Norfolk County Community Services Organizational Structure

Mayor and Norfolk County Council

County Manager (CAO)

GENERAL MANAGER Community Services

Senior Administrative Assistant

Friday the 13, Police Services Board, O.P.P. Liaison with Volunteer Groups, Boards and Committees

Port Dover Harbour Marina Manager
- Marina Maintenance
- Booking system.
- Establish and enforce safety policies.
- Customer service.
- Winter storage.
- Leases and Agreements.
- Responsible for minor and major capital projects
- Liaise with boards and agencies
- Fuel and pump out station

Manager Parks, Facilities and Recreation
- Parks Maintenance and Development
- Tree Commissioner
- Trails
- Cemeteries
- Boards and Agencies Liaison, Community Development
- Weed Standards Inspectors
- Maintenance and Operation of Arenas, Halls, Pools (Rec Centre Pool, Delhi Kinsmen Pool)
- Seniors, Youth, Active Living
- Scheduling and Registrations for Programs, Arenas
- Ride Norfolk

Fire Chief, Community Emergency Management Co-ordinator and HN Provincial Fire
- Fire Suppression and Rescue (11 Stations)
- Fire Prevention and Public Safety Education
- Fire and Explosion Investigation
- Peacetime Emergency Plan
- H-N Fire Services Coordinator
- Fire Code Inspection and Enforcement
- Burn Permits, Enforcement, Fireworks Permits, 9.1.1. Services Co-ordination

Manager Business Systems
- Payroll, accounts payable, accounts receivable
- Finance Department Liaison
- Communications
- Customer Service
- Data Collection Service
- Budget Analysis
- Contracting Analysis
- Long-Term Planning
- Concessions Leases and Agreements
- Liaison and Business Support to Boards and Agencies
- Cash handling management

Chief, Manager EMS and Land Ambulance
- Pre-hospital emergency medical care at the primary care Paramedic level
- Ambulance transport (6 Bases)
- First response emergency medical care assistance
- Public safety education and trauma prevention partnerships

Port Rowan Harbour Master seasonal
- Marina Maintenance
- Booking system
- Enforce safety policies
- Customer service