 Any additional comments

Answered: 345 Skipped: 870

## Help Inform Norfolk County's 2021 Budget

#	RESPONSES	DATE
1	Don't close the museums!	9/25/2020 9:51 PM
2	Survey sounds like it was written by a person with an agenda. Norfolk co. Would do well to at least hire someone who can write a survey that doesnt give away the plot. Clearly the municipality is hoping to see folks say lower our taxes, let us sell off public assets, etc. That way you and your buddies can all make a lot of money and stop paying for unreasonable things like libraries.	9/25/2020 10:17 AM
3	we cannot keep investing in repairs to buildings that are beyond their useful life. One of the biggest things that people need to get over is the thinking that each community within norfolk needs every service located in that community. if you lived in a city even such as Brantford you would drive same distance that we have between communities to go to services such as arenas and pools or it may take as long due to traffic congestion in larger centres. Newer facilities should be built central to where the larger population exists and is expanding to help with the perceived "distance" between these locations. You might have to drive 20 minutes to get to something not everyone can live next to it .	9/25/2020 9:43 AM
4	Start taxing businesses and agriculture as you would property owners! Everyone should pay their fair and EQUAL share	9/24/2020 9:54 PM
5	Taxes have had too much of an increase already. Many rural taxpayers have their own wells and septic beds and shouldn't have to shoulder taxes for urban areas. Seniors should be cut a break for school taxes, arenas etc., especially since they no longer have children in school and also do not access many services that seniors pay for in their taxes.	9/24/2020 3:50 PM
6	I didn't answer the first question because they're isn't enough information.	9/24/2020 10:50 AM
7	Paper newsletter	9/24/2020 10:03 AM
8	A lot of this doesn't pertain to me and I'll never use the services. The taxes were already increased at a huge rate over 2 years and here we are not even getting use of the services this money is going to. Our museum could atleast be left open so that we arent paying through the teeth for nothing. Delhi and Simcoe aren't really my problem or priority. Why take away the one thing we have	9/24/2020 8:33 AM
9	County needs to get away from operating like a city. We do not have the population to operate in such a way. Port Dover is a problem. People of Dover should be 100% responsible for new in infrastructure and upgrades to accomodate all present,past and new development.	9/24/2020 8:16 AM
10	Lay employees off if facilities close example museum. Total cost recovery for arenas etc as taxpayers don't support my Families recreational acTivities. Reduce the size of government as I can't afford increased taxes thank you	9/24/2020 7:49 AM
11	1. In regard to NON-ESSENTIAL services, I do not understand why any government (municipal, provincial or federal) would spend any of my tax dollars on anything deemed NON-ESSENTIAL. Service Clubs, by definition, Churches, because they are supposed to care, and volunteers, because they want (not need) these services should fund and look after these NON-ESSENTIAL services.	9/24/2020 7:07 AM
12	Council should discuss the issue of air quality. While backyard burn pits are allowed, too many people are getting away with polluting the air and causing people health issues as well as inability to enjoy your own property, and having to shut windows. In this day and age it is a travesty that people are allowed to cause others such distress. What is more important in life than the air we breathe? People on the west coast have no choice but to contend with smoky air and we allow this to happen in the name of recreation. We are advised to call 911 and asked to discuss this with our neighbour. No one should have to be pitted against their neighbour and ask them to put out their recreational fire. The city of Cambridge does not allow them. People also take advantage of burning inappropriate matter. The same applies to fireplaces. In the winter, we often have to discontinue our walk due to the intense pollution in the air. When will council decide enough is enough, nothing trumps our right to breathe clean air and not have to barricade ourselves inside just so someone can roast a marshmallow.	9/23/2020 10:19 PM
13	Remove all special funds that council uses for non essential expenditures	9/23/2020 8:54 PM
14	ROADS ARE IN NEED OF UPGRADING.....NELSON STREET WEST IN PORT DOVER.	9/23/2020 8:45 PM
15	Just because some services provided by the county are not deemed necessary to survive	9/23/2020 8:10 PM

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does not mean they aren't needed to thrive. You can survive without literacy, art, culture and much more, but no one will thrive if they are deprived of these things. Children need to be in an place where they can learn to thrive so they can continue on a good path in adulthood. Many of the things listed as optional are used by the children of the community. Regardless of their socio-economic status children need places to learn and grow. Libraries, museums and parks allow for this environment and encourage their growth. The county wants to remove these services for unfounded reasons and greed which is not okay. People know that the mayor wants to close the libraries and she doesn't have any decent reasons to do so. Here are some links to articles proving libraries are necessary to communities! By the way you'll need an active library card to access some of

these. <https://library.eb.com/levels/referencecenter/article/library/106477#>

<https://www.thestar.com/opinion/contributors/2018/01/15/i-am-proof-libraries-are-critical-to-solving-cultural-poverty.html> <https://www.myconsultant.ca/EN/The-Value-of-Public-Libraries-in-Canada> <https://hnliteracy.com/> I am aware that you probably won't read those so I won't add more but I will add some links that can also be found on [ncpl.ca](http://ncpl.ca) in case the person reading this is next on Chopp's chopping block, after all museum, parks, library and many other county employees are seem to be on her list. <https://www.jobbank.gc.ca/home> <https://ca.indeed.com/> <https://ca.job-applications.com/>

16	Get rid of the junkies.	9/23/2020 7:21 PM
17	Council needs to understand they report to the public honestly and openly. The back door closed meetings need to stop.	9/23/2020 6:19 PM
18	I don't have sufficient information on how efficiently current resources are being are being used to comment on more or less spending in a particular area.	9/23/2020 4:57 PM
19	Taxes are getting so high for many that we will soon be unable to pay them. Some departments such as roads seem to be top heavy with workers. Why do some independent snow plow people get paid in the winter to be on standby? If an independent lawn maintenance person can't cut grass due to drought or rain, does the homeowner still pay him for being on standby? I DONT THINK SO!	9/23/2020 3:35 PM
20	I see a lot of small trucks bearing Norfolk County logo parked at private homes overnight ? surely these employees are not all "on call " or required to have a company vehicle at their service 24/77	9/23/2020 3:28 PM
21	The Taxpayers of Norfolk County need to be sent by mail (not everyone has internet or newspapers.	9/23/2020 2:47 PM
22	Less methadone clinics and junkies running around stealing stuff and mooching of the system would be nice I'm sick of my stuff getting stolen and police won't even come out??? I live in one of the nicest areas of simcoe and pay a premium in taxes to do so. I'm sick of seeing our beloved community turn to ruin at the hands of a bunch or wild animals high on government provided drugs and financial aid...mic drop	9/23/2020 2:18 PM
23	My property taxes already got increased \$2,000 this year.	9/23/2020 2:00 PM
24	Some of these questions have leading answers that loop you into statements that you don't necessarily agree with and some have options not listed. This survey doesn't hold much value as far as I see it	9/23/2020 12:43 PM
25	CUTBACK THE AMOUNT OF STAFF BY ACTUALLY HAVING PEOPLE WORK NOT SUPERVISING.MAKE EMPLOYEES DRIVE THERE OWN VEHICLES TO AND FROM WORK.	9/23/2020 12:30 PM
26	A summary of the results of this survey would be welcome.	9/23/2020 12:03 PM
27	With regards to taxes, the way we pay does not make sense. Those who live in towns tend to use more of the amenities and things covered by the taxes. For those who live in the country, we don't use a lot of the amenities...no sidewalks, no lights, no water/sewer services, don't really use libraries, and the rest of the things that the towns have. I live in the country, we get wastemanagment services and snowplow in the winter. Why are our taxes so much higher than those in town? I live on an acre lot and pay approx. \$6000 year in taxes! Also with regards to the number of employees Norfolk County has, I think you could reduce the number and still maintain the daily operations. I have seen with my own eyes, and know of individuals who work for the County. Many do not work very hard and could take on additional tasks to make the county more efficient.	9/23/2020 10:56 AM

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28	I'm admittedly not familiar with what has been spent in the past. I realize that budgets are static documents. One thing I have noticed is that whoever answers the phone for inquiries should be trained in public service.	9/23/2020 10:39 AM
29	I think Norfolk County needs to take at their road operations, I see roads that are perfectly fine getting fresh tar and chip. I understand maintaining existing infrastructure however please investigate altering the maintenance and construction programs to help reduce costs. It is difficult as a tax payer to see Roads Operations taking the highest amount of the budget.	9/23/2020 10:25 AM
30	I think that taxes need to to sustain growth and maintain infrastructure. We pay far too much in taxes in this Country. Governments need to spend our money on what we as group need to live comfortably. I do not see a need for a bus service here. I don't see many if any on the bus when I am out. As a retired person living on a fixed income I need to pay as little taxes as possible, but I do see the need for arenas and parks. I grew up here and have lived several different places in Southern Ontario. We moved back here to retire. Having lived elsewhere I believe that our taxes are lower than other places however our water bill is more expensive than other places. Having said all that, I believe that your biggest challenge is to change peoples mindset here. We are a single tier municipality. However the mindset of the locals is that we are still under the Regional or Multi tiered model. We live in Norfolk County, and as a single tier municipality the residents must realize that we may not need an arena or, pool or community centre in every town. We are 1 municipality not seven housed in a county. Duplicated services that we don't need shouldn't be funded. The mindset has to change and the Council has to lead that change. It was done with the 911 service, street names changed, now we need to expand the change and thinking and apply it to the County. That multi tiered mentality will make it cost prohibitive to live here. Sorry if I may have repeated things it's hard to review what you have typed on one line.	9/23/2020 10:20 AM
31	I found that a number of the questions were posed in such a way as to be manipulated to show support for a predetermined agenda.I think there should be opportunity to offer comments after each section to truly get a feel for citizens concerns and/pr support.Because of limited opportunity for input I find this "survey" self serving and basically a waste of time.	9/23/2020 10:17 AM
32	I would have liked more details (and/or links for me to read and research) to understand the budget numbers in this survey - any mental health? any feedback on how much council costs?	9/23/2020 10:16 AM
33	Cut some ditches in the county more then once a year. It looks horrible.	9/23/2020 10:13 AM
34	Tax increases come automatically with market value assessment so why the need to increase taxes beyond inflation. Last years increase was beyond 8% when MVA is taken into account. The county needs to be transparent when increasing taxes.	9/23/2020 9:42 AM
35	Radio, if significant.	9/23/2020 9:24 AM
36	Services need to be allocated to the ones that are paying the taxes. Priorities for this county need to be balancing the budget, improving downtown Simcoe, brining in new investment from elsewhere. Arenas, soccer fields and other recreational activities should not be subsidized by the tax payer - impose user fees.	9/23/2020 9:14 AM
37	I recognize the need to increase taxes and reduce some services.	9/23/2020 9:02 AM
38	NC needs to start charging for parking in Longpoint, setup parking payment kiosks and hire a student meter reader on the weekend. Or charge a toll to cross the causeway. Our infrastructure is not designed to handle the amount of citiots that come here on the weekend, leave their garbage, defacate on our properties, piss off locals, in the end, locals get upset with council for not stepping up to the plate and charging for use of our area. Taxpayers SHOULD NOT be left with increased taxes for any reason to support tourism to our area. Last I checked, NO ONE wants Norfolk county to become the next wasaga beach.	9/23/2020 8:48 AM
39	I think council is doing the best they can in a tough situation. They need to find a balance between providing services and raising taxes. I strongly believe that every service should have a charge attached to it. If you have to reach into your pocket, even to pay a small amount, you will think twice about whether you really require that service.	9/23/2020 8:47 AM
40	Save Downtown Simcoe, methadone clinics should get free rent in isolated area, pay for taxis	9/23/2020 8:23 AM
41	I'm aware that council has gotten a lot of negative comments regarding the recreational facilities but I feel that this council is looking ahead into the future while a lot of community	9/23/2020 8:22 AM

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members are only looking at the now. Please continue to make decisions that will better our future even if it means things aren't as great in the present.

42	not all residents use facebook , twitter etc	9/23/2020 7:49 AM
43	In these challenging times, the need for political leadership that will communicate clearly and accurately and for highly competent public administration is clear. Both parts of municipal government must work together affectively. Taxes are necessary. Spend every dollar wisely with the needs of all citizens clearly and fairly in mind.	9/23/2020 7:38 AM
44	Your leaf collection calendar to confusing try using different colour leaves for each zone not same colour of green. Also reinstate the land tax to farmers. It was said that farmers are getting less for the same product in the 1980s this maybe true only half the story the yields are three or four times what they were per acre. Also tracks don't need to be replaced as often during these times. Also consolidate services stop renting office space ie health unit located in a factory ? Come on build a new state of art building with new town hall for all services and stop paying rent. Run the county like a for profit business. Also no marijuana greenhouse around residential areas or schools. Review policing get rid of opp start a regional police department with Haldimand county. We will still get special services from opp for free just like other counties with own police force. We can no longer afford 12% tax increases. Mayor is also on a good thing I wish I could make 120 k at my part time job plus collect a wage at a regular job. Run county like a business and think like a business you will be surprised at the results.	9/23/2020 7:27 AM
45	Property taxes are almost unsustainably high.	9/23/2020 2:07 AM
46	Keep our arena and community centre in Langton open that's all we have left!!!	9/22/2020 3:21 PM
47	I find jacking up taxes astronomically is hurting those on fixed incomes, seniors. Look within for cuts instead of cutting everything else. We need industry and good paying jobs. Stop relying on wineries and tourism. We need real jobs here. Also clean up Simcoe. The core is embarrassing and a disgrace! Bring regional police back!	9/22/2020 3:09 PM
48	I do not trust the Mayor and Mr Burgess to make good decisions for the county. I would like the hub money back immediately They should resign.	9/22/2020 2:26 PM
49	Consider charging per bag of garbage as many western towns do. Recycling would be free.	9/22/2020 2:23 PM
50	Question 6 has limited options or detail around the consolidation of buildings. Careful consideration should be given to uniqueness of each community and the driving distance required for users. User fees for services should take into account the user. For example, an over 55 club of hockey players fee should not be compared or similar to the fee for youth in minor hockey.	9/22/2020 11:01 AM
51	Not enough background info in survey to make an informed decision.	9/22/2020 10:38 AM
52	More investment Grants in local businesses making an economic impact- ie festivals and local tourism/accommodation/TRANSIT TO & FROM here. There's no way here unless you drive yourself! This is unacceptable this day in age. How do we join the 21st Century if people can't get here?	9/22/2020 6:30 AM
53	I think Norfolk County should encourage and hire educated staff to run the county and make decisions.	9/22/2020 2:50 AM
54	Start looking at what we NEED instead of what we WANT	9/22/2020 1:53 AM
55	Charge for parking in the summer. Tax farmers on land .User fees	9/21/2020 11:20 PM
56	Please think of future generations and keep all arenas open.	9/21/2020 10:37 PM
57	There is lots of ways to save money but if we are being driven by unions not lettering volunteers help lower costs taxes will continue to rise. If so we should look at a new model.	9/21/2020 10:17 PM
58	we are an amalgamation of communities and will never be a single one. Treat it as such.	9/21/2020 10:11 PM
59	Give updates on the website. Tell us what the status is on projects. Whats going on with Pond street. When is that land going to get decontaminated so they can put new homes or businesses there. What is the status of that? Has that been started? Where are the fundraisers? ie. for seniors. Why can't we have more concerts at the fairgrounds in the summer. Put in a suggestion box online. What does Economic Dept do? Who is bringing jobs	9/21/2020 9:59 PM

## Help Inform Norfolk County's 2021 Budget

to Norfolk? Toyotatetsu came to town but what else? Have dances at the Aud to fundraise for the seniors. What does Chamber of Commerce doing? They don't do anything! They aren't bringing business to downtown. We have lots of people who want to help but there is not any opportunities. Need to promote arenas as wedding reception halls for the summer or paintball or ball hockey or floor hockey for young kids. Get Rob Blake to come back for a day or two in the summer and talk about his life going from hockey player to being a GM. Have a luncheon and a Q & A with him and Nelson, Cullimore and the guys. Should have done this for the last 40 years with Red Kelly. We have people doing great stuff in Norfolk, why isn't there a page in the reformer about it? Kids going to school in the states and becoming a star. People spending their own money trying to help out their community and they should be talked about. Put something out about how the community can help council or the town. What do you (the county) need? Need volunteers to help with summer camp sign up? I bet people will help because it takes forever to sign up for camp because you can't do it online and to do it over the phone takes 15mins. Have a dedicated summer camp/swim lessons phone line after registration night is over.

60	Question number six was a mish mash of the same answer without options. Also where were any options for buildings and vehicles to help in our carbon footprints and costs? Funding to help achieve this like the water management issue? E.G. TESLA model 3's have been tested in police departments and they prefer them over ICE vehicles not to mention the fuel cost savings, trucks will be next year. Buildings never seem to get fixed until the end of life of the problem, proper regular maintenance would have listed these options in a different light. The biggest problem was the lack allowing a community involvement in the process to engage with helpful funding over the long term in local communities to help build a greener footprint and long term costs savings in Powerwall's that provide hydro when needed or sold back to the grid and makes money to offset costs, do not keep minimalizing volunteers. STARLINK, high speed internet you have spent how much for rural internet? Next year it may be done and working above us, waste on waste.	9/21/2020 8:38 PM
61	I feel some of these questions did not offer enough options. Also, economic development should look to areas outside of Simcoe and Port dover. For example, there are many in the west end of the county who do not wish to live in town. In many cases their families live here in the west. Many are building homes over in Bayham township even though they may be working here in Norfolk. If the county would pursue allowing for more severances these families would build in Norfolk which would, in turn, bring in more revenue. I feel that Norfolk might not be aware of the fact that these families are locating and building outside the county.	9/21/2020 8:34 PM
62	you ask us to give opinions on allocations etc, yet you don't let us participate in discussion so you are rigging the value of our input a common tactic from an ineffective group who wish to retain power with negligent performance	9/21/2020 8:13 PM
63	Question #6 is unfair with out a comment section. Also try to attract LOCAL INVESTMENT to Norfolk. Do not Toronto our Norfolk.	9/21/2020 8:08 PM
64	I believe community engagement is terrible lacking. County should be working one on one w users when it comes to community services. Ratepayers should not be subsidized by taxpayers - development fees & users should be paying for these costs.	9/21/2020 7:32 PM
65	Norfolk County currently provides forestry extension services. These services are offered by other organizations. Please consider removing these redundant programs.	9/21/2020 6:52 PM
66	Do things to bring the young people back	9/21/2020 5:37 PM
67	You provided 4 options on maintaining buildings. In your preamble you mention increased user fees, but didn't provide this as an option.i have volunteered the past two years with Stonebridge in running the indoor pickleball program in Port Rowan. Since the county charges Stonebridge rent for the community centre, in order to run the program revenue neutral, Stonebridge passes this cost onto the users which amounts to \$5 for 2 hours. This is 150% more then the county charges the users for the same programs in Port Dover and Delhi.	9/21/2020 4:44 PM
68	Hope you get lots of input, this is one tough job for council. We appreciate your service.	9/21/2020 2:36 PM
69	Question on how user should pay for services such as arenas transit is far too vague. Ignores the essential nature of some services such as transit. I don't use it but for some people it is essential. I would be fine with my tact dollars paying 100%or close to for those who need it. Other facilities such as arenas depends on user groups. Priorities should be for kids non profits first. How can we judge what 100% costs would be? Communication simply needs to be	9/21/2020 2:09 PM

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better. Facebook is not acceptable be default. Many do not and choose not to use it. Often it seems it is the first choice leaving other modes of communication out.

70	Our cemetary is being neglected. Simcoe uses to be a pleasure to drive through, but often our parks look unkempt	9/21/2020 12:24 PM
71	We need to invest in our PR- Council should reflect how great Norfolk is- using inappropriate language and bad behaviour is not a good look or reflective of a warm, welcoming community. I would also advocate for weekly yard waste pick up (or a drop off location) in Waterford. Thanks!	9/21/2020 11:13 AM
72	Not a great survey. At least one, albeit minor, error (Q6), and too many questions with insufficient breadth of answer options. No Q dealing specifically with staffing costs	9/21/2020 10:58 AM
73	Stop listening to to whiners on social media. They are not the majority of your citizens. No one will want to live in Norfolk without services and nice facilities. Raise our taxes to levels of similar sized communities.	9/21/2020 9:48 AM
74	Consider reducing garbage and recycle pick up - every two weeks. Fees per bag of garbage. Let people who make garbage pay for it. Also consider a low annual library fee for users.	9/21/2020 9:09 AM
75	This survey does not take into account the already imposed 24% increase in my property taxes this year and the 18% increase in water costs. The services and ammenaties have already been cut and the seniors appear to be the biggest losers. This region is way too expensive now for seniors to live in and seniors centers are closing down. The community pools which is vital for people with mobility problems is priced beyond a pensioners reach. The seniors are the only group who have had no financial repeat during COVID but are still paying the outrageous increases. I may have to move	9/21/2020 8:38 AM
76	Stop needless spending	9/20/2020 8:13 PM
77	Would love to see composting added to waste management.	9/20/2020 7:59 AM
78	Aging building question is too difficult respond online. There are way too many unknowns! I would hate to think what this survey cost us, the tax payers, when so many people may just randomly select their choices.	9/20/2020 7:01 AM
79	stop wasting money on projects that are done, and over with, example the Hub	9/20/2020 6:44 AM
80	Some of these questions are hard to answer as there is not enough information. For example #10 what portion of rec services do people pay now? Are they paying 25% or 100%? That would affect my answer. You havent given an example of what we can afford within currebt tax structures or how much taxes need to increase to pay for x and y.	9/19/2020 1:11 PM
81	More senior programs in a clean and modern facility. We moved from Hamilton and sack vile hill is amazingly run. Always busy and paying for itself.	9/19/2020 10:06 AM
82	The recent raise of property taxes and increase in water Bill's is far beyond other regions. You are dealing with a high rate of retirees on fixed income . Why are we paying higher than the province average. Should committed councils perhaps be paid less .	9/19/2020 6:57 AM
83	You should hire a real survey company to under take this project. These questions are poorly written and a non probability sample means the results are meaningless.	9/18/2020 9:24 PM
84	Thank you for the opportunity to provide input!	9/18/2020 5:36 AM
85	All there's new developments and Multi story buildings Should pay for the water and sewer upgrades 100%. If they don't agree. No development. Updated fire and recuse, services should also be paid by the the developer's eg. increases costs of new fire fighting trucks	9/17/2020 1:27 PM
86	Keep your family in Norfolk with jobs and private services to increase the tax base.	9/17/2020 10:19 AM
87	Survey is very carefully devised and does not allow for fulsome participation by residents.	9/16/2020 9:23 PM
88	Please do not increase the taxes another 10% this year! I can't afford to live here anymore!!!	9/16/2020 8:24 PM
89	The question on parks & recreation cleverly separated arenas from total delivery of services of this type. Arenas are only one recreation opportunity afforded to Norfolk residents. Arenas, ice surface maintenance consume a disportionate amount of budget resources. Parks & recreation expenditures should be paired to the opportunities proportionate to different age groups. The 2016 Stats Canada census for our area is an excellent start point.	9/16/2020 6:56 PM

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90	Question #10 is flawed as the user has no idea which % they are currently paying.	9/16/2020 6:11 PM
91	Lower taxes and defund social services	9/16/2020 11:56 AM
92	budget juggle on/for the people we hopefully matter to you just saying	9/16/2020 11:50 AM
93	This has been a very challenging and expensive year for us all. Stay compassionate and kind	9/16/2020 11:28 AM
94	Have a real person answer the phone and direct your call from there	9/16/2020 11:11 AM
95	NORFOLK taxes are quite high already and further huge increases are not acceptable.	9/16/2020 9:35 AM
96	Road maintenance here is something else. Anywhere else I have lived salt was the last thing that a road covered in snow ever... like I've seen dry roads get salted here too. Why not just plow the snow and salt where necessary? By necessary I mean like corners, bridges, intersections, and stretches known to be issues. Here's a report you can read: <a href="http://clearroads.org/wp-content/uploads/dlm_uploads/FR_CR.13-03_Final.pdf">clearroads.org/wp-content/uploads/dlm_uploads/FR_CR.13-03_Final.pdf</a>	9/16/2020 5:34 AM
97	Our council must be accountable for their actions. The council works for the people of Norfolk and are accountable to us. No secrets, no backdoor deals.	9/16/2020 1:57 AM
98	Clean up our Town. Islands at intersections overgrown with weeds, river along Simcoe composite overgrown and a looks bad. How about money left over from budgets be returned to taxpayers. Clean up downtown and attract college kids to our town. How about moving fanshaw or a higher learning school down into out core to spur night life bars, restaurants clothing shopping etc?!	9/15/2020 9:56 PM
99	Keep the legacy fund up to date.	9/15/2020 9:53 PM
100	There has been an increasing trend of city residents looking to move to more rural, more affordable towns, which has included Norfolk. Given the increase in remote work scenarios, this trend has increased rapidly in the last few months. Buyers speak to our beaches, wineries, parks, trails, etc. when saying why they are choosing Norfolk as their new home community... it has so much to offer. Now is the time when we should be increasing services and amenities, not cutting everything to the point of the community suffering. You can't cut yourself into prosperity. We need to look to revenue generation to better shoulder future costs. By investing in services we will ensure that our community attracts more residents. By providing proper staffing to allow our communities to grow its housing base quickly we will ensure that we increase our future tax base. With an increased population we will attract businesses and provide more job opportunities to future generations so they stay in our community. This is the picture of a bright future. This is how we solve budget issues. Short term pain for long-term gain. With the course we are on now, we are setting ourselves up for even further financial difficulties.	9/15/2020 11:56 AM
101	While discussing cutting services, alternatives should be looked at. For example around water and wastewater. There is a lot of research and real-world case studies to show that an investment into natural infrastructure can lower gray infrastructure costs significantly in the immediate and long-term. Perhaps investing in natural solutions such as vegetative buffers, more green spaces we can reduce the need for costly improvements. Additionally, with many new housing developments coming into the county, the developer should be responsible for any proportionate improvements to infrastructure that needs to be made. Not just water mains etc throughout a subdivision, but also a direct cost related to upgrades to the treatment facilities that would need to be made to accommodate the increased population.	9/15/2020 11:28 AM
102	Customer service training for all county staff that starts with "How can I help you?" when the interact with a taxpayer would be a good start.	9/15/2020 11:20 AM
103	Please stop wasting tax payer money for ridiculous things like paying for the Mayors non apology and start working harder to restore the reputation of the county and try and work with the other levels of government in a mature and respectful fashion.	9/14/2020 9:21 PM
104	Fence Dog Park	9/14/2020 9:10 PM
105	Look into By-laws for street parking on new communities and put up parking signs i.e. parking on one side on alternate days.	9/14/2020 4:13 AM
106	Far too much money grading roads, over and over. Snow plows on the road when they do not need to be.	9/13/2020 6:32 PM

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107	Regarding question #10 user fees: You decided in the last budget that even 90% coverage of the pheasant release program by users was not enough to support the program. Why then would any recreational program be worth subsidizing more than 10%? Yes I am a bit bitter but I do appreciate the seed money being provided to allow the continuance of the program by a third party. Re: Question #12 - You don't allow any answer for leaving the system alone. - Has there been a need identified for better customer service?	9/13/2020 3:34 PM
108	We need to slow down and evaluate our current state of affairs and survey residents for short & long term goals/plans. The push for housing and gtha transplants is seriously affecting quality of life here. Investment from outside isn't the only options for growth. Reduce staff, ensure efficiencies. Some of the county senior management are not tuned into small town life and seem to want big city amenities at the cost of what actually brings new residents and tourists here.	9/13/2020 2:40 PM
109	Hold the mayor accountable for denying public wishes for personal opinion and ego. Studies for things like bridges are done for a reason and she can't just throw a public process in the garbage because she thinks she's better and smarter than everyone else.	9/13/2020 1:40 PM
110	taxpayers should have details of all union contracts the County is involved with before radification	9/13/2020 11:04 AM
111	Fix what we have if possible. If not replace it.	9/13/2020 9:54 AM
112	Decrease administrative costs.....too many sunshine club members	9/12/2020 6:40 PM
113	No	9/11/2020 11:44 PM
114	Just to highlight the survey provided a very limited range of options for responses. I don't think this process has much value for painting a true picture of residents opinion it is simply how we would respond to a very limited set of employee generated options. There is no consideration of utilizing things like the Legacy Fund to offset capital costs in 2020 it is as if the only option is cut services or raise taxes. There are many other options such as continuing to maintain reasonable allowed debt levels that really are being specifically excluded from the conversation. Every municipality has debt so we can reasonably get to where we need to go without cutting services drastically or hiking taxes. Interest rates have never been lower and the population of Norfolk is suffering.	9/11/2020 12:49 PM
115	We already pay too much tax especially in rural areas were we see little actual benefit for what we pay. Keep taxes low!	9/11/2020 8:50 AM
116	Being a senior on fixed income do you really think we can afford 8.4% increase ?	9/10/2020 7:13 PM
117	I just read that Simcoe recieved \$765,000 , just think of all the seniors and those who are out of work because of Covid 19 CANNOT AFFORD AN 8.4% tax INCREASE	9/10/2020 5:28 PM
118	.....	9/10/2020 4:33 PM
119	Yes again this does not give you much in a way of decisions on anything. There should be more of yes and no boxes than only 1234. Sorry this does not tell how the citizens feel about anything I hope you do not use these statistics.	9/10/2020 1:58 PM
120	Get the money back from Hub property. Install toll road on causeway to maintain bridge and road in general . Thank you for this opportunity to share my thoughts	9/10/2020 9:00 AM
121	Economic Development and Tourism Department seriously needs permission from the community and if given have a stability plan in place before promoting outside investors and tourists. Eg. Long Point Beach - has been bumbled and executed unprofessionally, thus failed seriously.	9/10/2020 7:15 AM
122	Farmers use the roads way more than I do and do a lot of damage by breaking up the tar and chip yet my property tax is higher for one acre than they do for 100 acres	9/9/2020 11:41 PM
123	Invest in community built small businesses more. Promote more local businesses to the forefront of the local economy.	9/9/2020 11:13 PM
124	survey monkey is a dangerous beast because the persons creating the questions can skew the answers	9/9/2020 10:39 PM
125	Could we please look at protecting the wetlands?	9/9/2020 9:35 PM

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126	As someone who has been raised here and now raising my children here it is truly sad to see that all of our facilities and recreational options have been the first to go. Our kids can barely have swim lessons with that pool, kids hockey is being cut with minimal arena spaces, any history or norfolk county is being closed and erased from this county. Norfolk tourism has been put on the back burner, and now my own father who relies on recreational hockey for his exercise can't even have that. The poor seniors are being moved to an arena instead of a nice building where they deserve to be. You can't tell me you don't have a nicer building option for them. the choices being made I get are cuts to the budget but consult those who live here - talk to us and listen to what we have to say. We voted in a younger council for a reason - to help support us who are younger and want to raise our families here. Honestly the 'old boys club' at least cared for the vitality of this county and wanted to let it thrive. I feel all the new council has done is cut , cut, cut - and in the worst ways. You will loose these young families to Brantford sports and it will be hard to get them back. The future of this county depends on families like mine, and at this rate you are pushing us all away. I get things cost money and we may have to give a little for a while to get to the end result - but there has to be a better way.	9/9/2020 8:44 PM
127	everyone is entitled to their opinion. We pay way way too much for the policing we get. It's pitiful.	9/9/2020 5:14 PM
128	Avoid spending on deteriorating facilities. Sell them, consolidate, build new.	9/9/2020 4:05 PM
129	I hope you do not move ahead with the Hub. I feel it is not a good idea for seniors to fight for parking spaces for their events against kids attending hockey games.	9/9/2020 2:50 PM
130	I expect Council to make tough decisions and stick with them. The back and forth over arenas is ridiculous. you represent the whole community not one or two user groups. There are lots of tough decisions to be made. You were elected to make them. I've also heard that the counsellors get a catered meal at each meeting, is that truE?	9/9/2020 2:35 PM
131	more affordable housing for seniors..if taxes go up up muchmore many of us will lose our homes....then were do we go ?	9/9/2020 11:55 AM
132	Rent space in the SImcoe Town Centre Mall for the Seniors Centre. There are too many synergies with this suggestion. They must get out of the Pond Street Building. Pond Street should be put out to the EOI process for \$1 with the highest and best use being favoured	9/9/2020 11:21 AM
133	Spend more on industry or anything that will provide more money for Norfolk. Tourism in Port Dover is not going to keep Norfolk afloat. Get rid of the methadone clinics that have decimated the downtown area of Simcoe. Cut back on police services that dont help our Norfolk residences. There is no reason to have 100+ officers on staff in a county our size that do not curb the crime downtown what so ever in which it has only increased. Norfolk's residences are on the older side meaning alot of retiree's. So what ever we do its going to be a challenge. But if we can attract young hard working people with available employment opprotunities and not drug addicts which will be harder than said into Norfolk we will have a better future. It will not happen overnight, it's a 10+ years investment. Spread the tax dollars around more evenly instead of everything going to Port Dover. A lot of our smaller centres need the money more that Dover does. The longer we wait on these smaller centres the more money it will cost to maintain in the future. Contracting our services out is not the way to go. In my experiences it wastes more money. Utilize our county staff more efficiently. We have the proper people lets use them the best we can.	9/9/2020 9:57 AM
134	Tax increases should be limited this year as covid has hurt family economies enough. Please no property tax increases	9/9/2020 9:49 AM
135	I live in Norfolk for the way of life I am able to enjoy. My hope is that council will continue to balance my need for services and keep the tax rate a low as possible in the next budget. A good balance of needed services, economic development and recreational services to best serve the county. I hope to be able to attend some of the budget meetings for my county.	9/9/2020 9:46 AM
136	Try and look at the big picture instead of fighting amongst the wards for the most that each ward can get.	9/9/2020 9:13 AM
137	More high speed internet and get roads done faster.	9/9/2020 8:49 AM
138	You have made a lot of home owners very upset with the large raise in land taxes. All I see is buildings closing and after receiving my newest tax bill which has an increase of almost \$50 a month, with nothing to show for it, is a real kick in the pants! There is. Nothing in the town of simcoe to warrant such high taxes and tax hike! The downtown core has become a crack head	9/9/2020 8:28 AM

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paradise! Not happy with where this town has been dragged to! I have lived here for over 40 years and Simcoe has become crime central !

139	We dont want a HUB. Start charging more for use of arenas.	9/9/2020 8:11 AM
140	Solve the water issue in Port Dover!!!	9/9/2020 8:03 AM
141	Norfolk County should do background checks on potential individual's coming into Norfolk County and using county grants before these grants are given. Seen too much taxpayer dollars go into events that dont even exist anymore but yet those who received that grant money have beautiful homes now.	9/9/2020 7:36 AM
142	It's time to stop wasting money on studies and just get things done. When critical projects keep being delayed because "another study is required" taxpayers are being played, gouged and willfully endangered.	9/9/2020 7:18 AM
143	No foolish single lane bridges. Road 45 should be a two lane road with a two lane bridge. The mayors actions have been a tremendous waste of time and tax dollars.	9/9/2020 7:12 AM
144	Get it right!!! There's a lot of seniors living here. Get rid of the meth clinics. Get rid of the pain shops=get rid of addicts. Clean up downtown Simcoe the cops don't even want to walk there...	9/8/2020 12:24 PM
145	Unlike many, I don't mind if my taxes go up as long as we are looking after what we have and the people who live here. Can the Hub and think outside the sports box ...	9/8/2020 9:13 AM
146	This survey has many guilt in biases. The question regarding soft services such as community halls and libraries should have been asked the same way as the first question.	9/7/2020 11:05 PM
147	Why does Norfolk County have the highest water rates in the Province? We are right on Lake Erie so unacceptable.	9/7/2020 9:33 PM
148	Keep new contracts with local businesses where possible. Time management should be addressed in all areas of Norfolk County employees !!	9/7/2020 7:20 PM
149	Money should be allocated the improving the shoreline and deteriorating break wall in Turkey Point. A boardwalk replacing the old blocks along the beach at cedar dr would be ideal. This would also help with the growing number of pedestrian traffic on the toad and would create a safe path for pedestrians. An additional parking lot or preferably reserve before you come beach visitor parking is essential to control overcrowding and additional problem of littering. The littering and illegal parking is a very serious problem. Stiffer Fines and penalties and increased by law presence Need increased for illegal parking on cedar especially at cedar where Turkey Point water sports operates. No emergency vehicles can get through. The jet skis and pontoons and equipment should be kept in back not on road. It becomes a street party of parked cars, tailgate parties and traffic cannot get though. It's can be chaos. The jet ski operations need stricter regulations. There are too many incidents of close calls in swimming area, lost Pontoons or capsized jet skis. People are permitted to rent without experience and do not all know what they are doing. Many operators are also drinking or under the influence. Lost recently 4 jet skis and a pontoon boat rented by young people were all lost together in the dark until about 10:45 pm. The coast guard should have been called but the operation didn't want to draw negative attention to the business.	9/7/2020 9:28 AM
150	Can road repairs include McCall St. and Thorncliffe?	9/6/2020 11:07 PM
151	We do not need more tourists need more good paying jobs stop wasting money in all departments on stupidity a 20 % cut across the board and have a planning department who works for a living that department should be able to make money by proper planning and development have your own land for the hub ready	9/6/2020 5:23 PM
152	Clean up the downtown, not safe at night , too many drug users in the area. Looks awful, It should be a place for visitors and locals want to come and shop. Stop attracting drug users and crime.	9/6/2020 11:11 AM
153	Keep the arena,s and the halls open.	9/6/2020 8:21 AM
154	FIX COLBORNE STREET. IT IS THE SECOND MOST USED THOROUGHFARE IN SIMCOE!	9/5/2020 8:27 PM
155	Consolidate more departments into the RAB and close outlying offices in Delhi and Langton and satellite offices right in Simcoe. After all of the rent that is being paid annually it should be fully utilized.	9/5/2020 6:47 PM

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156	The county has done a poor job in prioritizing road repairs and we should also get our \$ back from the land purchase for the hub	9/5/2020 2:27 PM
157	Provide equal services for all residents of Norfolk County and not favor Simcoe and Dover.	9/5/2020 10:29 AM
158	Have updates and news sent to all taxpayers addresses by Canada Post so everyone can be aware of the massive tax hikes that will be coming.	9/4/2020 9:51 PM
159	OPEN THE MUSEUMS	9/4/2020 9:09 PM
160	I recall when volunteer services were used and appreciated which kept a lot of the recreational and social costs down. But I don't see or hear of that much these days. Regarding budgeting, it may help to do operational budgeting over a 3 to 5 year period; sort of like capital budgeting is done.	9/4/2020 6:34 PM
161	Water prices are stupid high in this area compared to other communities. Is there a way of reducing the service fees to help cut these costs. I've never seen them so high	9/4/2020 6:25 PM
162	People are hurting right now and we had a big tax increase last year. Please don't increase taxes those year. In the future if taxes increases are needed do it in small increments and think more long term.	9/4/2020 4:15 PM
163	Please lower taxes. I was shocked when my tax bill arrived for the interim.	9/4/2020 2:25 PM
164	Simcoe needs a community center and updated recreation buildings	9/4/2020 2:10 PM
165	Major mistake of Norfolk County: County of Norfolk should be joined back to County of Haldimand. Norfolk County will never be able to pay for existing infrastructure or services. During the Harris government it stated that the minimum population for sustainability was 150,000. This was the reason for the establishment of Haldimand-Norfolk. Amalgamation with Brant County should be looked. Amalgamation would eliminate 50 to 75 % of senior staff.	9/4/2020 1:28 PM
166	Stop allowing farmers to severing water front land to build mcmansions. All that land left should be rezoned to be used for tourism. Imagine the money brought into the county from a couple high end hotel/ short term rv resorts.	9/4/2020 1:10 PM
167	Adjust taxation rates to reflect that rural and hamlet residents don't have access to the same services or have to travel far to get services.	9/4/2020 1:00 PM
168	As a voter that voted for this council, I voted for the main reason to reduce red tape for business to bring up the community. We need good paying jobs, reason for families to stay here. The downtown core of simcoe is a disgrace. Meth clinics are a problem for those local businesses. Could we invest in a local community college like Fanshaw so they can build a residences. The extra foot traffic would help our communities in a time when tourism is not high. Would increase rents for downtowns, increase restaurant sales etc.	9/4/2020 12:54 PM
169	We need this area to be an attractive place to live for young, educated (university degree) people as well as non-agricultural businesses.	9/4/2020 12:54 PM
170	More emphasis on economic development and attracting new businesses that provide steady jobs than money spent to attracting tourists that our infrastructure cannot support.	9/4/2020 12:06 PM
171	I believe the money allocated to the Norfolk Hotel should be reviewed and possibly cancelled. I realize this is a debatable subject but I don't think it will accomplish what it is intended for. I am one of the people who agree with the Hub- it is in my opinion a no brainer if we were to get the funding from the Province. Continuing to fix the arenas and the pool will cost more in the long run. Also the building that council is in apparently costs a huge amount and is half empty. Please explain that.	9/4/2020 10:32 AM
172	For such an important discussion this survey is a very poor example of information gathering. Putting one Norfolk County service against another through a ranking system demonstrates to the joe public exactly what you are trying to accomplish. This is not Norfolk County engaging with the community, it is Norfolk County directing the outcome of this survey.	9/4/2020 8:32 AM
173	Museums, libraries, pool (s) and trails and parks are essential to our community. Not everyone has access to cars, cottages and boats. People need socialization, access to culture, technology, libraries and recreation. Please look at the reality of many peoples' lives here in Norfolk. I feel that many times cuts have been made by people who have access to land, services and recreation that others do not.	9/4/2020 8:31 AM

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174	The trails around the Waterford ponds are looking beautiful and the number of people using them has drastically increased which is lovely to see. However over the past few years the water quality has really gone down. It is murky, full of algae and smells horrible. I would love some focus to be placed on our beautiful water to help to clean it up. Our population in the town is increasing and it would be lovely if this water was cleaner for people utilize. Thank you.	9/4/2020 8:18 AM
175	The Library has excellent customer service! They are the hub of the county's information to the public. They already answer a ton of questions for the county about the county and all other questions. Using them would reduce duplication of services.	9/4/2020 6:55 AM
176	When there is no snow, like there usually is. I want my tax money for that back. Don't put it somewhere else.	9/4/2020 6:44 AM
177	Cut out consultants. Why do we have expensive staff who cannot make a recommendation without outside help.	9/3/2020 10:30 PM
178	Simcoe could be such a beautiful destination for visitors and business if you cleaned up downtown. Look at Paris Ontario, Collingwood, St. Jacobs. People look at our downtown as a disgrace when they drive through.	9/3/2020 7:10 PM
179	Don't raise taxes	9/3/2020 1:24 PM
180	Please lead Norfolk in the right direction regarding the debt we are already in. Leave the ego at the door. Many young people are on the council and we need to invest in our futures here in Norfolk County.	9/3/2020 11:20 AM
181	Difficult to answer question 10 without knowing if these are currently tax supported and to what amount. Review services provided by paramedics - are paramedics the right professionals to be doing Covid testing?	9/3/2020 10:36 AM
182	We should get a rebate on our 2020 taxes for the areas that were closed for 5+ months. (ex.- libraries, parks & recreation, Health & social services & any other that was reduced because of the Covid crap. Take away mandatory masks now.	9/3/2020 10:15 AM
183	Services shouldn't cut but needs to be paid for by the users. Buses should be paid for by the users with little from the taxpayers. Updates and news should be given to every resident. Something more reliable than social media or news	9/3/2020 9:46 AM
184	A one lane bridge is absolutely useless expenditure of our tax dollars. 2 lanes of a replacement is warranted or close the damn road and save the expense for low volume roads.	9/3/2020 7:42 AM
185	Our community is suffering with the pool and arenas being neglected or closed down. My children and our community need recreation. Make physical fitness a priority. My tax dollars are now going to Brantford and Tillsonburg so my children can participate in their sports. Wake up Norfolk - you're totally behind in the times!!!!!!	9/3/2020 7:19 AM
186	We need to do a better job at maintaining the buildings we have, instead of letting them get run down. (Pay a little now or a lot more later!)	9/2/2020 8:42 PM
187	Some people still to this day do not internet and are not online	9/2/2020 7:50 PM
188	you can put out these surveys that really only scratch the surface but this is not an ideal way to get peoples opinions on the topics that matter. I think the budget is far less about how much money goes to each line item and more about how the money is used within those county services. ex. for road maintenance I think more money could go to road and bridge repair but not into doing more unnecessary or unthoughtful roadside and ditch cutting that is generally damaging to flora and fauna by the way it is done. another example would be say with police perhaps less money on unnecessary equipment upgrades and more on police training to deal with mental health etc.. also You did not include a category for conservation authorities on this survey and should have as money directed there I feel should increase. Also I am fine with increasing taxes for meaningful solutions but not things like The Hub thing which undermines the smaller communities that make up this county. We need to support and protect rural communities not systematically dismantle them.	9/2/2020 7:47 PM
189	Streamline staff at NC ,	9/2/2020 7:00 PM
190	allow more rural development	9/2/2020 4:20 PM
191	Please focus on the long term instead of the short term. Closing arenas because of costs is short sighted to the social be if it they provide our youth	9/2/2020 12:30 PM

## Help Inform Norfolk County's 2021 Budget

192	We are a large county (area-wise) with a small tax base. The expectation that every small town and hamlet should have county funded services and amenities (arenas, community centers, museums...etc) within a few minutes of their homes is both unrealistic and unreasonable. Please do not allow the few loud, yet short sighted voices, to overrule common sense when it comes to important decisions that need to be made for the long term benefit of our county. True prosperity lies in looking forward to economic growth and business development, not by wishing for "the good 'ol days".	9/2/2020 11:18 AM
193	I would like to see federal and provincial politicians secure infrastructure funding for new and innovative projects. Also all levels should be promoting the county more vigorously with an eye to attracting investment especially from the GTA which is only an hour away. Hire a qualified business development officer who can attract business. Have staff and councillors engage residents on social media. Institute a Program where frontline staff are rewarded for bringing forward cost saving ideas. Ensure downtown parks are cleaned regularly and maintained. Work with local businesses to bring in fine system for people who take and later discard shopping carts from store property. Hold businesses responsible for clearing up derelict properties (I.e. JAX, Landon Nursery). Bylaws should be enforced to demolish or force cleanup on properties not adhering to standards (I.e. corner of Victoria Ave and Norfolk South). Hold an annual spring community cleanup of downtown Simcoe parks that could be expanded to other parks. Institute a backyard burn ban I.e. no fire pits, chimeras etc. That interfere with neighbours' rights to enjoy a smoke-free property.	9/2/2020 10:47 AM
194	What is Norfolk's position on attracting manufacturing to the area?	9/2/2020 10:34 AM
195	Council needs to be more progressive and listen to staff. Do what's right, not what's easy.	9/1/2020 11:15 PM
196	Put in paid parking, it would help with our community and control the lake side areas. Locals can no longer enjoy the beaches because they are now stocked with city people.	9/1/2020 10:40 PM
197	Maintain cemeteries with no double fences and overgrown weeds. This costs tax payers for maintenance.	9/1/2020 10:37 PM
198	Do not build the Hub and fix our bridges in Norfolk West?	9/1/2020 10:27 PM
199	Norfolk county staff think they're working for or people for whom the money never ends	9/1/2020 9:37 PM
200	You can't keep delaying the new pool. At this rate, people will stop signing their kids up for swimming lessons because the pool is falling apart! And I've heard that you want to close down a library. How could you even consider something so evil?!	9/1/2020 9:20 PM
201	Perhaps it's time to re-evaluate changing from OPP back to Regional. They don't care about any area except Simcoe, plus get two in each car so they don't have to wait for back up. Also, if general public actually knew the huge retirement pkg paramedics get, they would be furious. Get meth clinics back to big cities or by police station. Get rid of needle containers, druggies don't care. Fix all arenas, forget the HUB	9/1/2020 7:20 PM
202	Time to get a focus group of former employees together to hear what they have to say. They have worked in the field and know where savings are yet no one has listened. Employees who have been with the county 35 plus years have lots of ideas. Ask for their input, feed them lunch, send them on their way. They have loads of ideas yet no one has wanted their ideas in the past. Start with Water Treatment and Waste Water staff. They could save you big dollars if you encourage their participation.	9/1/2020 7:13 PM
203	I do not envy the decisions you will have to make	9/1/2020 6:46 PM
204	When will Norfolk County work jointly with user groups and business organizations as part of the budget process as promised? A survey is not a consultation and is as easy way out. The hard work is setting up a mechanism for public input on the budget. Although there is the COVID-19 outbreak to deal with, there is no reason the discussions cannot take place using ZOOM or other means	9/1/2020 2:49 PM
205	Port Dover beach/pier areas look sketchy compared to Port Rowan and Port Stanley lakefront areas. Also Front Road from Turkey Point Road, through Normandale to Fisher's Glen in road upgrading and paving. To a outside visitor, Norfolk County has a long road ahead of them to promote tourism.	9/1/2020 2:36 PM
206	Questions are too leading. In some the questions only answers to choose from are not what people want . Also on the question about percentage tax payers should pay for things . The	9/1/2020 12:37 PM

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soccers fields and arenas were lumped in with transit. Things should be separated. I don't feel busses should be subsidized at all but our youth sports should be at 100% subsidized. I would love to see the same survey come out but you simply ask people what they think about each question, not giving them limited or leading choices. One last thing NO multiplex recreational facility and if it is jammed down our throats please don't call it The Hub

207	should put a stop with the methadone clinics, seeing an increase in users around town as well as break ins	9/1/2020 12:18 PM
208	this ridiculous tax grab and subsequent closing of facilities by the nazi regime of chopp has angered those of us who are from this county from childhood, people of her ilk have moved here out of economy (cheaper housing than hamilton), if you are going to move to this county stop trying to change this county and make it into what you left behind, if you liked hamilton so much go back there. we do not need endless drug clinics and 'housing' for the addicts either. send them back to the city because before they came here for the easy to get welfare and the free drugs this was a nice town with a thriving downtown core. now you have a downtown full of criminals and addicts that make people afraid to venture down there to one of the very few shops that remain. it is absolutely sickening and needs to end. stop grandstanding and being a fame whore looking for notoriety on the 6 oclock news from hamilton, you are an embarrassment and this ridiculous masking of the public at businesses expense needs to end as well. there is no bloody 'pandemic' the numbers are all wrong, they have been lying for political reasons since day 1. you all go and vote on this ridiculous bylaw, and go on holiday. its like taking the pin out of the grenade and throwing it into the room and closing the door, neighbours, friends, families fighting over this idiocy. arguing over exemptions, that are real but they dont know anything other than the false crap that they have been brainwashed with for months. enough is enough. get on the bandwagon with the rest of us that have common sense or get out of the office you should never have been elected to in the first place, and take your hatchetman the hired corrupt cao with you. #corruptmayor #lameduckcouncil #chopchopp #norfolkoffchopp #hamiltontrash	9/1/2020 11:07 AM
209	Mayor and council need to step down. Or call for an early election. Less then 50 % of the residents are happy with the direction council has taken and they do not accurately represent the interest of the resident not are they fiscally responsible.	9/1/2020 10:29 AM
210	Adjust waist water charges to lower cost for tax payers, not all fresh water used goes into the sewer	9/1/2020 9:09 AM
211	There is a lot of work to be done to repair the mistakes from the past. I wish staff and council luck in dealing with the difficult task ahead. Thank you for all that you do.	9/1/2020 6:50 AM
212	Great place to live thanks to all our government service workers	9/1/2020 12:27 AM
213	Fire your pool director. That facility should have continuous programming from 5:30am to 8 pm every single day.	8/31/2020 10:23 PM
214	Maintain core services and look for cuts in non essential services.	8/31/2020 9:31 PM
215	Council and county staff being transparent and making non-biased, ethical decisions is important to me.	8/31/2020 9:00 PM
216	Fire your outdated staff that's got no clue what is going on in their own departments!!!!	8/31/2020 8:08 PM
217	Take over sewage treatment plant operation, save 10% on operations Build your own admin building instead of renting	8/31/2020 6:54 PM
218	Keep arenas open for recreation, museums open to preserve our local history and libraries to enrich our community by reading.	8/31/2020 6:43 PM
219	Increase management training. This county is mismanaged.	8/31/2020 5:45 PM
220	Collect back taxes, cleanup downtown Simcoe put full time police officer in Port Dover, enforce bylaws, strict police enforcement find a mayor who likes police, charge a fee for attending Friday the 13th. Limit Friday the 13th to Friday the 13th and allow taxpaying owners to have their town back.	8/31/2020 4:56 PM
221	Stop spending money on severance packages. Is it necessary to have a study done every time a new project is on the horizon? Be better managers and make better decisions. Make sure that when retirements take place a replacement is necessary.	8/31/2020 4:25 PM

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222	SAVE the library!!!	8/31/2020 3:47 PM
223	Politicians wage cuts if the ordinary person has to have their wages cut so should all of you	8/31/2020 3:29 PM
224	Please stay mindful that many citizens are senior or approaching senior and live on fixed incomes. Tax increases of even COLA are more than retired folks get.	8/31/2020 3:28 PM
225	The forstry team has been so helpful and valuable to me. I have had an invasive poisonous plants species that they have supported me with managing and I also appreciate the use of parks and trails it is what makes Norfolk County such a beautiful place to live and work. Invest more in Parks and Rec.	8/31/2020 2:41 PM
226	I truly wish you great success for this undaunted task. I do not envy your situation.	8/31/2020 11:30 AM
227	Would like to know when county will get back the money spent to purchase land for HUB and how will it be better used?	8/31/2020 11:15 AM
228	Because of COVID-19 don't foot the bill on the backs of taxpayers	8/31/2020 10:56 AM
229	Let the numbers tell the full story. Don't have an answer in mind (like - we want to close arenas to save money), and then work numbers to get to that answer. Get to the RIGHT answer. The prime time ice designation was an embarrassment. The CAO is not good at what he does. Get a new one.	8/31/2020 10:36 AM
230	Support Heritage and Culture!	8/31/2020 9:17 AM
231	Love k at additional ways and means the allocate are r reallocate funds within the county. For starters, selling the hub property now that there is officially no funding available to our county for this project. Also looking internally to staff and management where there could be some "fat" trimmed. Holding contractors accountable for overages and delays on roads and other projects. So many ways to help get things under control rather than just cutting see ices and hiking taxes.	8/31/2020 8:46 AM
232	Excelleny survey, however it is difficult to judge cost versus value when asked about which budget items should be increased or decreased. Also difficult to judge how much users of arenas etc would pay in dollars versus 0-100 percent of cost. I do not want to overprice these services out of range of struggling families.	8/31/2020 7:27 AM
233	My suggestion. Weekly garbage and recycling pick up should be changed by adding a day to each week so that your pickup date is on the 8th day not the 7th day of the following week. i.e. week one is Monday, week two is Tuesday, week three is Wednesday and so. This should be a huge savings on our taxes. An even bigger savings would be to have recycling pick up every two weeks instead of a weekly pick up.	8/30/2020 9:41 PM
234	Dont raise taxes again, you will drive out retired community members. We absolutely cannot afford any additional increases!!!	8/30/2020 9:41 PM
235	Please don't waste \$ on consultants. FYI I was hoping for the HUB as I think it would be beneficial to our area.	8/30/2020 9:30 PM
236	Get the senior Centre operating as soon as possible in the arena...we need it	8/30/2020 9:02 PM
237	Stop wasting time and money on the simcoe Hub. Don't waste taxpayer dollars on stupid parking meters that will cost us far too much and be subsidised by the tax payer. Stop pandering to all the chicken littles in this county and fight for the majority. Especially after this "fake demic" that has caused significant loss of revenue and loss of business etc. Keep the Cops off the water and off the trails unless there is a call for it, it is a waste of tax dollars having cops patrol these areas. Go back to a regional police force and dump the over priced OPP. Start finding small single lane pre made bridges (with load limits) to replace all of the dead end roads you have allowed to fall into disrepair. Stop funding the junkies and welfare. House prices have more than doubled in Norfolk county since I bought my house in 2008, how does the counties revenues not reflect this, what are you doing wrong with our tax dollars that have nearly doubled in the same amount of time, not to mention water rates and hydro rates. Time to figure out why this county is so poor when there is so much development money coming in. What are you as a council doing wrong. Stop all the stupid studies etc and just come up with a goddam plan for once.	8/30/2020 8:14 PM
238	More emphasis on economic development .....Covid has demonstrated that tourism cannot sustain us....didn't see any discussion about affordable housing.....love to see libraries used	8/30/2020 6:26 PM

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to access municipal services...maybe one municipal clerk and one library clerk in a small branch.....a lot of talk regarding recreation services ....if ice time is for non competitive use than county should subsidize access so residents have access for exercise and socialization....When competitive groups, their fees should be less subsidized, no mention of long term care in this survey and a strong norview is very important, also affordable housing for Norfolk residents who have made a life in Norfolk.

239	Focus our police services on priority areas, reduce paper work, parking tickets and bylaw matters to a less expensive process. Focus the police efforts on crime and more serious problems.	8/30/2020 6:23 PM
240	We need to invest in our community! The young families are leaving these areas as there is nothing here for them! That needs to change. Clean up Simcoe and add new stores and services! Make people want to move here!	8/30/2020 4:55 PM
241	think this survey tells little about making Norfolk better--Without prior knowledge of these items/issues--how can none say How much is enough??? ie we have no art gallery, little to run Eva Brook, no Teeterville museum and how do I know how much was or wasn't spent on culture with the pandemic???? The ? about budget is dumb--how can I judge if more is needed--all all our 70ish briges failing??/ How many km need resurfacing?!! These are very important issues not like "pick me, pick me!"	8/30/2020 4:09 PM
242	Don't shutter services- there will be nothing left.	8/30/2020 3:37 PM
243	Cut out with the consultants and reports. make the decisions and get things done. Ride Norfolk is the biggest embarrassment for wasting tax money and it should be axed! for those in desperate need, use a voucher system like many other Communities have. There are lots of Taxi operators around now, let local businesses look after it.	8/30/2020 12:34 PM
244	Good luck. Not easy.	8/30/2020 11:19 AM
245	When you look at the list of items to be ranked (Museums, etc), it would seem that programs are mentioned twice and that skews the selection. Also, most museums offer PA day and summer camps, so how is that factored in the list? Thanks	8/30/2020 9:17 AM
246	Good luck - these are tough issues and you can't please everyone. Keep "value for money" uppermost - Norfolk County has a reputation for spending too much on consultants and less on actual services. Re: customer service question, none of the options seemed right - more important is that every one who works for NC should have the ability to provide quality customer service.	8/30/2020 5:03 AM
247	Please close Port Rowan fire hall and combine with St Williams	8/29/2020 10:47 PM
248	This I a joke you'll (blank) the tax payers regardless their input.	8/29/2020 9:15 PM
249	Too many highly paid managerial/supervisory positions. Reducing these positions would significantly impact budget in a positive manner without a reduction in services.	8/29/2020 8:54 PM
250	Port Dover doesn't need more tourists- don't close the museums!	8/29/2020 7:50 PM
251	Because of increased cost of living due to Covid 19, I would like to see taxes remain stable rather than be increased	8/29/2020 7:19 PM
252	MOH should be replaced. Staff need to be accountable to Council and taxpayers instead of the current situation. Taxes here are excessive - stop paying out so much in legal fees and settlements for departing staff.	8/29/2020 6:51 PM
253	And stop wasting money on stuff that is not necessary and if you think you need to spend a lot of money put it to the public to decide not a hand full of yous in that little room let the people decide	8/29/2020 5:33 PM
254	The heritage fund is NOT a sacred cow. Norfolk county is NOT broke. We DO have funds available to be wisely spent on crumbling infrastructure. So spend it!	8/29/2020 4:39 PM
255	More focus on health and leisure (which go hand in hand) for local residents. Less focus on attracting and making money off of visitors. Too many visitors and hiking prices for them affects our local lives during high season times.	8/29/2020 4:32 PM
256	Spending and wages are out of control, why do spend so much to entertain people this should be their responsibility. Why are we putting new high end million dollar fire apparatus in fire hall's	8/29/2020 11:51 AM

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	with such low call volumes?	
257	Including buying with youth activities in question 10 is ridiculous. Youth activity should be subsidized to attract new residents to the county. Bus services should be paid for by transit users.	8/29/2020 10:51 AM
258	Stop letting krystal chopp destroy our county!	8/29/2020 9:39 AM
259	The Archives needs to be open soon	8/29/2020 1:32 AM
260	I think it is extremely important for each community to have things like community Centers, museums, libraries and arenas of their own. You take away these and you take away the lifeblood and the sense of community. Covid 19 has shown us how much we need LOCAL, not 15 minutes or more down the road. We want to keep our communities.	8/28/2020 11:05 PM
261	Libraries, museums, art facilities, in other words, culture, should not be automatically the first to go in a time of economic upheaval. Culture is more important than is commonly thought among those not attuned to it,	8/28/2020 9:54 PM
262	please no recreation hub facility in Simcoe .	8/28/2020 9:34 PM
263	Invest more in Public Health	8/28/2020 9:08 PM
264	Yes cancel the ring road main your property that you take from builders like catch basin.And when you call in to ask to fix something stop passing the buck to someone else the vice mayor is great at that .	8/28/2020 8:52 PM
265	This questionnaire is bogus..... it seems to be entrapping people to answer to the questions to entrap them to agree to at least one of your answers which all sway back to the same thing in the end. I noticed there were not question asking how we feel about tax payers working with you to come up with better options and less costs to the County. Doing this quiz makes me sick to my stomach cause no matter the answers it puts the Mayor and council in a position to say "it was the taxpayers who said" Maybe this questionnaire should be redone to having areas at the end of each question so people can answering their true feelings.	8/28/2020 7:33 PM
266	I think that the 1.5 million cost for museums must be high given that the county closed Teeterville Museum and the Norfolk Arts Centre. Also I think that the communities that built and paid for their community centres should feel secure that the county will maintain them. Volunteers could be helping out in these facilities to a greater extent..	8/28/2020 5:59 PM
267	Get rid of the majority of the useless HR department.	8/28/2020 5:26 PM
268	start holding contractors accountable,ie for new roads ensure a warranty, for waste water sue those that built Simcoe's waste water system that was supposed to handle 3 times the population, but was not built that way and are milking the taxpayers for something they bought but did not get!	8/28/2020 4:40 PM
269	None	8/28/2020 2:36 PM
270	Leave the libraries alone! Don't you dare close any of them! And we need a new pool!	8/28/2020 1:53 PM
271	Your survey does not mention anything about national historic sites or a 2 million dollar art collection. Did those assets disappear? You budgeted, but did not spend on our cultural/historical sites. I want protocols in place so that my elected council can have time to analyze financial spreadsheets and proposals in depth (and in consultation with their wards), rather that being bullied and blitzed in an in-camera session by people with their own agendas.	8/28/2020 1:40 PM
272	Focus on the hub still and invest in programs and services. No closures or cancellation of existing buildings/programs/services	8/28/2020 1:10 PM
273	Listen to the payers,	8/28/2020 11:42 AM
274	It never seems to get much attention but the water and sewer rates here are so high- we pay far more for water than we do for electricity. I also don't understand why ERTH looks after this when the county should	8/28/2020 11:24 AM
275	After a \$400+ increase in taxes and the fact that many residents in the newer developments are responsible to clear their sidewalk of ice and snow, it seems that some of us are paying a higher price and still doing what is done normally in many municipalities-where ice and snow	8/28/2020 11:17 AM

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removal is done by the town. Many residents who have sidewalks are seniors just like their neighbors, paying the same yet we have to pay to have our sidewalk cleared. Major inequity.

276	There is a skate park on Ellis Street in Port Rowan.2 items. People are skate boarding up til 11 PM. The noise is too much. There should be restrictions on time of use. 2. Several ladies walk through the park for volleyball in the public school at night. Now that you have put in a gazebo, the lighting is poor. Install some solar lights for safety reasons.	8/28/2020 10:46 AM
277	Paid parking doesn't work for small towns. Dover removed it long ago as unfair to merchants that can't afford their own parking lots. We will not continue to shop in towns with paid for parking options as box box stores provide this for free. Please, don't do it!	8/28/2020 10:40 AM
278	If we want to maintain or expand services then we have to expect fees to rise and taxes to rise	8/28/2020 10:37 AM
279	Quit acting like Norfolk County is in dire straights. It's not. Norfolk County has assets worth approx. 880 million, and has approx 44 million in debt. If you own a house worth \$880,000 and owe \$44,000 on your mortgage you're in good shape. Also, you need to have debt, pay them off, and continue borrowing to maintain good credit. This is simple economics. Previous councils had no problem managing the budget, and for that matter quit blaming your inability to run the county properly on the previous council. Furthermore, on going debt is a good thing. Things don't need to be paid for right away. For example, the causeway bridge. If someone from Toronto comes to Long Point and purchased a \$3 million cottage, and the causeway bridge is already paid for, the individual makes no contribution to the project. They will continue to use the bridge year after year, why shouldn't their property taxes from the next 50+ years help pay for it? And don't even get me started on the fact you raised property taxes a ludicrous amount but then proceeded to cut services. Anyways. Please figure something out, Norfolk county will not continue to grow if you shut arenas, take away basic services, and continue to raise property taxes.	8/28/2020 10:32 AM
280	Don't close any pools or arenas.	8/28/2020 10:08 AM
281	We need to make water supply to Port Dover number one priority	8/28/2020 9:09 AM
282	Dont' Rip us off - Water rates are already way out of control	8/28/2020 8:48 AM
283	Norfolk residents shouldn't feel like they are second class citizens to tourists, people live here because they don't want a lot of people around. Simcoe is not more important than the rest of the county. West Norfolk matters	8/28/2020 8:42 AM
284	Budget for 2020 was ridiculous, let's hope better choices are made for 2021. Libraries, Health Unit cuts, community halls and arenas under attack. What does Norfolk County have to offer?	8/28/2020 8:20 AM
285	Increase the development charge for each new unit built. Make sure development charges cover the cost of current and future maintenance costs. Find ways to reduce our water and sewage costs moving forward.	8/28/2020 8:20 AM
286	Reside in Turkey Point, where roads are in the worst condition of all of Norfolk County, to the extent that they are extremely unsafe for walking and driving. A review of the County's forecast 10 year budget indicates 0\$ to be spent in Turkey Point for road maintenance. Given the building and upgrading of properties in Turkey Point over the past number of years, I expect a reasonable amount of tax \$'s are generated, with and extremely small amount being returned to this area	8/28/2020 8:15 AM
287	Norfolk County needs to invest in affordable housing. There is a housing crisis and people are struggling to pay bills and are complaining about affordability reg. utility bills, fees for service etc because their cost of living is disproportionately high.	8/28/2020 12:29 AM
288	During this pandemic thanks to Mr. Ford & his teams' cooperation with Mr. Trudeau & his teams we have been kept as safe as possible. But there will be a rise in taxes if we want to keep our economy at a good level. We know this and accept it but hope it won't be too much of an increase and that common sense from all of us will prevail.	8/27/2020 11:23 PM
289	Now more than ever we need to invest in the next generation, and give money to business and services that are from the area, so the money can stay here. Our land should also be or #1 priority, as it is Norfolk County's greatest asset and we need to make sure we spend the money to take care of Norfolk's Garden	8/27/2020 11:10 PM
290	I understand need to increase taxes but 8% or more per year is too much. It needs to be increased in increments like the MPAC. Water rates are too high as it is. I don't think the	8/27/2020 10:52 PM

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Norfolk County model works with so many little towns and not enough money to support all the essential services. It's like we amalgamated on paper only and nobody seems to have come out better for it. 16000 households cannot pay for the large km of piping.

291	Counsel should take a pay decrease to help out with our financial situation. Just a thought!	8/27/2020 9:42 PM
292	1. This county has almost zero cultural and recreational facilities. We need libraries, at least 2 pools and keep in mind not every family can afford minor hockey! Why must ice arenas dominate in every budget discussion? Further: stop cutting county staff and do the county a favour and support their efforts rather than let insults be hurled at them through social media. County workers pay property taxes, shop local and their kids attend our schools! Stop the lowering of morale!	8/27/2020 9:42 PM
293	This survey assumes people know and understand the various services named such as Public Health, Economic Development, etc. Also the water question should allow those who have private systems to indicate not relevant. This is not a very good survey so question how useful it will be. But at least you are asking!.	8/27/2020 9:35 PM
294	Surveys are only effective if they are reviewed and given serious consideration. Not sure this will happen with this one	8/27/2020 9:28 PM
295	No more ridiculous facebook rants. Professional media releases. Our Council is embarrassing us.	8/27/2020 9:24 PM
296	Why is it that Norview continues to get increase funding however the care according to Ministry of health doesn't reflect the amount of extra dollars that goes into it. Five million for substandard care.	8/27/2020 9:21 PM
297	Reduce redundant staff. If you are relying on engineers for planning and building get rid of the high paid staff. A smart clerk can check off an engineers box	8/27/2020 8:32 PM
298	Norfolk county needs to remember there's only one taxpayer to pay for all this for all 3 levels of government near also have to remember that Norfolk cancel employees ar Kingdom We need to hire more people from Norfolk county to work in Norfolk county don't bring in people from all over Ontario	8/27/2020 7:37 PM
299	Quit wasting money and resources with poorly researched projects.	8/27/2020 7:22 PM
300	Good luck with this.	8/27/2020 7:08 PM
301	Stop increasing taxes so much. People are struggling as it is in Norfolk county. Maybe the sunshine list should be shortened! That would help save money in the county!	8/27/2020 7:05 PM
302	Attention given to residential development - slow it down - every application for a new subdivision does not have to be approved	8/27/2020 7:02 PM
303	Remove bridges on closed roads for crying out loud! And stop listening to that crackpot Bateman on Road 45 - a 1 lane bridge on a 2 lane road is ridiculous.	8/27/2020 7:00 PM
304	I have to be honest, and I really must say I don't really care because after 22 years living in this (blank) hole county I'M MOVING!!!!!!!!!!!!	8/27/2020 7:00 PM
305	Make the selection of local merchants, service providers and professionals a significant priority for county projects.	8/27/2020 6:55 PM
306	Do something about Simcoe downtown, too many drugs	8/27/2020 6:48 PM
307	#13, All of the above.	8/27/2020 6:25 PM
308	I think that all departments need to be reviewed to see if some departments are overlapping in the jobs being done and also the number of workers on a job site should be reviewed as it seems that there are too many standing around doing nothing.	8/27/2020 6:23 PM
309	Fix what we have. When upgrading sewage and water cut all the frills and get the pickup truck rather than the Cadillac	8/27/2020 5:12 PM
310	apply the money spent on the land for the hub back into the county to offset costs	8/27/2020 5:01 PM
311	Stop wasting money on consultants until this council gets the answers it wants and no what the taxpayers are asking for.	8/27/2020 4:38 PM

## Help Inform Norfolk County's 2021 Budget

312	Tired of tax increases year after year. It's time you consider cutting staff . Costs for OPP are out of control and for what improvement in crime reduction. Also need to consider cutting county staff and supervisory positions significantly. We pay a lot of money in salary and for what services?' Get policing costs under control and hire someone to fix downtown Simcoe.	8/27/2020 4:37 PM
313	No happy with the HUGE tax increase last year, and not happy with our elected getting a huge raise for themselves!! You approve for methadone clinics,why to lure more drug addicts to the core of this scummy downtown core!?!?! How about you get off your butts and manage the cesspool your creating! Being on a fixed income and property owner in this town(pension disability) resembles being on a sinking ship!	8/27/2020 4:27 PM
314	Stop the building, our infracture is not adequate, Charge the builders more, to build and develop	8/27/2020 2:26 PM
315	We need access to the internet-please install fibre optic cables when fixing the bridge at Long Point	8/27/2020 2:03 PM
316	Child free adults and seniors should not pay the bills of people who have made the decision to raise children	8/27/2020 1:35 PM
317	Get rid of the methadone clinics...they are basically handing out drugs for life and curing hardly any...get rid of the garbage and the rats will leave...we are ashamed of the mess our town is in...	8/27/2020 1:35 PM
318	If Norfolk County Residents want increased services, we need a plebiscite every election to get the County's consensus.	8/27/2020 1:09 PM
319	What happened to the Simcoe Downtown Secondary Plan?	8/27/2020 10:49 AM
320	Don't close the Museums!	8/27/2020 10:34 AM
321	This survey is very slanted toward cuts and increase taxes. The section on listing the importance of the arenas, museums, libraries, etc. is ridiculous. All are important to attract and keep families in Norfolk County. How dare you ask such a question? This is ridiculous. Other questions which offered options make it seem like those are the only options. They are not. If this Council would stop firing senior staff and having to pay severance, a lot of money could be saved. There is just such a negative cloud hanging over Norfolk County because no good news has come its way. The Council of the day would not get a passing mark from me. I am sorry to say this because I have friends on Council as well as on staff and they all are feeling that there is only doom and gloom. This is not our Norfolk County. We have bright, innovative people who live in this County and their voices are being silenced. It seems that outsiders are not understanding who we are and what we are capable of accomplishing. Inexperience is evident in decision making as some very unacceptable actions have been made. This is not the reputation we, as the citizens of a beautiful natural area want for our county. We have such amazing resources which have been hidden or underplayed. These last 2 years have been the saddest times for Norfolk County and its citizens. Our reputation is tarnished by the actions of our elected representatives and this is not acceptable. Perhaps to save face and avoid further discipline, a resignation might be an acceptable option. Too many important decisions have been bungled and monies inappropriately spent on land acquisition that is not needed and this could be a tipping point. Funds have been inappropriately designated while cuts have taken away the foundation and history of our County. As you can determine, I am extremely unhappy with the administration of and running of my home, Norfolk County. The elected officials have brought shame on all of us. This cannot continue and if you decide to send out a survey, do not send out something like this again. It is a sham and is most disrespectful of the citizens of our Norfolk.	8/27/2020 10:33 AM
322	Perhaps I misunderstood it but is Question #9 on tax increases worded properly?	8/27/2020 10:19 AM
323	NC is large. Invest in multiple cities rather than one big urban centre. Build up Langton/Long Point to help justify future development in that area. Keep our identity by building closer to Port Burwell rather than Brantford.	8/27/2020 10:17 AM
324	Invest tax dollars to fix rural areas of norfolks needs	8/27/2020 12:42 AM
325	Open arenas to all user groups for 2020-2021 season, it's not fair to withhold services from current taxpayers.	8/26/2020 10:46 PM
326	Staff are rude and often not knowledgeable about services. Economic development is a joke.	8/26/2020 10:40 PM

## Help Inform Norfolk County's 2021 Budget

327	Do not close arenas	8/26/2020 10:09 PM
328	None	8/26/2020 10:08 PM
329	Our cupboard is bare and will have no choice but to sell our home unless Council puts the brakes on spending.	8/26/2020 10:07 PM
330	Road conditions are horrible. Stop wasting money is on filling pot holes and actually fix the roads. Fix residential areas such as Garden st , in Simcoe. Clean up your reg	8/26/2020 9:54 PM
331	Removing the collection of recycling in bags is not far or helpful to people living in rural areas or businesses (that must put out at night due to early morning pick up). You are now forcing more trash because people are throwing these items in trash. Stand up to the recycling companies and at we pay you we want you to accept recycling in bags. Lower the budget by getting rid of high paid library staff who appear to have large amounts of down time at work and are socializing. Get rid of Ride Norfolk, does not make money and costs tax payers. Get our money back for the hub property! Stop giving mayor and councillors raises!	8/26/2020 9:30 PM
332	Stop wasting money on legal fees to defend issues for your friends on Hastings Drive	8/26/2020 9:10 PM
333	I am very opposed to increasing holding tank pump out rates. We are already grossly overcharged considering that holding tank waste is the same as the waste in the municipal sewer system. I concede that septic tank waste is different and there should be more cost.	8/26/2020 9:02 PM
334	Stop cutting services in Norfolk County and start cutting the many levels of management.	8/26/2020 8:56 PM
335	Get your heads away from tourism. Bottom line it does not pay for itself. It is a big county with lots of possibilities. You need to expand and be very inviting to big business.	8/26/2020 7:47 PM
336	Impose a permit fee for all trailers parked seasonally on Hastings. Currently they pay about \$50 or so a YEAR. yet receive full police & fire & medical attention. Possibly garbage collection too. ( not sure of that one) but a seasonal permit would help offset road maintenance for the people that own and travel to and from theses trailers. It's unfair that a cottage adjacent to a trailer can pay over\$3000 or more a year for and an adjacent lot with a trailer pays a token amount.	8/26/2020 7:41 PM
337	Storm water management and lot grading is terrible in Turkey Point and a master plan needs to be updated and executed instead of the hodgepodge it currently is.	8/26/2020 5:54 PM
338	The seniors should be paying for what they want, including a building.	8/26/2020 5:37 PM
339	Consultation needs to take place with user groups and the community regarding significant changes.	8/26/2020 5:34 PM
340	We need more than tourism & farming here...more large businesses bringing in tax revenue. We are a young family and can't afford crazy tax hikes. We already pay so much. Stop wasting money on tar and chip. Literally does nothing for the roads.	8/26/2020 5:25 PM
341	Stop referring to Norfolk as Norfolk County. Norfolk is a signal tier municipality and as such should be referred to as Norfolk. Calling it a county is confusing. We will never united as long as we keep our local town identity.	8/26/2020 5:00 PM
342	Improvements to wastewater and water systems should paid for by the users of these systems not the entire tax base. For example rural tax payers should be exempt from any of these costs	8/26/2020 4:58 PM
343	Disappointed none of the above was not a choice. Customer service is much better than being given credit for!	8/26/2020 4:56 PM
344	I am not convinced that any of this feedback will be reviewed or utilized. Norfolk County Council and Senior Management has destroyed my circle's trust in your organization. Get your act together.	8/26/2020 4:44 PM
345	Increase taxes to assist with the assets and debits and also look at decreasing services, especially those that can be offered by a private company ie yoga/exercise. Reduce the number of county offices, invest in current arenas and community centers.	8/26/2020 3:14 PM