

# Norfolk County Police Services Board Strategic Business Plan 2020 - 2022

## **PREFACE**

Good governance of policing is important to ensure the alignment of the public expectations and safety with the Chief Of Police (i.e. OPP Detachment Commander). Strategic Planning provides the opportunity to improve the necessary civilian oversight of policing.

## **OUTCOME**

The Norfolk Police Services Board (The NCPSB) in partnership with our Chief of Police and Norfolk County Council have developed this Strategic Policing Business Plan to serve the needs of our citizens. The Plan is to be a roadmap to the way policing is applied in Norfolk County and a living document that can be adjusted to meet any important influence of change. It will also serve as a template of metrics against which the Chief of Police will be assessed by the NCPSB.

## **VISION**

To provide optimum public safety and security that enhances the quality of life in Norfolk County and our distinct communities.

## **MISSION**

The safety and security of the citizens of and visitors to Norfolk County is the prime focus. This will be achieved in accordance with the 5 core policing functions as listed as the Provincial Adequacy Standards contained in the Police Services Act, 1990:

1. Crime Prevention;
2. Law Enforcement;
3. Assistance to Victims of Crime;
4. Public Order Maintenance; and
5. Emergency Response.

Additionally, the NCPSB will take all reasonable measures to ensure that the right services are being delivered in the best possible way and that proactive policing is always being practiced.

Throughout the term of this Plan, we will continue to look for efficiencies in how we do business, both internally and working with our community partners, to build on past and recent successes. Our focus, as always, will be to provide the most efficient and cost-effective service to the citizens of Norfolk County, being always mindful of our Vision.

## **Priorities and Objectives**

In working with our partners (i.e. Norfolk Council, H-N Crime Stoppers, Norfolk County Community Policing Committee) the NCPSB and the Norfolk Police Service will seek to:

### **1. Reduce Illicit Drug Crime**

The Norfolk Police Service will reduce the unlawful sale, distribution and production of illicit drugs. The NCPSB recognizes the connection between illicit drug crime levels, the number of property crime, and the local effect of the national opioid crisis. Reducing illicit drug crime will increase community safety, security, health, and prosperity.

### **2. Prevent Crime**

The Norfolk Police Service will seek to prevent crime through constant proactive policing, crime data analysis, focused enforcement, public education, and community engagement. The NCPSB will monitor crime prevention progress and engage the Norfolk County Community Policing Committee on crime prevention initiatives.

### **3. Focused Policing Responses**

The Norfolk Police Service will engage in the 5 primary policing functions. The NCPSB will take the necessary steps to ensure the maximum amount of front-line policing through the reduction of ineffective and inappropriate deployment of policing services for matters such as false alarm, 911 misdials, and non-directed By-law enforcement.

### **4. Mental Health Services and Assistance to Victims of Crime**

The Norfolk Police Service, in partnership with other related health partners, will offer responses to persons experiencing mental health crisis. Further, our Police Service will offer assistance to victims of crime. The NCPSB will increase collaborative efforts between police services and other community care providers to further enhance these services.

### **Board Monitored Issues** (but are not limited to)

- Crime Prevention Activities (e.g. RIDE Programs, focussed patrols, Pro-active policing).
- Law Enforcement Activities (Distracted Driving, Speed and Traffic Violations).
- Public Safety at major events in Norfolk ( e.g. Port Dover Friday 13<sup>th</sup>)
- Community Engagement Initiatives.
- Engagement in By-Law Enforcement, as directed.
- Alarm Responses, False Alarms, 911 Dropped Calls and Misdials.

This Strategic Business Plan 2020 - 2022 was approved by the Norfolk County Police Services Board at its September 23, 2020 meeting.

Revision Notes: