



MISSION STATEMENT

“To honour, respect and care for our Residents.”

VISION

Norview Lodge will be recognized and respected for its delivery of Resident- centred compassionate, quality care, as well as providing an environment that excels in teamwork and personal growth while recognizing the value of family, volunteers and community partnerships.

VALUES

Our Values are to provide individualized quality care and service to our Residents

Respect:

We are committed to respecting the dignity and value for those we serve. We also believe in the provision of a respectful and supportive work environment.

Excellence:

We are committed to enhancing the quality of life for those we serve through everyday best practices, honesty and continuous quality improvement initiatives.

Compassion:

We are committed to understanding the feelings, needs, and desires for those we serve and take action to enhance their quality of life.

Accountability:

We are committed to honesty and integrity in achieving desired outcomes for those we serve through a safe and secure home environment.

Supportive:

We are committed to assist our residents to enjoy their life to the fullest physically, spiritually, and emotionally.