

Council Approved Initiatives

as included in the Budget Package Table of Contents

Number	Name	Description	Page Number
MCS-101-2013-005	SCOR Financial Support Request	The South Central Ontario Region Economic Development Corporation or SCOR EDC is requesting \$35,000 in financial support from Norfolk County for the 2013 fiscal year.	2
HSS-501-2013-139	ALUS Accomodation at the Port Rowan Medical Centre	Per Report CSD 12-04 - Council approved (via Resolution No. 23 - March 27 2012) ALUS entering into a lease agreement with Norfolk County for the use of the Port Rowan Medical centre through April 2015	12
HSS-600-2013-121	SDMT Replacement - Temporary Supervisor	To include one temporary supervisory position to the Social Services (Ontario Works - G600.6002) FTE compliment	13
HSS-670-2013-138	Social Housing Asset Management Program	To include the purchase of the Social Housing Asset Management Program in the 2013 budget	14
CSD-254-2013-074	Forest Technician Position Extension	Extend existing Forest Technician seasonal full time position by 0.25 FTE (520 hrs) over 2012 and 2013. Per report CSD 12-24	27
CSD-399-2013-084	Ride Norfolk Continuation	Per Report CSD 12-09, May 15, 2012 - Resolution No. 5 Council Approved the continuation of the Ride Norfolk Public Transportation System until December 31, 2012 and beyond.	28
CSD-741-2013-085	Family Swim Pass & Signage	Council approved renaming of the Simcoe Rec Centre Pool and at that time staff were directed to work with the family to create suitable signage for the facility and create a logo that could be used on printed and electronic documents	29
PED-390-2013-056	Rationalization of School Crossing Guards	Per Special Meeting of Council on October 30 2012 - Decision Item A10 Rationalization of School Crossing Guards Resolution No 14 - Carried	48
PED-770-2013-055	Port Dover Lighthouse Acquisition	Through report PED 12-78, Regular Council Meeting September 25, 2012 and Resolution number 9, staff were directed to submit a business plan to assume ownership of the Port Dover West Pier Lighthouse.	49



New Budget Initiatives

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HRD-150-2013-002	AODA Compliance Supervisor	To coordinate and implement corporate wide accessibility initiatives in the areas of customer service, information and communication, employment, transportation and built environment. Ensure compliance at the corporate level and be the focal point for legislative analysis and subject matter expertise.	6-8
HRD-160-2013-003	Additional Workstation Support Representative	To maintain current operating support levels the Information Systems Division is requesting the hire of an additional Workstation Support Representative position.	9-10
HSS-600-2013-123	Permanent Family Support Worker	To annualize the cost of a permanent Family Support Worker	16
HSS-600-2013-124	Permanent Employment Case Manager	To annualize the cost of a permanent Employment Case Manager	17
HSS-600-2013-135	Increased Contributions to Upload Funding	To recognize increased Provincial contributions to the former OW Employment Program and Cost of Admin Program	18
HSS-611-2013-134	Increased Contributions to OW Financial Assistance Costs	To recognize increased Provincial contributions to the Ontario Works Financial payments to Haldimand and Norfolk residents	19
HSS-651-2013-118	Coordinator of Resident and Family Services	Coordinator of Resident and Family Services (Social Worker) - Full time position	20-22
HSS-652-2013-116	Nutritional Services - Dietary Aide - Full time	One full-time Dietary Aide - 2080 hrs. plus relief	23
HSS-670-2013-137	Transfer Federal Housing Providers to Municipal Non Profit Funding Model	To transfer two Social Housing Projects from the Federal Funding Model to the Municipal Non Profit Funding Model	24
HSS-670-2013-140	Social Housing Resources	To provide additional staffing resources to the Social Housing approved base.	25
CSD-200-2013-064	Fire Divisional Clerk	Hire a Permanent Part time Divisional Clerk for administrative purposes in the Fire Services Division. Position to work 3 days per week (21 hours). This NBI also includes the removal of a Summer Student if Divisional Clerk is approved	31-32



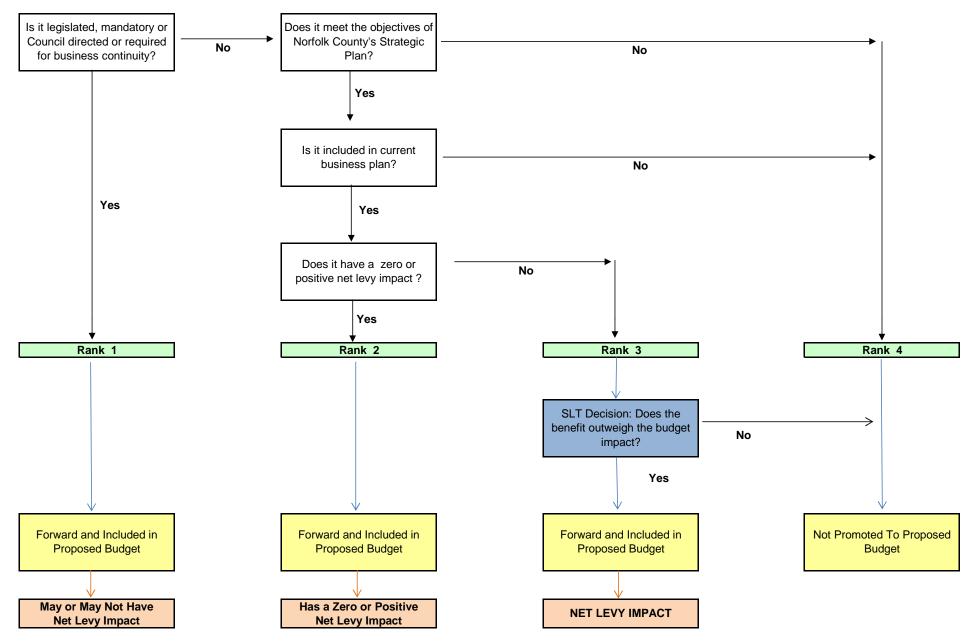
New Budget Initiatives

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Number	Name	Description	Page Number
CSD-540-2013-067	EMS Base 3 Waterford Upstaffing	Increase staffed hours at Base 3 - Waterford from 12 hours per day (2 paramedics) to 24 hours per day (2 paramedics), 7 days a week. This would require an additional 8,760 hours or 4.0 FTE (12 hours per day @ 2 paramedics @ 365 days per year).	33
CSD-550-2013-075	Rural Cemetery Operation Administrative Clerk	Hire one 2 year contract position of Rural Cemetery Operation Administrative Clerk. This position will be mapping and inputting data and records into the burial ledger (new Stone Orchard Software System implemented in 2009) for six cemeteries.	34-38
CSD-550-2013-077	Rural Cemeteries - Contracted Services	Hire contractors to restore & maintain newly assumed cemeteries.	39
CSD-710-2013-083	Trail Development / Business Marketing Coordinator	Hire one (1) permanent full time Trail Development Marketing Coordinator.	40
CSD-730-2013-076	Langton Parks - Student Resources - Long Point Area	Increase seasonal student staffing hours for parks maintenance in the Long Point Area. Total requested staffing increase of 1,440 hours or 0.69 FTE (University Students).	41
CSD-750-2013-071	Youth Friendly Platinum Award	Increase in participation in the Youth Friendly Award program to achieve the "Platinum" Level.	42
CSD-751-2013-069	Port Dover Summer Program Coordinator Adjustment	Increase in Program Staffing hours to ensure that the appropriate hours of Coordinator time are available for program Supervision.	43
CSD-752-2013-070	Babysitting Courses in Local Schools	Increase the number of Canadian Safety Council's Babysitting Courses taught in schools during the school year.	44
CSD-752-2013-072	Family Free Events	Increase in Family Free Events - Week of the Child, Family Day, Star Party, Farm Outings, New Year's Eve Party, Earth Day, and June is Recreation Month Events.	45
CSD-752-2013-073	Fitness Classes Extension	Increase Fitness classes offered throughout Norfolk County.	46
PWE-318-2013-017	Energy Coordinator	To hire a position of Energy Savings Coordinator to oversee an energy related portfolio.	51-52



Norfolk County OPERATING RANKING CRITERIA



NORFOLK COUNTY

OPERATING RANKING AND DEFINITIONS

Rank	Definition	Review Parameter	Proposed Budget Inclusion?	Budget Impact
	Legislated, mandatory	Must be financial repercussion of not meeting mandate.	Forwarded and included in	May or may not have an
		Reference required.	proposed budget.	impact on net levy
		Includes Ministry orders, etc.		
		Provide reference to change in legislation or mandatory		
		direction.		
	Council directed	Council has directed that the program or service be retained,		
		implemented or enhanced.		
1		Includes H & SS Programs where service delivery is		
'		mandated, but method of service delivery is at Council's		
		discretion		
		Provide reference to Council Resolution.		
	Required for business continuity	Proposed expenditure is required to continue an approved,		
		existing program or level of service - same level of service at		
		higher cost.		
		Includes upgrading of software and hardware to maintain		
		existing computing infrastructure.		
	Does it meet the objectives of Norfolk	Proposed expenditure has to be included in the County's	Forwarded and included in the	Has a positive net levy
	County's Strategic Plan?	approved Strategic Plan.	Proposed Budget.	impact (levy is reduced)
		Proposed expenditure must be included in the current		or has no net levy
		Business Plan for the Department		impact.
2		Provide reference to section(s) of Strategic Plan and		
		Departmental Business Plan.		
		Enhanced revenue opportunities or expenditure reduction		
		covers cost so there is a positive net levy impact (reduces the		
		net levy) or zero net levy impact.		
		Proposed expenditure is included in Strategic Plan and	Forwarded and included in the	Will increase the net
		Departmental Business Plan.	Proposed Budget.	levy.
		Enhanced revenue or expenditure reductions are not available		
3		or are not sufficient to cover cost so there will be an increase		
		in the net levy impact.		
		Soft pay back - the benefits of the proposed or revised		
		program/service outweigh the budget impact.		
	Proposed program/service is not legilsted,	Proposed expenditure does not satisfy any of the mandatory	Not promoted or included in the	N/A
	mandatory, Coucil directed, requried for	requirements and is not included in the current Strategic Plan	proposed budget.	
4	business continuity and is not included in	or current Buisiness Plan.		
	the County's strategic plan or the			
	Departmental Business Plan.			



Requisitions from Boards details provided under separate cover.

Number	Name	Description	Budget Impact	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
MCS-101-2013-005	SCOR Financial Support Request	The South Central Ontario Region Economic Development Corporation or SCOR EDC is requesting \$35,000 in financial support from Norfolk County for the 2013 fiscal year.	35,000	-	35,000	3
		TOTAL	\$ 35,000		\$ 35,000	

Name	MCS-101-2	MCS-101-2013-005 SCOR Financial Support Request							3
Division	Grants To	Others					Position Type	Not Applicable	
Strategic Theme	Community	/					FTEs		0.00
Strategic Direction	Economic	Prosperity					Budget Impact		\$ 35,000
Strategic Goal	Retain and	nd Grow Existing Business and Industry					Net Levy Impact		\$ 35,000
Included in Business	Plan?	No]		Request Need	Council [Directed		
Start Date		01-January-20	13]	New or Existing	Existing Program			
End Date		December-201	3	1					

DESCRIPTION

The South Central Ontario Region Economic Development Corporation or SCOR EDC is requesting \$35,000 in financial support from Norfolk County for the 2013 fiscal year.

JUSTIFICATION

In 2012 Norfolk County provided \$25,000 in funding as SCOR was entering its first year of staffed operations. This year the total need has been requested equally from the 5 supporting County partners and the requested funds will be used in conjunction with SCOR's remaining reserves.

FINANCIAL IMPACT					
EXPENDITURE AN	D REVENUE ITEMS				
Expenditures:		(\$)			
Salaries and Benefits					
Materials, Supplies and	d Services				
Transfer Payments and	d Grants to Others	35,000			
Interdepartmental Cha	rges				
Capital Expenditures					
Other Expenditures					
	TOTAL EXPENDITURES	35,000			
Revenues:		(\$)			
Provincial/Federal Gra	nts/Funding				
User Fees and /or Ser	vice Charges				
Other Recoveries/Colle	ections/Sponsorships/Donations				
Transfers from Reserv	e/Reserve Funds				
Interdepartmental Rec	overies				
Other Revenues					
	TOTAL REVENUES	0			
	BUDGET IMPACT	35,000			
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0			
	2013 NET LEVY IMPACT	\$ 35,000			

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Norfolk County 2013 New Budget Initiatives

Number	Name	Description	Budget Impact	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
MCS-101-2013-004	Physician Recruitment	Physician Recruitment	50,000	-	50,000	3
		TOTAL	\$ 50,000		\$ 50,000	

Name	MCS-101-2	MCS-101-2013-004 Physician Recruitment						SLT Priority Ranking	3
Division	Grants To	Others					Position Type		
Strategic Theme	Community	У					FTEs		0.00
Strategic Direction	Community	y Well-Being					Budget Impact		\$ 50,000
Strategic Goal	Enhance C	Community Acce	ess to Servi	ces			Net Levy Impact		\$ 50,000
Included in Business	Plan?	Yes]		Request Need	Council [Directed		
Start Date		01-February-2	013]	New or Existing	New Program			
End Date		December-201	5	1					

DESCRIPTION

Physician Recruitment

JUSTIFICATION

Since January 2012, Norfolk Hospital has hired: a surgeon, an anesthetist, a full time ED physician, one family doctor, one cardiologist, two temporary ED physicians, and more announcements soon. NGH created a physician liaison position – a point of contact for physician inquiries.

There is a new philosophy-

- Involvement in family practice recruitment.
- View physician recruitment as a priority for NGH and for the community.
- Involvement of Norfolk County
- Involvement of Chambers of Commerce and business community

Recruitment requires site visits, Rural Med Week, a link with Healthforce Ontario and McMaster students & residents and a medical school tour.

The costs include physician liaison time, costs for site visits, moving/relocation expenses, Rural Med Week, printing/promotions, and family medicine residency program costs.

This totals \$100,000 per year.

At the present time, Norfolk County is short about 16 family doctors and imminent retirements – replacements are needed.

	FINANCIAL IMPACT					
EXPENDITURE AN	D REVENUE ITEMS					
Expenditures:		(\$)				
Salaries and Benefits						
Materials, Supplies and	d Services					
Transfer Payments and	d Grants to Others	50,000				
Interdepartmental Cha	rges					
Capital Expenditures						
Other Expenditures						
	TOTAL EXPENDITURES	50,000				
Revenues:		(\$)				
Provincial/Federal Gra	nts/Funding					
User Fees and /or Ser	vice Charges					
Other Recoveries/Colle	ections/Sponsorships/Donations					
Transfers from Reserv	e/Reserve Funds					
Interdepartmental Rec	overies					
Other Revenues						
	TOTAL REVENUES	0				
	BUDGET IMPACT	50,000				
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0				
	2013 NET LEVY IMPACT	\$ 50,000				

Norfolk County 2013 New Budget Initiatives

Number	Name	Description	Budget Impact	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
HRD-150-2013-002	AODA Compliance Supervisor	To coordinate and implement corporate wide accessibility initiatives in the areas of customer service, information and communication, employment, transportation and built environment. Ensure compliance at the corporate level and be the focal point for legislative analysis and subject matter expertise.	31,800	0.33	31,800	3
HRD-160-2013-003	Additional Workstation Support Representative	To maintain current operating support levels the Information Systems Division is requesting the hire of an additional Workstation Support Representative position.	68,100	1.00	52,100	3
		TOTAL	\$ 99,900	1.33	\$ 83,900	

Name	HRD-150-2	HRD-150-2013-002 AODA Compliance Supervisor								
Division	Corporate	Support Service	es				Position Type	Permanent Fu	II-Time	
Strategic Theme	Community	/					FTEs		0.33	
Strategic Direction	Community	/ Values and Id	entity				Budget Impact		\$ 31,800	
Strategic Goal	Support the	e Diversity of ou	ır Communi	ty			Net Levy Impact		\$ 31,800	
Included in Business	Plan?	an? Yes Request Need Legislated								
Start Date		01-September-2013 New or Existing Program								
End Date		No end date	nd date							

DESCRIPTION

To coordinate and implement corporate wide accessibility initiatives in the areas of customer service, information and communication, employment, transportation and built environment. Ensure compliance at the corporate level and be the focal point for legislative analysis and subject matter expertise.

JUSTIFICATION

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) was established to develop, implement and enforce mandatory accessibility in key areas of daily living including; Customer Service, Information and Communication, Employment. Transportation and Built Environment.

The Accessibility Standard for Customer Service required Norfolk County to comply by January 1, 2010 and maintain ongoing compliance requirements. The Integrated Accessibility Standards Regulation (IAR) came into force July 1, 2011 and sets out requirements for Information and Communication, Employment, Transportation as well as general requirements such as developing accessibility policies, training staff, and considering accessibility when purchasing goods or services. The IAR has a significant number of activities that Norfolk County must undertake in order to ensure compliance with legislation. The compliance requirements range from as soon as July 2011 over time until 2021. The Accessibility Standards for the Built Environment including Design of Public Spaces is expected to be law by Jan 1, 2013 and accessibility in buildings will happen at a later date.

SLT has reviewed this NBI and determined that there are no other alternatives. All departments support this new position. Staff recognizes areas of efficiencies by having one dedicated staff member coordinating accessibility as a corporate-wide initiative.

See attached notes:

	FINANCIAL IMPACT							
EXPENDITURE AN								
Expenditures:		(\$)						
Salaries and Benefits		31,800						
Materials, Supplies and	d Services							
Transfer Payments and	d Grants to Others							
Interdepartmental Cha	rges							
Capital Expenditures								
Other Expenditures								
	TOTAL EXPENDITURES	31,800						
Revenues:		(\$)						
Provincial/Federal Gra	nts/Funding							
User Fees and /or Ser	vice Charges							
Other Recoveries/Colle	ections/Sponsorships/Donations							
Transfers from Reserv	e/Reserve Funds							
Interdepartmental Rec	overies							
Other Revenues								
	TOTAL REVENUES	0						
	BUDGET IMPACT	31,800						
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0						
	2013 NET LEVY IMPACT	\$ 31,800						

NBI - HRD-150-2013-002 AODA Compliance Supervisor 2013 and Beyond

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) was established to develop, implement and enforce mandatory accessibility in key areas of daily living including; Customer Service, Information and Communication, Employment, Transportation and Built Environment.

The Accessibility Standard for Customer Service required Norfolk County to comply by January 1, 2010 and maintain ongoing compliance requirements. The Integrated Accessibility Standards Regulation (IAR) came into force July 1, 2011 and sets out requirements for Information and Communication, Employment, Transportation as well as general requirements such as developing accessibility policies, training staff, and considering accessibility when purchasing goods or services. The IAR has a significant number of activities that Norfolk County must undertake in order to ensure compliance with legislation. The compliance requirements range from as soon as July 2011 over time until 2021. The Accessibility Standards for the Built Environment including Design of Public Spaces is expected to be law by Jan 1, 2013 and accessibility in buildings will happen at a later date.

The broader public sector must comply with the standards within the specified time frames and file necessary accessibility reports every two years with the Ministry of Community and Social Services as well the Ministry is auditing the broader public sector and in order to stay on top of the audits and ensure compliance, the County will require an AODA Compliance Supervisor. Failure to comply with the standards will result in penalties and fines ranging from Minor to Major of \$500 to \$15,000 for the IAR and up to \$100,000 per day for organizations and \$50,000 per day for director or officer of the corporation.

The function will continue with ongoing compliancy items such as the customer service standard requirements, the multi-year accessibility plan and also updating the comprehensive implementation plan and strategy. The function will prioritize accessibility initiatives and requirements which will assist with budget development, grant submissions, annual status updates for the multi-year accessibility plan. The function will also coordinate and develop Multi-Year Accessibility Plans as required, develop E-learning Modules for AODA training, train staff on how to create accessible documents, develop information and communication guidelines, arrange for alternate formats and communication supports for departments, be project lead for capital budget projects, complete grant applications, assist HR with barrier free recruitment process and throughout employment life cycle, assist departments with achieving website and web content accessibility compliance, responding to accessibility complaints and issues from the public, identify barriers to accessibility and actively seeking solutions to prevent and remove barriers and be the focal point for legislative analysis and subject matter expertise regarding AODA.

The Accessibility Advisory Committee (AAC) and Corporate Accessibility Committee (CAC) play a role in coordinating and developing accessibility initiatives, the AODA Compliance Supervisor is the Chair of the CAC and attends all AAC meetings as a staff resource providing expertise to the AAC regarding the AODA regulations and standards as well as providing regular status updates on the County's compliance with the AODA and managing the Barrier Free Access Program Projects. Currently Planning staff is the

Staff Liaison for the AAC providing day to day support, reporting AAC recommendations to Council and supplying site plans and drawings to the committee. Staff recognizes an area of efficiencies through switching the roles of Planning and Corporate Support Services, therefore Planning staff would only be attending when site plans require AAC review.

This new budget initiative requests an AODA Compliance Supervisor for the remaining four months of 2013 and beyond. The full time permanent position will assist with the outstanding and ongoing compliancy items by coordinating and implementing corporate wide accessibility initiatives to meet Council directed and legislated accessibility requirements.

In 2009, Council approved a temporary two year contract position to coordinate legislated accessibility requirements of the Accessible Customer Service Standard. In 2011, Council approved the continuation of a coordinated, corporate –wide approach to the legislated accessibility requirements of the Integrated Accessibility Standards Regulation with the use of a temporary two year contract position. Norfolk County has many comprehensive accessibility requirements that must be met throughout the next few of years and ongoing. Accomplishing these tasks will not be possible without the dedicated skilled resources leading this effort. Staff recognizes areas of efficiencies by having one dedicated staff member coordinating accessibility as a corporate-wide initiative.

Name	HRD-160-2013-003 Additional Workstation Support Representative								3	
Division	Information	n Systems Servi	ces				Position Type	Permanent Fu	II-Time	
Strategic Theme	Corporate						FTEs		1.00	
Strategic Direction	Ongoing O	perations					Budget Impact		\$ 68,100	
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 52,100	
Included in Business	Plan?	Yes	Continuity Requireme	ent						
Start Date		01-April-2013 New or Existing New Program								
End Date		No end date								

DESCRIPTION

To maintain current operating support levels the Information Systems Division is requesting the hire of an additional Workstation Support Representative position.

JUSTIFICATION

Departments and divisions with Norfolk County continue to rely on the use of technology to complete specific job processes. As the demand to rely on technology grows, the expectations for response to a support issue has also increased to the point where Information Systems Support staff are unable to respond to tasks within an expected time frame. Additional staff are required to enable a proper after-hour support plan. Included is a letter from Bob Fields, in support of additional technical resources to assist with after hour support and additional technical support for SCADA equipment.

FINANCIAL IMPACT							
EXPENDITURE AND REVENUE ITEMS							
Expenditures:		(\$)					
Salaries and Benefits		64,000					
Materials, Supplies and	d Services	1,100					
Transfer Payments and	d Grants to Others						
Interdepartmental Cha	rges						
Capital Expenditures		3,000					
Other Expenditures							
	TOTAL EXPENDITURES						
Revenues:		(\$)					
Provincial/Federal Gra	nts/Funding						
User Fees and /or Ser	vice Charges						
Other Recoveries/Colle	ections/Sponsorships/Donations						
Transfers from Reserv	e/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues							
	TOTAL REVENUES	0					
	BUDGET IMPACT	68,100					
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	(16,000)					
	2013 NET LEVY IMPAC						



Public Works & Environmental Services 183 Main Street, Delhi, Ontario N4B 2M3 519-582-2100 Fax: 519-582-4571

Memorandum

To: Brent Wallace

cc: Eric D'Hondt

From: Bob Fields, Manager, Environmental Services

Date: September 27, 2012

Hi Brent,

In regard to the support of the Information Support Systems (ISS) Division, Environmental Services Division supports the allocation of additional staffing resources to aid Norfolk County's Water and Wastewater Systems. In recent years, the amount of time and effort dedicated to our Supervisor Control And Data Acquisition (SCADA), Network (both owned and leased) and Drinking Water Quality Management Standards (DWQMS) has continued to increase.

This increase in demand has often lead to frustration from operations staff in trying to reach and get support from ISS. Often we rely on ISS to be the coordinator of network services between a variety of external contractors and utility providers. Environmental Services Division supports ISS proposal to dedicate more resources to performing these duties.

Sincerely,

Bob

Number	Name	Description	Budget Impact	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
HSS-501-2013-139	ALUS Accomodation at the Port Rowan Medical Centre	Per Report CSD 12-04 - Council approved (via Resolution No. 23 - March 27 2012) ALUS entering into a lease agreement with Norfolk County for the use of the Port Rowan Medical centre through April 2015	-	-	_	3
HSS-600-2013-121	SDMT Replacement - Temporary Supervisor	To include one temporary supervisory position to the Social Services (Ontario Works - G600.6002) FTE compliment	-	0.75	-	1
HSS-670-2013-138	Social Housing Asset Management Program	To include the purchase of the Social Housing Asset Management Program in the 2013 budget	-	-	-	
		Total	\$ -	0.75	\$ -	

Name	HSS-501-2		SLT Priority Ranking	3						
Division	Port Rowa	n Medical Centr	е				Position Type	Not Applicable		
Strategic Theme	Corporate						FTEs		0.00	
Strategic Direction	Economic	Prosperity					Budget Impact		\$0	
Strategic Goal	Support the	e Diversification	of the Agri-	-Business Sector			Net Levy Impact		\$0	
Included in Business	Plan?	Yes	Directed							
Start Date	01-January-2013 New or Existing New Program									
End Date	April-2015									

DESCRIPTION

Per Report CSD 12-04 - Council approved (via Resolution No. 23 - March 27 2012) ALUS entering into a lease agreement with Norfolk County for the use of the Port Rowan Medical centre through April 2015

JUSTIFICATION

Per Report CSD12-04:

The continued support of Norfolk County for the ALUS project has resulted in Canada wide recognition of the merits of this program economically and environmentally. The program has proven that there is merit in further exploring the development of additional opportunities which may secure new opportunities to support the agriculture community ie: carbon, ecological goods and services (conservation credits) and alternative fuel production. With this support endorsed by Norfolk County Council the ALUS program can continue to work towards a stand-alone business entity.

	FINANCIAL IMPACT							
EXPENDITURE AN	D REVENUE ITEMS							
Expenditures:		(\$)						
Salaries and Benefits								
Materials, Supplies and	d Services							
Transfer Payments and	d Grants to Others	17,000						
Interdepartmental Cha	rges							
Capital Expenditures								
Other Expenditures								
	TOTAL EXPENDITURES	17,000						
Revenues:		(\$)						
Provincial/Federal Gra	nts/Funding							
User Fees and /or Ser	vice Charges	17,000						
Other Recoveries/Colle	ections/Sponsorships/Donations							
Transfers from Reserv	e/Reserve Funds							
Interdepartmental Rec	overies							
Other Revenues								
	TOTAL REVENUES	17,000						
	BUDGET IMPACT	0						
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0						
	2013 NET LEVY IMPACT	\$ 0						

Name	HSS-600-2013-121 SDMT Replacement - Temporary Supervisor								1	
Division	Ontario Wo	orks & Social Se	rvices				Position Type	Temporary Fu	ıll-Time	
Strategic Theme	Corporate						FTEs	0.75		
Strategic Direction	Ongoing O	Ding Operations Budget Impact							\$ 0	
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 0	
Included in Business	Plan?	Yes	Continuity Requirement	ent						
Start Date		01-October-20								
End Date	Santamber 2013									

DESCRIPTION

To include one temporary supervisory position to the Social Services (Ontario Works - G600.6002) FTE compliment

JUSTIFICATION

In July 2012, Council approved the hiring of a temporary Supervisor to oversee the replacement of the current Province's Service Delivery Model Technology with new Provincial data base for the delivery of the Ontario Works Program. HSS 12-34.

This temporary supervisory position will be responsible for the following tasks:

Review of Business Processes

Data Conversion Reconciliation

Training of staff

Communication of new procedures to clients and community partners

This dedicated temporary position will ensure that the Social Services Division continues to provide the highest level of customer service possible by allowing the existing three (3) supervisors to manage the day to day operations of the Ontario Works Program.

FINANCIAL IMPACT						
EXPENDITURE AND REVENUE ITEMS						
Expenditures:	(\$)					
Salaries and Benefits	63,800					
Materials, Supplies and Services	400					
Transfer Payments and Grants to Others						
Interdepartmental Charges						
Capital Expenditures						
Other Expenditures						
TOTAL EXPENDITURES	64,200					
Revenues:	(\$)					
Provincial/Federal Grants/Funding	64,200					
User Fees and /or Service Charges						
Other Recoveries/Collections/Sponsorships/Donations						
Transfers from Reserve/Reserve Funds						
Interdepartmental Recoveries						
Other Revenues						
TOTAL REVENUES	64,200					
BUDGET IMPACT	0					
ADJUSTMENT FOR FIRST YEAR DEFERRAL	0					
2013 NET LEVY IMPACT	\$ 0					

Name	HSS-670-2	HSS-670-2013-138 Social Housing Asset Management Program								
Division	Social Hou	sing					Position Type			
Strategic Theme	Corporate						FTEs		0.00	
Strategic Direction	Financial S	Sustainability					Budget Impact		\$ 0	
Strategic Goal	Establish a	Corporate Fina	ancial Susta	inability Plan			Net Levy Impact		\$ 0	
Included in Business	Plan?	Plan? Yes Request Need Business Continuity Require								
Start Date	28-January-2013 New or Existing Program									
End Date	May-2014									

DESCRIPTION

To include the purchase of the Social Housing Asset Management Program in the 2013 budget

JUSTIFICATION

As part of the Province of Ontario's long term infrastructure plan, "Building Together", the Ministry of Municipal Affairs and Housing has made \$ 750,000 available, Province wide. Norfolk County's share of this funding is \$ 14,498 over a three (3) year period. The first installment will occur within 4 weeks of the January 31st, 2013 deadline for receipt of the executed Contribution Agreement, the second payment date is April 2013 and the final payment date is April 2014.

The intent of the funding is to assist Service Managers, with portfolios of less than 4,000 housing units, with the asset management of their Social Housing stock.

By way of Report HS 12-55, Council has given approval for the Service Manager to purchase a web based computer program which will capture the capital requirements of all housing providers in Haldimand and Norfolk Counties for the next 30 years. This tool will benefit the Service Manager and each of the 11 independent housing providers as it will summarize building condition and reserve funds; summarize capital needs and track yearly capital expenditures over the thirty year period and will identify capital funding shortfalls in all social housing providers when reserve funds will be depleted. Service Manager and Housing Provider staff will be provided with one on one training to utilize and maximize the asset planning tool.

The program, "Social Housing Asset Management", will be purchased from the Housing Services Corporation. The software, licenses and the associated training is \$ 14,496.30 plus net HST (\$ 5.85/dwelling units/year X 826 units). After the initial three (3) years, the Service Manager will evaluate the program's usefulness and determine ongoing maintenance of the system.

	FINANCIAL IMPACT	
EXPENDITURE AN	D REVENUE ITEMS	
Expenditures:		(\$)
Salaries and Benefits		
Materials, Supplies and	d Services	9,700
Transfer Payments and	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		
Other Expenditures		
	TOTAL EXPENDITURES	9,700
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	9,700
User Fees and /or Ser	vice Charges	
Other Recoveries/Colle	ections/Sponsorships/Donations	
Transfers from Reserv	e/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	9,700
	BUDGET IMPACT	0
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0
	2013 NET LEVY IMPACT	\$0

Norfolk County 2013 New Budget Initiatives

Number	Name	Description	Budget Impact	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
HSS-600-2013-123	Permanent Family Support Worker	To annualize the cost of a permanent Family Support Worker	17,800	1.00	12,000	3
HSS-600-2013-124	Permanent Employment Case Manager	To annualize the cost of a permanent Employment Case Manager	16,700	1.00	11,400	3
HSS-600-2013-135	Increased Contributions to Upload Funding	To recognize increased Provincial contributions to the former OW Employment Program and Cost of Admin Program	(20,600)	-	(20,600)	1
HSS-611-2013-134	Increased Contributions to OW Financial Assistance Costs	To recognize increased Provincial contributions to the Ontario Works Financial payments to Haldimand and Norfolk residents	(226,800)	-	(226,800)	1
HSS-651-2013-118	Coordinator of Resident and Family Services	Coordinator of Resident and Family Services (Social Worker) - Full time position	107,500	1.00	81,700	3
HSS-652-2013-116	Nutritional Services - Dietary Aide - Full time	One full-time Dietary Aide - 2080 hrs. plus relief	70,000	1.13	52,500	3
HSS-670-2013-137	Transfer Federal Housing Providers to Municipal Non Profit Funding Model	To transfer two Social Housing Projects from the Federal Funding Model to the Municipal Non Profit Funding Model	78,100	-	78,100	3
HSS-670-2013-140	Social Housing Resources	To provide additional staffing resources to the Social Housing approved base.	-	1.00	-	1
	·	:	42,700	5.13	11,700	

Name	HSS-600-2	013-123 Perma	SLT Priority Ranking	3							
Division	Ontario Wo	orks & Social Se	rvices	Position Type	Permanent Fu	Permanent Full-Time					
Strategic Theme	Community	I		FTEs		1.00					
Strategic Direction	Community	Community Well-Being							\$ 17,800		
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 12,000		
Included in Business Plan?		Yes			Request Need	Business	Continuity Requireme	ent			
Start Date		01-April-2013]	New or Existing	New Pro	gram				
End Date		No end date]							

DESCRIPTION

To annualize the cost of a permanent Family Support Worker

JUSTIFICATION

In May of 2011, Council approved the hiring of a temporary Family Support Worker to support the continually growing caseload of Ontario Works recipients in Haldimand and Norfolk Counties and to alleviate workload pressures on permanent staff. In March of 2013, this temporary position will end and the Social Services Division is respectfully requesting to have this position made permanent. Since this was a temporary position, the 25% from January 1 to March 31st has been annualized.

As per the CUPE collective agreement, any position that extends beyond 2 years will become part of the permanent compliment.

In May of 2011, at the w riting of report HS 11-28 the FSW caseload w as approximately 700 - as of October 2012, the FSW caseload has risen to 898. As a condition of eligibility for the receipt of Ontario Works assistance, applicants and recipients are, w ith certain exceptions, required to make reasonable efforts to pursue child or spousal support to w hich he/she, or a dependent, may be entitled. It is the role of the Family Support Worker (FSW) to assist recipients and dependents in taking w hatever action is necessary to pursue financial support from persons w ith a legal obligation to provide it. The FSW reviews the adequacy of the support payments already in pay, assists clients w ho do not have support in pay in obtaining support by meeting and negotiating w ith the payor (the person w ith the obligation to support) and/or attending court w ith the client. In addition, for any case in w hich a payor requests a variation of a support order, the FSW must review the request and attend court to defend our position.

Ensuring that our clients receive the support they are eligible for is not only of benefit to our clients, but it also allows the CMSM to realize significant savings in payouts to clients.

In 2011, the Ministry of Community and Social Services introduced a revised funding method and allows the additional costs of this position to be funded at 50% within the 2013 allocation of funding.

FINANCIAL IMPACT											
EXPENDITURE AN	EXPENDITURE AND REVENUE ITEMS										
Expenditures:		(\$)									
Salaries and Benefits	Salaries and Benefits										
Materials, Supplies and	d Services										
Transfer Payments and	d Grants to Others										
Interdepartmental Cha	rges										
Capital Expenditures	Capital Expenditures										
Other Expenditures	Other Expenditures										
	TOTAL EXPENDITURES	57,800									
Revenues:		(\$)									
Provincial/Federal Gra	nts/Funding	29,000									
User Fees and /or Ser	vice Charges										
Other Recoveries/Colle	ections/Sponsorships/Donations										
Transfers from Reserv	e/Reserve Funds										
Interdepartmental Rec	overies										
Other Revenues		11,000									
	TOTAL REVENUES	40,000									
	BUDGET IMPACT	17,800									
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	(5,800)									
	2013 NET LEVY IMPACT										

Name	HSS-600-2	HSS-600-2013-124 Permanent Employment Case Manager									
Division	Ontario Wo	Ontario Works & Social Services						Permanent Fu	Permanent Full-Time		
Strategic Theme	Community	Community							1.00		
Strategic Direction	Community	Community Well-Being							\$ 16,700		
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 11,400		
Included in Business Plan?		Yes			Request Need	Business	Continuity Requireme	ent			
Start Date		01-April-2013			New or Existing	New Pro	gram				
End Date		No end date									

DESCRIPTION

To annualize the cost of a permanent Employment Case Manager

JUSTIFICATION

In May of 2011, Council approved the hiring of a temporary Employment Case Manager (ECM) to support the continually growing caseload of Ontario Works recipients in Haldimand and Norfolk Counties and to alleviate workload pressures on permanent staff.

In March of 2013, this temporary position will end and the Social Services Division is respectfully requesting to have this position made permanent.

As per the CUPE collective agreement, any position that extends beyond 2 years will become part of the permanent compliment.

In May of 2011, at the writing of report HS 11-28 the Ontario Works average caseload was approximately 1.398 - as of October 2012, the average caseload has risen to 1.443.

As a condition of eligibility for Ontario Works financial assistance, clients are required to participate in employment assistance activities which include making reasonable efforts to accept and maintain employment; attend training or education programs; job searching; participation in community or employment placements or other related activities. A participation agreement, developed by the participant and the ECM, is signed. This agreement must be reviewed, updated and signed every three months, or earlier if circumstances change. ECMs are also responsible for completing employment assessment with participants; monthly monitoring of all employment related activities; review ing/approving/processing payments for employment related expenses; provide support to participants via telephone/meetings and assist with referrals to community agencies/education opportunities.

The Ontario Works Employment Program funding is contingent on the achievement of targets set by the CMSM and the supports provided by the Employment Case Manager to the participant is integral to achieving these targets and consequently the full allocation of funding.

	FINANCIAL IMPACT							
EXPENDITURE AND REVENUE ITEMS								
Expenditures:	D VEAEMOE LIEMS	(\$)						
Salaries and Benefits		52,500						
	d Comitons	52,500						
Materials, Supplies an								
Transfer Payments an	d Grants to Others							
Interdepartmental Cha	rges							
Capital Expenditures		1,300						
Other Expenditures								
	TOTAL EXPENDITURES	53,800						
Revenues:		(\$)						
Provincial/Federal Gra	nts/Funding	26,900						
User Fees and /or Ser	vice Charges							
Other Recoveries/Coll	ections/Sponsorships/Donations							
Transfers from Reserv	e/Reserve Funds							
Interdepartmental Rec	overies							
Other Revenues		10,200						
	TOTAL REVENUES	37,100						
	BUDGET IMPACT							
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	(5,300)						
	2013 NET LEVY IMPACT							

Name	HSS-600-2	HSS-600-2013-135 Increased Contributions to Upload Funding								
Division	Ontario Wo	orks & Social Se	Position Type							
Strategic Theme	Not Include	ed		FTEs		0.00				
Strategic Direction	Not Include	Not Included							-\$ 20,600	
Strategic Goal	Not Include	ed					Net Levy Impact		-\$ 20,600	
Included in Business Plan?		Yes			Request Need	Mandato	ry			
Start Date		01-January-20	13]	New or Existing	Existing	g Program			
End Date		December-201	3]						

DESCRIPTION

To recognize increased Provincial contributions to the former OW Employment Program and Cost of Admin Program

JUSTIFICATION

Beginning in 2010, the Province began to upload the municipal share of the 80% Ontario Works Employment Assistance Program funding. By 2018, 100% of the cost of the upload funding will be assumed by the Province.

While the agreement changes the funding arrangements for the Employment Assistance Program piece, it does not change service delivery responsibilities. Norfolk County CMSM will still maintain its role in administering this initiative to our communities.

	FINANCIAL IMPACT							
EXPENDITURE AND REVENUE ITEMS								
Expenditures:		(\$)						
Salaries and Benefits								
Materials, Supplies an	d Services							
Transfer Payments an	d Grants to Others							
Interdepartmental Cha	rges							
Capital Expenditures								
Other Expenditures								
	TOTAL EXPENDITURES	0						
Revenues:		(\$)						
Provincial/Federal Gra	nts/Funding	34,100						
User Fees and /or Ser	vice Charges							
Other Recoveries/Coll	ections/Sponsorships/Donations							
Transfers from Reserv	e/Reserve Funds							
Interdepartmental Rec	overies							
Other Revenues		(13,500)						
	TOTAL REVENUES	20,600						
	BUDGET IMPACT	(20,600)						
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0						
	2013 NET LEVY IMPACT							

Name	HSS-611-2	HSS-611-2013-134 Increased Contributions to OW Financial Assistance Costs								
Division	Ontario Wo	orks & Social Se								
Strategic Theme	Not Include	ed		FTEs		0.00				
Strategic Direction	Not Include	Not Included							-\$ 226,800	
Strategic Goal	Not Include	ed					Net Levy Impact		-\$ 226,800	
Included in Business Plan?		Yes]		Request Need	Mandato	ry			
Start Date		01-January-20	13]	New or Existing	Existing	Program			
End Date		December-201	3	1						

DESCRIPTION

To recognize increased Provincial contributions to the Ontario Works Financial payments to Haldimand and Norfolk residents

JUSTIFICATION

Beginning in 2010, the Province began to upload the Municipal share of Ontario Works Financial and Employment Assistance costs. For 2013, an additional 3% will be uploaded, reducing both Norfolk and Haldimand contributions to 14.2% from 17.2%. By 2018, 100% of these Ontario Works costs will be uploaded to the Province.

While the agreement changes the funding arrangement for Ontario Works, it does not change service delivery responsibilities. Norfolk County CMSM will still maintain its role in administering the Ontario Works Programs to our communities.

	FINANCIAL IMPACT								
EXPENDITURE AN	EXPENDITURE AND REVENUE ITEMS								
Expenditures:		(\$)							
Salaries and Benefits									
Materials, Supplies and	d Services								
Transfer Payments and	d Grants to Others								
Interdepartmental Cha	rges								
Capital Expenditures									
Other Expenditures									
	TOTAL EXPENDITURES	0							
Revenues:		(\$)							
Provincial/Federal Gra	nts/Funding	366,400							
User Fees and /or Ser	vice Charges								
Other Recoveries/Colle	ections/Sponsorships/Donations								
Transfers from Reserv	e/Reserve Funds								
Interdepartmental Rec	overies								
Other Revenues		(139,600)							
	TOTAL REVENUES	226,800							
	BUDGET IMPACT	(226,800)							
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0							
	2013 NET LEVY IMPACT								

Name	HSS-651-2	2013-118 Coord	SLT Priority Ranking	3							
Division	Norview Lo	odge		Position Type	Permanent Fu	Permanent Full-Time					
Strategic Theme	Corporate			FTEs		1.00					
Strategic Direction	Community	Community Well-Being							\$ 107,500		
Strategic Goal	Promote a	Healthy and Su	stainable E	nvironment			Net Levy Impact		\$ 81,700		
Included in Business Plan?		Yes			Request Need	Legislate	d				
Start Date		01-April-2013]	New or Existing	New Pro	gram				
End Date		No end date]							

DESCRIPTION

Coordinator of Resident and Family Services (Social Worker) - Full time position

JUSTIFICATION

ONTARIO REGULATION 79/10 made under the LONG-TERM CARE HOMES ACT, 2007 states:

Social work and social services work

62. Every licensee of a long-term care home shall ensure that there is a written description of the social work and social services work provided in the home and that the work meets the residents' needs.

Currently, social work services are not readily available at the home. Through referral, the home can access Adult Mental Health services for mental health issues, Addictions Services for addiction issues and the Behavioral Support Ontario (BSO) services for behavioural issues.

See Attached Notes:

Ī	FINANCIAL IMPACT									
	EXPENDITURE AN									
	Expenditures:		(\$)							
	Salaries and Benefits	Salaries and Benefits								
	Materials, Supplies and	Materials, Supplies and Services								
	Transfer Payments and	d Grants to Others								
	Interdepartmental Cha	rges								
	Capital Expenditures		4,200							
	Other Expenditures									
		TOTAL EXPENDITURES	107,500							
	Revenues:		(\$)							
	Provincial/Federal Gra	nts/Funding								
	User Fees and /or Ser	vice Charges								
	Other Recoveries/Colle	ections/Sponsorships/Donations								
	Transfers from Reserv	e/Reserve Funds								
	Interdepartmental Rec	overies								
	Other Revenues									
		TOTAL REVENUES	0							
		BUDGET IMPACT	107,500							
	AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	(25,800)							
		\$ 81,700								

HSS-651-2013-118

ONTARIO REGULATION 79/10 made under the LONG-TERM CARE HOMES ACT, 2007 states:

Social work and social services work

62. Every licensee of a long-term care home shall ensure that there is a written description of the social work and social services work provided in the home and that the work meets the residents' needs.

Currently, social work services are not readily available at the home. Through referral, the home can access Adult Mental Health services for mental health issues, Addictions Services for addiction issues and the Behavioral Support Ontario (BSO) services for behavioural issues.

The primary mandate of social workers within long-term care is to advocate on behalf of Residents and their families. Their focus is on the social and emotional impact of physical and mental impairment, preservation and enhancement of physical and social functioning, and promotion of physical and mental health towards and optimal quality of like. Emphasis is on building upon existing strengths, enhancing adaptations, and modifying risks that interfere with optimal quality of life.

Social workers play a key role by:

- Responding to enquiries and providing education to persons relating to the admission and discharge processes;
- Providing psychosocial expertise in aspects of care (for example, in helping Residents, families and staff to deal with the difficult issues of dying and death as well as emotions such as quilt, anger, and fear);
- Supporting, developing, or implementing innovative programs;
- Enhancing Residents' care, including promoting holistic approaches, maintaining therapeutic relationships with Residents and families and providing specialized individual and family counseling, engaging in Resident advocacy family support groups, family councils, and Resident councils, and addressing ethical issues and co-ordinating with other community services:
- Promoting a positive atmosphere and attitudes and playing a leadership role in Resident care and service
- Sharing responsibility for educating Residents, families, and staff colleagues and for challenging the status quo when advocating on behalf of Residents.

Social work services provided during the various phases of placement – pre-admission, admission, occupancy, and discharge, transfer, or death – are essential to the well-being of Residents in long-term care and their families.

Pre-Admission Phase

The social worker is often the first contact a Resident or family will have with the home. The prospective Resident and family members are beginning the difficult task of dealing with their feelings about long-term care placement. The social worker provides a tour and information about the home, assesses the Resident's needs, and begins to establish relationships with the Resident and family members that will evolve over the course of admission through to discharge.

Admission Phase

Helping the Resident and family members become familiar with the home and its resources is essential to their future adjustment and well-being. The social worker co-ordinates the admission process for all new Residents, acting as a liaison between the Resident/family and any involved community agency. During the post-admission period, many Residents and family members need adjustment counseling. Intensive social work intervention may be required at this stage:

- Providing support (counseling, mediation, advocacy) to a Resident and family members who are struggling with placement;
- Helping families redefine their role and relationship;
- Completing social history and psychosocial assessment;
- Providing education to Residents and family members regarding advance care directives and health care decision making;
- Assisting in mediation and conflict resolution as issues arise;
- Facilitating and ensuring participation of the Resident and the family in the initial care conference and ongoing care planning.

Occupancy Phase (ongoing care)

The social worker's role in working with Residents and their families during this phase is to facilitate the Resident's comfort within the new environment as he/ she strives to retain identity and maintain autonomy:

- Advocating planning Resident focused care for Residents and their families;
- Working with the client and the team proactively to solve interpersonal or behavioural issues a Resident may be experiencing;
- Locating and arranging resources, utilizing the social worker's ability to understand how systems interact and what resources are available for the Resident:
- Mediating concerns that may arise between the Resident and family or team.
- As a multidisciplinary team member, participating in ongoing care planning, involving the Resident and family as much as possible.

Discharge/Transfer/Death

The social worker facilitates the Resident's return to the community or transfer to another facility where applicable. The Resident and family members may also require grief counselling during the final stages of life or at death. The Social Work would play a significant role in the palliative care program and individualized care planning relating to same.

Name	HSS-652-2	2013-116 Nutrit	SLT Priority Ranking	3							
Division	Norview Lo	odge		Position Type	Permanent Fu	Permanent Full-Time					
Strategic Theme	Corporate	Corporate							1.13		
Strategic Direction	Ongoing O	Ongoing Operations					Budget Impact		\$ 70,000		
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 52,500		
Included in Business Plan?		Yes			Request Need	Business	Continuity Requireme	ent			
Start Date		01-April-2013]	New or Existing	Existing I	Program				
End Date		No end date		1							

DESCRIPTION

One full-time Dietary Aide - 2080 hrs. plus relief

JUSTIFICATION

The increase in hours is being requested to cope with workload issues and meet the requirements of the new Long-Term Care Homes Act, 2007 and regulations relating to Nutritional Services. Staff are required to prepare and provide two choices for every meal and diet type and must provide show plates for observation and selection of menu items to each Resident at each meal.

Each course (soup, salad, entree and dessert) must be demonstrated to the Resident for choice and following consumption, must be cleared from the table before the next course is served. In addition, there are four servery areas and a main kitchen which required daily intensive cleaning to meet ministry and public health standards. Dietary aides must go to the kitchen prior to each meal and load their thermal carts with several pans of food and supplies and then transport them to their home area. They then must transfer the food to the "wells" for serving. The dietary aide is required to plate the food as per the Resident choices.

Following meal service, the dishes must be cleared and cleaned and some dishes (pots and pans) must be returned to the kitchen for cleaning. Mid morning and mid afternoon snacks must be prepared according to the nourishment schedule as well as for the bedtime snacks. Food temperatures and fridge temperatures must also be monitored and documented. Norview Lodge also incurs additional labour requirements relating to the "serve fresh" initiative. Currently there is one dietary aide per two home areas (1:45 Residents).

FINANCIAL IMPACT						
EXPENDITURE AN						
Expenditures:		(\$)				
Salaries and Benefits		70,000				
Materials, Supplies and	d Services					
Transfer Payments and	d Grants to Others					
Interdepartmental Cha	rges					
Capital Expenditures						
Other Expenditures						
	TOTAL EXPENDITURES	70,000				
Revenues:	(\$)					
Provincial/Federal Gra	Provincial/Federal Grants/Funding					
User Fees and /or Ser	vice Charges					
Other Recoveries/Colle	ections/Sponsorships/Donations					
Transfers from Reserv	e/Reserve Funds					
Interdepartmental Rec	overies					
Other Revenues						
	TOTAL REVENUES	0				
	BUDGET IMPACT					
AI	(17,500)					
	\$ 52,500					

Name	HSS-670-2	SLT Priority Ranking	3							
Division	Social Hou	Social Housing Position Type								
Strategic Theme	Community	у		FTEs		0.00				
Strategic Direction	Ongoing C	Ongoing Operations							\$ 78,100	
Strategic Goal	Continue to	Continue to Provide Valued Services to Residents in Norfolk County at an Affordable Net Levy In							\$ 78,100	
Included in Business	Plan?	Yes]		Request Need	Business	Continuity Requireme	ent		
Start Date 28-January-2013]	New or Existing	Existing	Program					
End Date No end date										

DESCRIPTION

To transfer two Social Housing Projects from the Federal Funding Model to the Municipal Non Profit Funding Model

JUSTIFICATION

Kin Villa Corporation and Del Gold Villa are social housing projects which are provided with mandated funding through the 2% Federal Write Down Funding Model. At each time of mortgage renewal, a calculation is done to determine the cost of the original mortgage at the renewal rate and the constant cost of the original mortgage at 2%. The Municipality must provide funding to these providers which is the difference between these two rates. Over the years, as the interest rates for mortgages have decreased, the funding these two providers have received has also decreased. Currently, Kin Villa and Del Gold are funded at 0.75% of their original mortgages.

It has been long recognized that this funding model is seriously flawed in a low interest environment. Because of the decreasing funding provided under this model, Kin Villa has experienced an operating deficit for the past two (2) years and it is expected that Del Gold Villa will be experiencing the same fate. Both groups will have accumulated deficits and these deficits will continue to grow hampering the viability of each project. Without additional subsidy, it is expected that both of these projects will be bankrupt within five (5) years.

If the projects are allowed to fall into bankruptcy, the Service Manager will be responsible for "rescue" funding as well as the costs for Ministry staff intervention.

In order, to forestall this unfortunate occurrence, it is proposed by the Service Manager to provide additional funding, calculated using the Municipal Non Profit Funding Model which recognizes cost increases based on the Consumer Price Index annually, the Service Manager is also proposing entering into a formal funding agreement with both providers which would allow this additional funding to accrue on the balance sheets of the Providers as an interest free, repayable loan. It is also proposed that this loan be repaid to the Service Manager when the original mortgages are paid in full. It is expected that the original mortgages will be totally paid in 2020.

	FINANCIAL IMPACT						
EXPENDITURE AN							
Expenditures:		(\$)					
Salaries and Benefits							
Materials, Supplies and	d Services						
Transfer Payments and	d Grants to Others	78,100					
Interdepartmental Cha	rges						
Capital Expenditures							
Other Expenditures							
	TOTAL EXPENDITURES	78,100					
Revenues:	(\$)						
Provincial/Federal Gra	Provincial/Federal Grants/Funding						
User Fees and /or Ser	User Fees and /or Service Charges						
Other Recoveries/Colle							
Transfers from Reserv							
Interdepartmental Rec	Interdepartmental Recoveries						
Other Revenues							
	TOTAL REVENUES	0					
	78,100						
AI	ADJUSTMENT FOR FIRST YEAR DEFERRAL						
	\$ 78,100						

Name	HSS-670-2	SLT Priority Ranking	1						
Division	Social Hou	sing	Position Type	Permanent Fu	ıll-Time				
Strategic Theme	Corporate						FTEs		1.00
Strategic Direction	Ongoing O	perations		Budget Impact		\$ 0			
Strategic Goal	Continue to	Continue to Provide Valued Services to Residents in Norfolk County at an Affordable							\$ 0
Included in Business	Plan?	Yes]		Request Need	Council E	Directed		
Start Date 01-October-2013]	New or Existing	Existing I	Program				
End Date No end date									

DESCRIPTION

To provide additional staffing resources to the Social Housing approved base.

JUSTIFICATION

Since 2001, the Social Housing Division, consisting of 1.69 FTE's, has delivered the oversight, funding and management of 11 independent social housing providers with over \$100 million in housing assets and a current budget of \$8,000,000.

With the 2012 proclamation of the Housing Services Act new rules have been imposed on municipalities regarding the planning and management of social housing, including the development of a 10 year Local Housing and Homelessness Plan. This division also manages: the Rent Utility Bank; Domiciliary Hostel Program; Emergency Energy Fund; Emergency Shelter Program; Rent Geared to Income administration and the Affordable Housing Program. In addition to the annual, ongoing services, over the past five years six other time limited initiatives have been managed by this division.

In order to provide additional supports to the Social Housing Division, it is respectfully suggested to integrate the delivery of the Centralized Wait List into the Social Housing Division through the redirection of current funds allocated to the Housing Corporation and matching funding from the Provincial Cost of Administration, as housing services greatly benefit Ontario Works Clients.

This staffing strategy is a further example to the Health and Social Services Department's integration of services to maximize Provincial funding and better serve our clients. Staff believe this to be a responsible strategy to increase human resources in the Social Housing division; increases opportunities for further integration and aligns business practices to better serve our clients with no impact on the levy.

	FINANCIAL IMPACT						
EXPENDITURE AN	EXPENDITURE AND REVENUE ITEMS						
Expenditures:		(\$)					
Salaries and Benefits		68,000					
Materials, Supplies and	d Services	6,400					
Transfer Payments and	d Grants to Others	(39,400)					
Interdepartmental Cha	rges						
Capital Expenditures		4,500					
Other Expenditures							
	TOTAL EXPENDITURES	39,500					
Revenues:		(\$)					
Provincial/Federal Gra	39,500						
User Fees and /or Ser	vice Charges						
Other Recoveries/Colle	ections/Sponsorships/Donations						
Transfers from Reserv	e/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues	Other Revenues						
	TOTAL REVENUES	39,500					
	0						
A	0						
	2013 NET LEVY IMPACT						

Number	Name	Description	Budget Impact \$	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
CSD-254-2013-074	Forest Technician Position Extension	Extend existing Forest Technician seasonal full time position by 0.25 FTE (520 hrs) over 2012 and 2013. Per report CSD 12-24	-	0.18	-	2
CSD-399-2013-084	Ride Norfolk Continuation	Per Report CSD 12-09, May 15, 2012 - Resolution No. 5 Council Approved the continuation of the Ride Norfolk Public Transportation System until December 31, 2012 and beyond.	95,900	-	95,900	
CSD-741-2013-085	Family Swim Pass & Signage	Council approved renaming of the Simcoe Rec Centre Pool and at that time staff were directed to work with the family to create suitable signage for the facility and create a logo that could be used on printed and electronic documents	f 20,000	-	20,000	3
		TOTAL	\$ 115,900	0.18	\$ 115,900	

Name	CSD-254-2	SLT Priority Ranking	2								
Division	Parks & Fa	cilities	Position Type	Seasonal Full-	·Time						
Strategic Theme	Community	/			FTEs	0.18					
Strategic Direction	Ongoing O	Ongoing Operations							\$ 0		
Strategic Goal	Maintain C	Maintain Current Levels of Service in Operating Departments							\$ 0		
Included in Business	Plan?	Yes			Request Need	Business	Continuity Requireme	ent			
Start Date 01-January-2013		13]	New or Existing	Existing I	Program					
End Date		December-201	3]							

DESCRIPTION

Extend existing Forest Technician seasonal full time position by 0.25 FTE (520 hrs) over 2012 and 2013. Per report CSD 12-24

JUSTIFICATION

The existing Forest Technician seasonal position generally works in the Spring & Fall/Winter. This would be an extension to this position in order to conduct the "Species At Risk" Program during the summer months. There would be no net levy impact for this extension as all staffing costs would be charged back to the enrolling private woodlot owners who choose to enter into the program.

The program is in partnership with (including funding support) the Norfolk Woodlot Owner's Association.

	FINANCIAL IMPACT						
EXPENDITURE AND REVENUE ITEMS							
Expenditures:		(\$)					
Salaries and Benefits		11,200					
Materials, Supplies and	d Services	300					
Transfer Payments and	d Grants to Others						
Interdepartmental Cha	rges						
Capital Expenditures							
Other Expenditures							
	TOTAL EXPENDITURES	11,500					
Revenues:	Revenues:						
Provincial/Federal Gra	Provincial/Federal Grants/Funding						
User Fees and /or Ser	vice Charges						
Other Recoveries/Colle	Other Recoveries/Collections/Sponsorships/Donations						
Transfers from Reserv	Transfers from Reserve/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues							
	TOTAL REVENUES	11,500					
	0						
AI	ADJUSTMENT FOR FIRST YEAR DEFERRAL						
	\$ 0						

Norfolk County Proposed 2013 Council Approved Initiative

Name	CSD-399-2	2013-084 Ride I	Norfolk Co	ntinuation			SLT Priority Ranking			
Division	Ride Norfo	lk					Position Type	Contract		
Strategic Theme	Community	У					FTEs		0.00	
Strategic Direction	Community	y Well-Being					Budget Impact		\$ 95,900	
Strategic Goal	Enhance C	Community Acce	ss to Servi	ces			Net Levy Impact		\$ 95,900	
Included in Business	Plan?	Yes			Request Need	Council [Directed			
Start Date		01-January-2013 New or Existing Program								
End Date		No end date								

DESCRIPTION

Per Report CSD 12-09, May 15, 2012 - Resolution No. 5 Council Approved the continuation of the Ride Norfolk Public Transportation System until December 31, 2012 and beyond.

Many local agencies and organizations who provide community services and programs that improve the quality of life for our area residents have advocated for a transportation system in Norfolk County. Continued support for a public transportation system will allow our residents to access the services and resources they require. Further, staff expects that ongoing efforts made to further improve the service and engage and educate the community about the services will result in ridership
engage and educate the community about the services will result in ridership increases should Ride Norfolk service be approved to continue in 2013.

JUSTIFICATION

	FINANCIAL IMPACT	
EXPENDITURE AN	D REVENUE ITEMS	
Expenditures:		(\$)
Salaries and Benefits		65,000
Materials, Supplies and	d Services	111,900
Transfer Payments and	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		
Other Expenditures		
	TOTAL EXPENDITURES	176,900
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	46,000
User Fees and /or Ser	vice Charges	25,000
Other Recoveries/Colle	ections/Sponsorships/Donations	10,000
Transfers from Reserv	e/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	81,000
	BUDGET IMPACT	95,900
ΑI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0
	2013 NET LEVY IMPACT	\$ 95,900

Name	CSD-741-2	2013-085 Famil	y Swim Pa	ss & Signage				SLT Priority Ranking	3
Division	Recreation	1					Position Type	Not Applicable	
Strategic Theme	Not Include	ed					FTEs		0.00
Strategic Direction	Not Include	ed					Budget Impact		\$ 20,000
Strategic Goal	Not Include	ed					Net Levy Impact		\$ 20,000
Included in Business	Plan?	No]		Request Need	Council [Directed		
Start Date		01-January-20	13]	New or Existing	New Pro	gram		
End Date		No and data]					

DESCRIPTION

Council approved renaming of the Simcoe Rec Centre Pool and at that time staff were directed to work with the family to create suitable signage for the facility and create a logo that could be used on printed and electronic documents

JUSTIFICATION

Annaleise Carr made history on August 18 2012 when she became the youngest person to successfully swim across Lake Ontario, at age 14. Norfolk County Council responded to this outstanding accomplishment by renaming the Simcoe Recreation Centre pool to the "Annaleise Carr Aquatic Centre." the renaming took place at the public reception held in her honour on September 4, 2012. now we must allocate funds for the appropriate signage and display.

	FINANCIAL IMPACT						
EXPENDITURE AN	D REVENUE ITEMS						
Expenditures:		(\$)					
Salaries and Benefits							
Materials, Supplies and	d Services						
Transfer Payments and	d Grants to Others	5,000					
Interdepartmental Cha	rges						
Capital Expenditures		15,000					
Other Expenditures							
	TOTAL EXPENDITURES	20,000					
Revenues:		(\$)					
Provincial/Federal Gra	nts/Funding						
User Fees and /or Ser	vice Charges						
Other Recoveries/Colle	ections/Sponsorships/Donations						
Transfers from Reserv	e/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues							
	TOTAL REVENUES	0					
	BUDGET IMPACT	20,000					
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0					
	2013 NET LEVY IMPACT	\$ 20,000					

Norfolk County 2013 New Budget Initiatives

Number	Name	Description	Budget Impact	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
CSD-200-2013-064	Fire Divisional Clerk	Hire a Permanent Part time Divisional Clerk for administrative purposes in the Fire Services Division. Position to work 3 days per week (21 hours). This NBI also includes the removal of a Summer Student if Divisional Clerk is approved	23,300	0.33	18,300	3
CSD-540-2013-067	EMS Base 3 Waterford Upstaffing	Increase staffed hours at Base 3 - Waterford from 12 hours per day (2 paramedics) to 24 hours per day (2 paramedics), 7 days a week. This would require an additional 8,760 hours or 4.0 FTE (12 hours per day @ 2 paramedics @ 365 days per year).	255,500	4.67	384,200	3
CSD-550-2013-075	Rural Cemetery Operation Administrative Clerk	Hire one 2 year contract position of Rural Cemetery Operation Administrative Clerk. This position will be mapping and inputting data and records into the burial ledger (new Stone Orchard Software System implemented in 2009) for six cemeteries.	69,900	1.00	59,500	1
CSD-550-2013-077	Rural Cemeteries - Contracted Services	Hire contractors to restore & maintain newly assumed cemeteries.	17,400	-	17,400	1
CSD-710-2013-083	Trail Development / Business Marketing Coordinator	Hire one (1) permanent full time Trail Development Marketing Coordinator.	33,700	1.00	18,700	3
CSD-730-2013-076	Langton Parks - Student Resources - Long Point Area	Increase seasonal student staffing hours for parks maintenance in the Long Point Area. Total requested staffing increase of 1,440 hours or 0.69 FTE (University Students).	17,400	0.69	17,400	3
CSD-750-2013-071	Youth Friendly Platinum Award	Increase in participation in the Youth Friendly Award program to achieve the "Platinum" Level.	11,800	0.13	11,800	3
CSD-751-2013-069	Port Dover Summer Program Coordinator Adjustment	Increase in Program Staffing hours to ensure that the appropriate hours of Coordinator time are available for program Supervision.	1,600	0.06	1,600	3
CSD-752-2013-070		Increase the number of Canadian Safety Council's Babysitting Courses taught in schools during the school year.	-	0.13	-	2
CSD-752-2013-072	Family Free Events	Increase in Family Free Events - Week of the Child, Family Day, Star Party, Farm Outings, New Year's Eve Party, Earth Day, and June is Recreation Month Events.	1,500	0.06	1,500	3
CSD-752-2013-073	Fitness Classes Extension	Increase Fitness classes offered throughout Norfolk County.	(500)	0.17	(500)	2
		TOTAL	\$ 431,600	8.24	\$ 529,900	

Name	CSD-200-2	2013-064 Fire D	ivisional C	elerk				SLT Priority Ranking	3
Division	Fire & Res	cue Services					Position Type	Permanent Pa	ırt-Time
Strategic Theme	Community	/					FTEs		0.33
Strategic Direction	Ongoing O	perations					Budget Impact		\$ 23,300
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 18,300
Included in Business	Plan?	Yes			Request Need	Business	Continuity Requireme	ent	
Start Date		01-March-2013	3		New or Existing	New Pro	gram		
End Date		No end date							

DESCRIPTION

Hire a Permanent Part time Divisional Clerk for administrative purposes in the Fire Services Division. Position to work 3 days per week (21 hours). This NBI also includes the removal of a Summer Student if Divisional Clerk is approved

JUSTIFICATION

Due to an increased work load of day to day administrative functions as a result of a growing number of fire prevention inspection requests, as well as burn permits issued and reporting requirements, additional staffing hours are required. Statistics for the past five years of burn permit issuance only has seen an increase from 982 in 2003 to 1292 in 2011 plus an additional 59 burn safety plans. It would be recommended that the current "summer student" position that is within the Base operating budget & FTE allotment be deleted and replaced with a permanent part-time position. This consistency throughout the year would then utilize the Fire Prevention Officers more on the road and not typing reports and completing other administrative type functions.

In the proposed 2013 base budget for Fire Administration the Summer Student position (identified above) of 0.27 FTE is at a cost of \$7,000. This position would be eliminated and replaced with this permanent part time position. The budget for the Division Support Clerk includes the removal of the Summer Student position.

PLEASE SEE ATTACHED NOTES.

FINANCIAL IMPACT								
EXPENDITURE AN	EXPENDITURE AND REVENUE ITEMS							
Expenditures:		(\$)						
Salaries and Benefits		23,000						
Materials, Supplies and	d Services	300						
Transfer Payments and	d Grants to Others							
Interdepartmental Cha	rges							
Capital Expenditures								
Other Expenditures								
	TOTAL EXPENDITURES	23,300						
Revenues:		(\$)						
Provincial/Federal Gra	nts/Funding							
User Fees and /or Ser	vice Charges							
Other Recoveries/Colle	ections/Sponsorships/Donations							
Transfers from Reserv	e/Reserve Funds							
Interdepartmental Rec	overies							
Other Revenues								
	TOTAL REVENUES	0						
	BUDGET IMPACT	23,300						
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	(5,000)						
	2013 NET LEVY IMPACT	\$ 18,300						

CSD-200-2013-064 - Justification - Fire Services - Divisional Clerk

- Norfolk County Fire and Rescue's administrative support staff consists of a full-time Divisional Coordinator and a full-time Divisional Clerk.
- Provide the department with the following services: maintenance of staff, property, and investigation files, developing forms, spreadsheets
 and data bases, direct customer service, formal correspondence on behalf of the department, payroll/attendance management (individualized
 to 11 stations-each with unique payroll formulas-and 242 volunteer staff),
- Liaison with, and provides advice, for all volunteer staff
- Liaison with other departments, participation in managers meetings and the department's decision making process, burn permit administration/property searches (all issued permits are reviewed by HQ administrative staff approximately 1600 permits are issued annually, and a similar number of burn permit applications are either denied or revoked)(revenue), file searches upon request (revenue), data entry, responding to telephone inquiries, statistical review, special event liaison, OMNI filing, drafting tracking sheets for determining departmental performance measures, purchasing of office supplies, preparation of investigation and property files, liaison with Tillsonburg Fire communications, liaison with satellite administration offices, TAPP C/Reach processing, shipping/receiving (supplies, cleaning of protective gear, extinguisher/S.C.B.A etc.), taking meeting minutes, radio/pager processing, MOE Chemical Storage filing, job posting coordination, updating of all manuals and policy binders, volunteer insurance administration, recruitment/promotion administrative support, equipment maintenance tracking, support for the Regional Flood Coordinator, coordinating and tracking of fire safety educator events, administrative support for the CEMC, hydrants out of service, participation on corporate committees (for example A.O.D.A.) and special assignments from Chief Officers.
- Norfolk County Fire and Rescue Service relies on Co-op students (who work for free and requires retraining each semester) or an annual summer student (who works for summer student wages and must be retrained each summer) or existing staff, to work extra hours for no pay.
- There is currently no opportunity to move some of the duties for fire prevention and training support over to administrative staff, due to the present short staffing levels and existing, substantial workloads.
- An additional staff member would allow the flexibility to have existing staff mentor/train each other so that organizational gaps could be filled in the future.
- A key job for a new Part Time Divisional Clerk would be to prepare Part 3 Prosecution Packages under the Provincial Offences Act. The preparation of these packages is very time consuming (several hours at, least)

Name	CSD-540-2	2013-067 EMS	Base 3 Wat	terford Upstaffin	g			SLT Priority Ranking	3
Division	Emergency	/ Medical Servio	ces				Position Type	Permanent Fu	II-Time
Strategic Theme	Community	/					FTEs		4.67
Strategic Direction	Community	/ Well-Being					Budget Impact		\$ 255,500
Strategic Goal	Enhance C	Community Acce	ess to Servi	ces			Net Levy Impact		\$ 384,200
Included in Business	Plan?	Yes]		Request Need	Business	Continuity Requireme	ent	
Start Date		01-April-2013]	New or Existing	Existing I	Program		
End Date		No end date]					

DESCRIPTION

Increase staffed hours at Base 3 - Waterford from 12 hours per day (2 paramedics) to 24 hours per day (2 paramedics), 7 days a week. This would require an additional 8,760 hours or 4.0 FTE (12 hours per day @ 2 paramedics @ 365 days per year).

JUSTIFICATION

The Waterford area has had a steady increase in call volume, year over year. In 2007 there were approximately 1,074 calls; 2008 - 1,226 calls; 2009 - 1,864 calls; 2010 - 1,910 calls; 2011 - 2,105 calls; 2012 - 1,954 (projected). The Waterford area is a defined growth area within Norfolk County with the addition of a number of new subdivisions over the past few years. Increasing staffed hours will reduce response times and provide more effective & efficient health services to the community. At present under the current staffing hours the Waterford area is left uncovered for 12 hours per day. As a result, Ambulances in Simcoe, Port Dover & Delhi are required to respond to Waterford Area calls during this time. If an Ambulance leaves its own coverage area there is a ripple effect that results in ultimately reduced coverage elsewhere.

If Waterford is staffed 24 hours per day it would add much needed coverage in the North East quadrant and will ease the deployment issues created in other Ambulance coverage throughout the County. 24 hour coverage will result in reduced response times and better emergency health care for the residents of Norfolk County.

If approved, it is expected that \$206,700 in funding from the Ministry of Health would offset future year's budget impacts.

NOTE - During the Program Review in 2010 this initiative was identified with a "2" ranking, noting that additional staffing was required in the Waterford area.

	FINANCIAL IMPACT					
EXPENDITURE AN	ID REVENUE ITEMS					
Expenditures:		(\$)				
Salaries and Benefits		507,000				
Materials, Supplies an	d Services	4,000				
Transfer Payments an	d Grants to Others					
Interdepartmental Cha	rges					
Capital Expenditures						
Other Expenditures						
	TOTAL EXPENDITURES	511,000				
Revenues:		(\$)				
Provincial/Federal Gra	nts/Funding	255,500				
User Fees and /or Ser	vice Charges					
Other Recoveries/Coll	ections/Sponsorships/Donations					
Transfers from Reserv	re/Reserve Funds					
Interdepartmental Rec	overies					
Other Revenues						
	TOTAL REVENUES	255,500				
	BUDGET IMPACT	255,500				
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	128,700				
	2013 NET LEVY IMPACT	\$ 384,200				

Name	CSD-550-2	2013-075 Rural	Cemetery	Operation Admir	nistrative Clerk			SLT Priority Ranking	1
Division	Parks & Fa	acilities					Position Type	Temporary Fu	II-Time
Strategic Theme	Community	У					FTEs		1.00
Strategic Direction	Ongoing O	perations					Budget Impact		\$ 69,900
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	nents		Net Levy Impact		\$ 59,500
Included in Business	Plan?	Yes			Request Need	Business	Continuity Requireme	ent	
Start Date		01-March-2013	}]	New or Existing	Existing	Program		
End Date		December-201	4]					

DESCRIPTION

Hire one 2 year contract position of Rural Cemetery Operation Administrative Clerk. This position will be mapping and inputting data and records into the burial ledger (new Stone Orchard Software System implemented in 2009) for six cemeteries.

JUSTIFICATION

Norfolk County has assumed Seven rural cemeteries. Four cemeteries have existing records that need to be transcribed. Two cemeteries have no records, so a field inventory will have to be undertaken. The seventh cemetery has limited records and a field inventory will also need to be carried out. As per section 58 of the Cemeteries Act (Revised) (the "Act"), the municipality is ultimately responsible for the maintenance of a neglected or abandoned cemetery, whether it has been legally declared abandoned or not. (Letter from Ministry of Consumer Services Attached). Public ledgers and mapping are a requirement. In 2012 the Auditors for Norfolk county have requested an inventory listing of all unoccupied graves/land available for burials in the cemeteries. This level of detail would require surveying and administrative time to determine. The 2013 proposed Capital Budget & 10 year forecast also has provisions for the "Legal Transfers of Rural/Abandoned Cemetery Ownership" to include the cost for Surveying & Legal Land Transfers. This all needs to happen concurrently.

Cemeteries assumed include: Hartford, Greek Orthodox, Silver Hill, Port Royal, Walsh Baptist. Salem and Teeterville

A similar previous extension had been utilized to complete records & mapping for the Greenwood Cemetery that took an employee two years to complete.

	FINANCIAL IMPACT	
EXPENDITURE AN	D REVENUE ITEMS	
Expenditures:		(\$)
Salaries and Benefits		62,400
Materials, Supplies and	d Services	5,000
Transfer Payments and	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		2,500
Other Expenditures		
	TOTAL EXPENDITURES	69,900
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	
User Fees and /or Ser	vice Charges	
Other Recoveries/Colle	ections/Sponsorships/Donations	
Transfers from Reserv	e/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	0
	BUDGET IMPACT	69,900
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	(10,400)
	2013 NET LEVY IMPACT	\$ 59,500

Ministry of Consumer Services

Ministère des Services aux consommateurs

Consumer Protection Branch Cemeteries Regulation Unit

Direction de la protection du consommateur Unité de la réglementation des cimetières

5775 Yonge Street, Sulte 1500 Toronto ON M7A 2E5 Tel.: 416 326-8393 Toll-free: 1 800 889-9768 Fax: 416 326-8406

5775, rue Yonge, bureau 1500 Toronto ON M7A 2E5 Tél.: 416 326-8393 Sans frais: 1 800 889-9768 Télèc.: 416 326-8406



October 26, 2009

Licence # 4690581

Norfolk County 95 Culver Street Simcoe ON N3Y 2V5

Attention:

Mr. Steve Scheers

Superintendent, Cemeteries and Forestry

Dear Mr. Scheers:

This is further to the correspondence I received from Jennifer Matheusik on September 15th, 2009, regarding clarification with respect to the municipality's responsibility regarding abandoned or neglected cemeteries located within its jurisdiction.

I understand there are five cemeteries in Norfolk County whose volunteers or board members have indicated to Norfolk County that they are no longer able to manage their cemeteries.

Under section 59 of the *Cemeteries Act (Revised)* (the "Act"), the municipality is ultimately responsible for the maintenance of a neglected or abandoned cemetery, whether it has been legally declared abandoned or not. The municipality has the authority under the Act to take whatever steps are necessary to ensure that the cemetery is properly maintained. The municipality may issue an order to the property owner to maintain the cemetery and if the owner does not comply, may have the work done and recover the costs from the owner.

Pursuant to section 60 of the *Cemeteries Act (Revised)* (the "Act"), if the owner of a cemetery cannot be located or is unknown, is unable to maintain the cemetery, was a corporation that dissolved, or is not licensed to own a cemetery, an application can be made to the District Court to declare the cemetery abandoned. The costs for the application, including the cost of a survey of the land, are the responsibility of the municipality. During the application, the municipality is responsible for the maintenance of the cemetery.

Once declared abandoned, the municipality is entitled to the land and any trust funds that exist for the perpetual care and maintenance of the cemetery.

Norfolk County Page 2

In addition, as indicated in our letter of November 3rd, 2008, as a result of the ongoing compliance issues and the failure of the Baptist Hillcrest Cemetery Board to respond to these issues, the Fairview and Baptist Hillcrest cemeteries are also deemed to be abandoned. As such, Norfolk County is required to take the necessary actions to assume ownership of the cemetery and ensure that it is being maintained.

Should you have any questions or require further assistance or clarification, please do not hesitate to contact me directly at 416-326-8404 or 1-800-889-9768.

Yours truly,

Michael D'Mello

Registrar, Cemeteries Act (Revised)

c: Jennifer Matheusik

Cemetery Administration and Operations, Norfolk County

Corina Burnell

Registration & Compliance Officer, Cemeteries Regulation Unit

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No. 1980 Page 1980 Page 25 April 1982 April

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Cemeteries Act (Revised)

R.S.O. 1990, CHAPTER C.4

Neglected cemetery

59. (1) A municipality may order a cemetery owner who does not keep the cemetery in good order and repair to restore it to good order and repair. R.S.O. 1990, c. C.4, s. 59 (1).

Appeal

(2) An owner may appeal, to the Registrar, an order to restore within fifteen days after receiving the order. R.S.O. 1990, c. C.4, s. 59 (2).

Idem

(3) The Registrar, on receiving an appeal, shall invite submissions from the owner and the municipality and shall make such other inquiries as are appropriate in the circumstances. R.S.O. 1990, c. C.4, s. 59 (3).

Idem

(4) After considering submissions made and the circumstances, the Registrar shall confirm or reverse the order of the municipality or substitute his or her order for that of the municipality. R.S.O. 1990, c. C.4, s. 59 (4).

Idem

(5) The Statutory Powers Procedure Act does not apply to an appeal under this section. R.S.O. 1990, c. C.4, s. 59 (5).

Repairs

(6) If an owner does not restore a cemetery as specified in an order given under subsection (1) within such reasonable time as is set out in the order, the municipality may have the required work done and recover the costs thereof from the owner. R.S.O. 1990, c. C.4, s. 59 (6).

Abandoned cemeteries

- <u>60. (1)</u> An application to declare a cemetery abandoned may be made to a judge of the District Court if the owner of the cemetery,
 - (a) cannot be found or is unknown;
 - (b) is unable to maintain it;
 - (c) was a corporation that was dissolved; or
 - (d) is not licensed as an owner under this Act. R.S.O. 1990, c. C.4, s. 60 (1).

Application

(2) An application to declare a cemetery abandoned may be made by the owner of the cemetery, the municipality or the Registrar. R.S.O. 1990, c. C.4, s. 60 (2).

Notice of application

(3) An applicant under subsection (2) must give notice of the application to the other persons referred to in subsection (2). R.S.O. 1990, c. C.4, s. 60 (3).

Costs

(4) The municipality is responsible for the cost of an application under this section including the cost of a survey of the land involved. R.S.O. 1990, c. C.4, s. 60 (4).

Idem

(5) Despite subsection (4), an owner who makes an unsuccessful application is responsible for the costs referred to in subsection (4). R.S.O. 1990, c. C.4, s. 60 (5).

Declaration

(6) A judge to whom an application is made under subsection (1), upon being satisfied that there is a basis for the application, shall, by order, declare the cemetery that is the subject-matter of the application to be abandoned. R.S.O. 1990, c. C.4, s. 60 (6).

Municipality becomes owner

(7) Upon a declaration that a cemetery is abandoned being registered in the appropriate land registry office, the municipality becomes the owner of the cemetery with all the rights and obligations in respect to the cemetery and the assets, funds and trust accounts related thereto that the previous owner had. R.S.O. 1990, c. C.4, s. 60 (7).

Exemptions

(8) A declaration under this section may exempt the municipality being declared the owner from any provision of this Act or the regulations that it would be inappropriate, in the circumstances, for a new owner to be subject to. R.S.O. 1990, c. C.4, s. 60 (8).

Maintenance

(9) Upon an application being made to declare a cemetery abandoned, the municipality within which the cemetery is situated is responsible for the maintenance of the cemetery until the application is disposed of. R.S.O. 1990, c. C.4, s. 60 (9).

Name	CSD-550-2	CSD-550-2013-077 Rural Cemeteries - Contracted Services							
Division	Parks & Fa	acilities	Not Applicable						
Strategic Theme	Community	У					FTEs		0.00
Strategic Direction	Ongoing O	perations		Budget Impact		\$ 17,400			
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 17,400
Included in Business	I in Business Plan? Yes Request Need Bu				Business	Continuity Requireme	ent		
Start Date	01-March-2013 New or Existing New Program								
End Date		No end date		1					

DESCRIPTION

Hire contractors to restore & maintain newly assumed cemeteries.

JUSTIFICATION

As per Section 58 of the Cemeteries Act (Revised) (the "Act"), the municipality is ultimately responsible for the maintenance of a neglected or abandoned cemetery, whether it has been legally declared abandoned or not. (Letter from Ministry of Consumer Services Attached)."

Restoration and maintenance of assumed rural cemetery operations would include mapping, ground maintenance, packing, leveling and seeding of graves, general monument maintenance, tree maintenance, fence repairs and installation of row markers.

Assumed Cemeteries would include: Hartford, Greek Orthodox, Silver Hill, Port Royal, Walsh Baptist, Teeterville and Salem

Due to seasonality of position there would be no budget deferral on this request.

All other expenses would be contained within existing operating budgets.

	FINANCIAL IMPACT							
EXPENDITURE AN								
Expenditures:		(\$)						
Salaries and Benefits								
Materials, Supplies an	d Services	17,400						
Transfer Payments an	d Grants to Others							
Interdepartmental Cha	rges							
Capital Expenditures								
Other Expenditures								
	TOTAL EXPENDITURES	17,400						
Revenues:	(\$)							
Provincial/Federal Gra	nts/Funding							
User Fees and /or Ser	vice Charges							
Other Recoveries/Coll	ections/Sponsorships/Donations							
Transfers from Reserv	e/Reserve Funds							
Interdepartmental Rec	overies							
Other Revenues								
	TOTAL REVENUES	0						
	BUDGET IMPACT	17,400						
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	0						
	2013 NET LEVY IMPACT	\$ 17,400						

Name	CSD-710-2	CSD-710-2013-083 Trail Development / Business Marketing Coordinator								
Division	Parks & Fa	acilities	Permanent Fu	II-Time						
Strategic Theme	Community	У					FTEs		1.00	
Strategic Direction	Ongoing O	perations					Budget Impact		\$ 33,700	
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	nents		Net Levy Impact		\$ 18,700	
Included in Business	ed in Business Plan? Yes Request Need Business (Continuity Requireme	ent			
Start Date	01-March-2013 New or Existing Program									
End Date	No and date									

DESCRIPTION

Hire one (1) permanent full time Trail Development Marketing Coordinator.

JUSTIFICATION

Since 2007, this position has been responsible for carrying out a variety of administrative responsibilities related to planning, developing and implementing a revenue management program for Norfolk County Community Services Department. The position started out as a "contracted service" then has been a "contract" position for the past 5 years. Duties include researching and developing new revenue generation opportunities, as well as, continuing to review an monitor current partnerships for concession management and existing advertising initiatives to ensure revenue flow.

A large focus of the position, that has evolved in the past few years, includes continuous development, implementation, construction and promotion of trails, walkways, pathways and trail linkages. The position also assists Trail groups/organizations, Trail Advisory committees, other departments and agencies in securing grants and resources required to maintain existing and new trails in accordance with CSD PFR 10 year Master Plan and Norfolk County Trails Master Plan.

This position is critical to enable CSD and other impacted departments (PED, H&SS) to be able to construct, promote and maintain trails with continued volunteer support. This position would be expected to be CSD's liaison and the lead for trails within the community & working with other organized Trail Agencies (i.e. Trans Canada Trail, Ontario Trails Council, etc.)

This position was proposed during 2011 & 2012 Budget deliberations as FT Permanent. Each year it has been approved as a one (1) year contract position. For 2013 CSD is proposing it as a Permanent FT position. Therefore majority of additional expenses contained in existing operating budgets - Increased revenue for grants & expanded advertising would be expected.

FINANCIAL IMPACT						
EXPENDITURE AN						
Expenditures:		(\$)				
Salaries and Benefits		88,700				
Materials, Supplies and	d Services					
Transfer Payments and	d Grants to Others					
Interdepartmental Cha	rges					
Capital Expenditures						
Other Expenditures	Other Expenditures					
	TOTAL EXPENDITURES	88,700				
Revenues:		(\$)				
Provincial/Federal Gra	nts/Funding					
User Fees and /or Ser	vice Charges	30,000				
Other Recoveries/Colle	ections/Sponsorships/Donations	25,000				
Transfers from Reserv	e/Reserve Funds					
Interdepartmental Rec	overies					
Other Revenues						
	TOTAL REVENUES	55,000				
	BUDGET IMPACT	33,700				
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	(15,000)				
	2013 NET LEVY IMPACT	\$ 18,700				

Name	CSD-730-2	CSD-730-2013-076 Langton Parks - Student Resources - Long Point Area							
Division	Parks & Fa	Parks & Facilities Position Type							
Strategic Theme	Community	У					FTEs		0.69
Strategic Direction	Ongoing O	Ongoing Operations							\$ 17,400
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 17,400
Included in Business	Plan?	Yes			Request Need	Business	Continuity Requireme	ent	
Start Date	01-March-2013 New or Existing				Existing I	Program			
End Date	Date No end date								

DESCRIPTION

Increase seasonal student staffing hours for parks maintenance in the Long Point Area. Total requested staffing increase of 1,440 hours or 0.69 FTE (University Students).

JUSTIFICATION

Due to an increased level of service that was implemented at the direction of Council in 2012 for the Long Point area. If this increase in casual staffing hours is approved, the area that would be serviced better would not only be Long Point. The Langton & Area Parks requires dedicated students which are scheduled to work after hours and on weekends. There is not enough hours in the existing approved allotment for the Students that are scheduled to complete garbage pickup and facility (pavilion) cleaning on weekends in Long Point, Port Rowan, Turkey Point and Normandale areas.

Requested staffing levels include: 1,440 hours (0.69 FTE) - 2 University Students. There would be no deferred wages as this seasonal position is for summer only.

All other expenses would be contained within the existing operating base budget.

FINANCIAL IMPACT							
EXPENDITURE AN							
Expenditures:		(\$)					
Salaries and Benefits		17,400					
Materials, Supplies an	d Services						
Transfer Payments an	d Grants to Others						
Interdepartmental Cha	rges						
Capital Expenditures							
Other Expenditures							
	TOTAL EXPENDITURES	17,400					
Revenues:	Revenues:						
Provincial/Federal Gra	nts/Funding						
User Fees and /or Ser	vice Charges						
Other Recoveries/Coll	ections/Sponsorships/Donations						
Transfers from Reserv	e/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues							
	TOTAL REVENUES	0					
	BUDGET IMPACT	17,400					
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	0					
	2013 NET LEVY IMPACT						

Name	CSD-750-2	CSD-750-2013-071 Youth Friendly Platinum Award								
Division	Recreation		Position Type	Permanent Pa	ırt-Time					
Strategic Theme	Community	/					FTEs		0.13	
Strategic Direction	Community	Community Well-Being							\$ 11,800	
Strategic Goal	Promote a	Healthy and Su	stainable E	invironment			Net Levy Impact		\$ 11,800	
Included in Business	Plan?	Plan? Yes Request Need Business						ent		
Start Date	01-February-2013 New or Existing New Program									
End Date		No end date]						

DESCRIPTION

Increase in participation in the Youth Friendly Award program to achieve the "Platinum" Level.

JUSTIFICATION

Youth Friendly is a program designed by Parks & Recreation Ontario (PRO) to encourage all communities across Ontario to communicate and engage youth in recreation. Norfolk County has achieved the "Bronze" level standing and would now like to work toward the "Platinum" level.

One of the priorities identified in the Economic Development Strategy was to create a youth advisory group or council. The Mayor and Council have supported this idea, however, a full-time staff person has not been funded. CSD already has a part-time staff working on the project. Additional funds are needed to create the Council and events that youth can attend.

Increase of 5 hours per week required for the "Child/Youth Coordinator" position. (5 hrs per week x 52 weeks per year = 260 hours or 0.125 FTE)

	FINANCIAL IMPACT	
EXPENDITURE AN		
Expenditures:		(\$)
Salaries and Benefits		7,800
Materials, Supplies an	d Services	4,000
Transfer Payments an	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		
Other Expenditures		
	TOTAL EXPENDITURES	11,800
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	
User Fees and /or Ser	vice Charges	
Other Recoveries/Coll	ections/Sponsorships/Donations	
Transfers from Reserv	e/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	0
	BUDGET IMPACT	11,800
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	0
	\$ 11,800	

Name	CSD-751-2	CSD-751-2013-069 Port Dover Summer Program Coordinator Adjustment							
Division	Recreation	Recreation Position Type							
Strategic Theme	Community	У					FTEs		0.06
Strategic Direction	Ongoing O	Ongoing Operations							\$ 1,600
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 1,600
Included in Business Plan? Yes Request Need				Request Need	Business	Continuity Requirem	ent		
Start Date	01-March-2013 New or Existing Pro				Program				
End Date	Date No end date								

DESCRIPTION

Increase in Program Staffing hours to ensure that the appropriate hours of Coordinator time are available for program Supervision.

JUSTIFICATION

There has been a short fall of hours identified in the Programs Division to properly run the existing programs that are within the approved budgets. As programs evolve additional sessions are often required to meet the increased demand. Each year upon the FTE review staff have noticed that some summer program allocations have also been missing a few hours for proper supervisory coverage. All summer program areas were to have been established with equal amounts of leaders and coordinators, but one area, in particular, has been shorted coordinator hours in the base allocations. The purpose of this request is to ensure that all program areas are accurately staffed within the Base budget.

Port Dover Camps - 120 additional hours or 0.06 FTE (should be 10 wks @ 44 hrs per week - base budget is 10 weeks at 32 hrs per week)

All other expenses would be contained within the existing approved operating base budgets.

	FINANCIAL IMPACT						
EXPENDITURE AN							
Expenditures:		(\$)					
Salaries and Benefits		1,600					
Materials, Supplies an	d Services						
Transfer Payments an	d Grants to Others						
Interdepartmental Cha	rges						
Capital Expenditures							
Other Expenditures							
	TOTAL EXPENDITURES	1,600					
Revenues:		(\$)					
Provincial/Federal Gra	nts/Funding						
User Fees and /or Ser	vice Charges						
Other Recoveries/Coll	ections/Sponsorships/Donations						
Transfers from Reserv	e/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues							
	TOTAL REVENUES	0					
	BUDGET IMPACT						
AI	ADJUSTMENT FOR FIRST YEAR DEFERRAL						
	\$ 1,600						

Name	CSD-752-2	CSD-752-2013-070 Babysitting Courses in Local Schools								
Division	Recreation	1					Position Type	Temporary Pa	ırt-Time	
Strategic Theme	Community	у					FTEs		0.13	
Strategic Direction	Community	Community Well-Being Budget Imp							\$0	
Strategic Goal	Enhance C	Community Acce	ss to Servi	ces			Net Levy Impact		\$0	
Included in Business	ess Plan? Yes Request Need Business Co					Continuity Requireme	ent			
Start Date	01-February-2013 New or Existing Program									
End Date		No end date								

DESCRIPTION

Increase the number of Canadian Safety Council's Babysitting Courses taught in schools during the school year.

JUSTIFICATION

Youth ages 11 and up are eligible to take the Babysitting Course. Many youth are busy with activities after school and have requested that courses be offered during the nutrition breaks at their schools. The current program budget allows for 14 courses to be taught annually. There has been requests from schools to be able to teach an extra eight (8) courses per year.

This extension will serve all of Norfolk County schools during the nutrition breaks. This will allow youth to participate and eliminate all conflicts with after school activities. Youth who complete the babysitting course are better able to handle themselves and other young children in their care.

33 hours are required for each course.

	FINANCIAL IMPACT						
EXPENDITURE AND REVENUE ITEMS							
Expenditures:	(\$)						
Salaries and Benefits		4,000					
Materials, Supplies and	d Services	800					
Transfer Payments and	d Grants to Others						
Interdepartmental Cha	rges						
Capital Expenditures							
Other Expenditures							
	TOTAL EXPENDITURES	4,800					
Revenues:		(\$)					
Provincial/Federal Gra	nts/Funding						
User Fees and /or Ser	vice Charges	4,800					
Other Recoveries/Colle	ections/Sponsorships/Donations						
Transfers from Reserv	e/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues							
	TOTAL REVENUES	4,800					
	BUDGET IMPACT	0					
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0					
	\$0						

Name	CSD-752-2	2013-072 Famil	y Free Eve	nts				SLT Priority Ranking	3
Division	Recreation	1					Position Type	Seasonal Part	-Time
Strategic Theme	Community	у					FTEs		0.06
Strategic Direction	Community	y Well-Being					Budget Impact		\$ 1,500
Strategic Goal	Enhance C	Community Acce	ss to Servi	ces			Net Levy Impact		\$ 1,500
Included in Business	Plan?	Yes			Request Need	Business	Continuity Requireme	ent	
Start Date		01-February-20	013]	New or Existing	Existing	Program		
End Date		No end date]					

DESCRIPTION

Increase in Family Free Events - Week of the Child, Family Day, Star Party, Farm Outings, New Year's Eve Party, Earth Day, and June is Recreation Month Events.

JUSTIFICATION

The Programs Division has been hosting approximately 10 Free Family events for the past 3 years. These events have grown in popularity and now require additional staff to manage the supervision of the large turn outs.

Without an increase in staffing budgets, the number of events will have to be limited, or the size of the events will need to be restricted. These types of programs are meeting the needs of many low income families and reducing the barriers of participation.

Increase to Active Living Coordinator hours - 6 hours per event x 10 events (6 x 10 = 60 hours or 0.03 FTE)

Increase to Casual Student Leaders hours - 6 hours per event x 10 events (6 x 10 = 60 hours or 0.03 FTE)

All other expenses would be contained within the existing approved operating base budgets.

	FINANCIAL IMPACT	
EXPENDITURE AN	D REVENUE ITEMS	
Expenditures:		(\$)
Salaries and Benefits		1,500
Materials, Supplies an	d Services	
Transfer Payments an	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		
Other Expenditures		
	TOTAL EXPENDITURES	1,500
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	
User Fees and /or Ser	vice Charges	
Other Recoveries/Coll	ections/Sponsorships/Donations	
Transfers from Reserv	e/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	0
	BUDGET IMPACT	1,500
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	0
	2013 NET LEVY IMPACT	\$ 1,500

Name	CSD-752-2	2013-073 Fitnes	ss Classes	Extension				SLT Priority Ranking	2
Division	Recreation						Position Type	Seasonal Part	·Time
Strategic Theme	Community	У					FTEs		0.17
Strategic Direction	Community	y Well-Being					Budget Impact		-\$ 500
Strategic Goal	Enhance C	Community Acce	ss to Servi	ces			Net Levy Impact		-\$ 500
Included in Business	Plan?	Yes			Request Need	Business	Continuity Requireme	ent	
Start Date		01-February-2	013]	New or Existing	Existing F	Program		
End Date		No end date]					
				DE	SCRIPTION				

JUSTIFICATION

Additional fitness classes have been requested to better meet the needs of Norfolk County residents.

Increase Fitness classes offered throughout Norfolk County.

The existing approved Fitness Program budget does not have the number of approved staffing hours to meet the needs of the course load. It has been requested to increase the fitness programs offered by 2 Yoga Classes & 2 Youth Classes sessions. Each session is 6 weeks long. There are 5 sessions anticipated per year.

Increase in staffing includes additional fitness coordinator hours of 360 per year (0.17 FTE)

	FINANCIAL IMPACT	
EXPENDITURE AN	D REVENUE ITEMS	
Expenditures:		(\$)
Salaries and Benefits		4,600
Materials, Supplies and	d Services	3,300
Transfer Payments and	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		
Other Expenditures		
	TOTAL EXPENDITURES	7,900
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	
User Fees and /or Ser	vice Charges	8,400
Other Recoveries/Colle	ections/Sponsorships/Donations	
Transfers from Reserv	e/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	8,400
	BUDGET IMPACT	(500)
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0
	2013 NET LEVY IMPACT	(\$ 500)

Norfolk County 2013 Council Approved Initiatives

Number	Name	Description	Budget Impact	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
PED-390-2013-056	Rationalization of School Crossing Guards	Per Special Meeting of Council on October 30 2012 - Decision Item A10 Rationalization of School Crossing Guards Resolution No 14 - Carried	(13,500)	-	(13,500)	
PED-770-2013-055	Port Dover Lighthouse Acquisition	Through report PED 12-78, Regular Council Meeting September 25, 2012 and Resolution number 9, staff were directed to submit a business plan to assume ownership of the Port Dover West Pier Lighthouse.	2,000	-	2,000	3
		TOTAL	(\$ 11,500)		(\$ 11,500)	

Norfolk County Proposed 2013 Council Approved Initiative

Name	PED-390-2	2013-056 Ratio	nalization o	of School Crossir	ng Guards			SLT Priority Ranking	
Division	By-Law En	forcement					Position Type	Not Applicable	
Strategic Theme	Not Include	ed					FTEs		0.00
Strategic Direction	Not Include	ed					Budget Impact		-\$ 13,500
Strategic Goal	Not Include	ed					Net Levy Impact		-\$ 13,500
Included in Business	Plan?	No			Request Need	Council [Directed		
Start Date		01-September-	-2013]	New or Existing	New Pro	gram		
End Date		No end date		1					

DESCRIPTION

Per Special Meeting of Council on October 30 2012 - Decision Item A10 Rationalization of School Crossing Guards Resolution No 14 - Carried

JUSTIFICATION

THAT Decision Item A10. Rationalization of School Crossing Guards be received as information and that the crossing guards at the four fully signalized crossings be eliminated, and that the staff recommended communications plan be initiated and further that the reduction take effect September 1, 2013.

	FINANCIAL IMPACT	
EXPENDITURE AN	D REVENUE ITEMS	
Expenditures:		(\$)
Salaries and Benefits		
Materials, Supplies and	d Services	(13,500)
Transfer Payments and	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		
Other Expenditures		
	TOTAL EXPENDITURES	(13,500)
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	
User Fees and /or Ser	vice Charges	
Other Recoveries/Colle	ections/Sponsorships/Donations	
Transfers from Reserv	e/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	0
	BUDGET IMPACT	(13,500)
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0
	2013 NET LEVY IMPACT	(\$ 13,500)

Norfolk County Proposed 2013 Council Approved Initiative

Name	PED-770-2	2013-055 Port [over Light	thouse Acquisition	on			SLT Priority Ranking	3
Division	Heritage &	Culture					Position Type	Not Applicable	
Strategic Theme	Community	У					FTEs		0.00
Strategic Direction	Community	y Values and Ide	entity				Budget Impact		\$ 2,000
Strategic Goal	Support the	e Diversity of ou	ır Communi	ity			Net Levy Impact		\$ 2,000
Included in Business	Plan?	No			Request Need	Council I	Directed		
Start Date		01-January-20	13]	New or Existing	New Pro	gram		
End Date		No end date							

DESCRIPTION

Through report PED 12-78, Regular Council Meeting September 25, 2012 and Resolution number 9, staff were directed to submit a business plan to assume ownership of the Port Dover West Pier Lighthouse.

JUSTIFICATION

Staff determined that the most effective means of protecting the Port Dover Lighthouse is for Norfolk County to assume its ownership. The transfer can be completed easily, and would qualify Norfolk County for a one-time transfer grant of \$25,000 which can be used to offset future maintenance work.

Originally the Port Dover Waterfront Preservation Association was going to assume ownership of the lighthouse, however they found that they could not maintain the long term needs of the lighthouse.

	FINANCIAL IMPACT	
EXPENDITURE AN	D REVENUE ITEMS	
Expenditures:		(\$)
Salaries and Benefits		
Materials, Supplies and	d Services	3,000
Transfer Payments and	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		
Other Expenditures		
	TOTAL EXPENDITURES	3,000
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	
User Fees and /or Ser	vice Charges	
Other Recoveries/Colle	ections/Sponsorships/Donations	1,000
Transfers from Reserv	e/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	1,000
	BUDGET IMPACT	2,000
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	0
	2013 NET LEVY IMPACT	\$ 2,000

Norfolk County 2013 New Budget Initiatives

Number	Name	Description	Budget Impact \$	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
PWE-318-2013-017	Energy Coordinator	To hire a position of Energy Savings Coordinator to oversee an energy related portfolio.	68,600	0.50	44,600	3
		TOTAL	\$ 68,600	0.50	\$ 44,600	

Name	PWE-318-2	PWE-318-2013-017 Energy Coordinator								
Division	Facilities						Position Type	Permanent Fu	ıll-Time	
Strategic Theme	Community	У					FTEs		0.50	
Strategic Direction	Community	y Well-Being					Budget Impact		\$ 68,600	
Strategic Goal	Promote a	Healthy and Su	stainable E	invironment			Net Levy Impact		\$ 44,600	
Included in Business	Plan?	Yes			Request Need	Legislate	ed			
Start Date		01-April-2013]	New or Existing	New Pro	gram			
End Date		No end date]						

DESCRIPTION

To hire a position of Energy Savings Coordinator to oversee an energy related portfolio.

JUSTIFICATION

- Currently resources are lacking to devote to the work. The 2012 utilities budget
 was \$3,151,000 and electricity rates are rising and will continue to rise. The
 portfolio will include energy procurement, consumption monitoring and reporting,
 project identification and management, energy management plan development,
 renewable energy opportunities, employee education and grants and rebates
 applications.
- To fulfill legislative requirements of the Green Energy Act, Ontario Regulation 397/11 including preparing and submitting annual energy consumption and greenhouse gas emission information - deadline for first report is July 1, 2013.
 Plus preparing a 5-year energy conservation plan - deadline is July 1, 2014.
- Implement the conservation plan.
- Pursue utility procurement, renewable energy projects
- Assist with project management of energy related capital projects
- Pursue grants and funding opportunities. More and more are becoming available and require time to administer eg. Ontario Power Authority, Union Gas, LAS rebates.
- Introduce and maintain procedures for evaluating energy management projects and monitoring subsequent savings
- Identify opportunities for increasing energy efficiency.
- Formulate an investment programme for reducing energy consumption. Without position we continue to lose opportunities.

The PW&ES Dept. commits to finding .5 FTE in 2013 and another .5 FTE in 2014 to support the position.

See attached job description.

	FINANCIAL IMPACT					
EXPENDITURE AN						
Expenditures:		(\$)				
Salaries and Benefits		64,600				
Materials, Supplies an	d Services	4,000				
Transfer Payments an	d Grants to Others					
Interdepartmental Cha	rges					
Capital Expenditures						
Other Expenditures						
	TOTAL EXPENDITURES	68,600				
Revenues:		(\$)				
Provincial/Federal Gra	nts/Funding					
User Fees and /or Ser	vice Charges					
Other Recoveries/Coll	ections/Sponsorships/Donations					
Transfers from Reserv	re/Reserve Funds					
Interdepartmental Rec	overies					
Other Revenues						
	TOTAL REVENUES	0				
	BUDGET IMPACT	68,600				
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	(24,000)				
	2013 NET LEVY IMPACT	\$ 44,600				

JOB OUTLINE - PROPOSED ENERGY COODINATOR PWE-318-2013-017

- Prepare and submit annual energy consumption and greenhouse gas emission and building characteristic information as required by the Green Energy Act, Ontario Regulation 397/11. Submission deadline for first report is July 1, 2013.
- Prepare a 5-year energy conservation and demand management plan as required by Green Energy Act. Submission deadline is July 1, 2014.
- Coordinate the implementation of the 5 year energy management plan and present annual report to province on progress and achieved targets.
- Introduce systems to provide management information about energy consumption
- Oversee and monitor corporate energy management software.
- Report appropriate energy consumption information to accountable staff and management
- Develop policies and procedures for purchasing energy and assist with contract negotiations
- Pursue grants and funding opportunities
- Raise and maintain energy awareness throughout organization
- Assist with project management of energy related capital projects
- Provide budget information for energy related projects and initiatives
- Introduce and maintain effective housekeeping and operating procedures
- Identify training needs for energy-related skills and understanding
- Identify opportunities for increasing energy efficiency
- Formulate an investment program for reducing energy consumption
- Introduce and maintain procedures for evaluating energy management projects and monitoring subsequent savings

Proposed 2013 Levy Supported Operating Budget



New Budget Initiatives Deferred by Senior Leadership Team

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Number	Name	Description	Page Number
CSD-200-2013-065	Fire Prevention Officer	Hire one additional permanent full-time Fire Prevention Officer.	54-55
CSD-540-2013-066	EMS Supervisors	Hire 1 additional shift supervisor at 42 hours per week, 52 weeks per year on a permanent basis. This would require an additional 2,184 hours or 1.0 FTE (1 paramedic @42 hrs/wk @52 wks/yr)	56
CSD-550-2013-078	Abandoned Cemeteries - Contracted Maintenance	Hire one (1) student labourer to restore and maintain abandoned cemeteries. Student would work 40 hours per week, 18 weeks per year (720 additional student hours).	57
HSS-651-2013-119	Education / Continuous Quality Improvement Coordinator	Education / Continuous Quality Improvement Coordinator - Full-time - develop and implement a quality improvement & utilization review system that monitors, analyzes, evaluates & improves the quality of accommodation, care & services provided to the Residents. This individual would be a Registered Nurse.	58-64
HSS-652-2013-117	Nutritional Services - Cook - Increase in Hours	Nutritional Services - Increase in Cook Hours - 4 hours per day x 365 days per year	65
HSS-655-2013-120	Laundry Aide - Increase in Hours (16)	Laundry Aide - Increase in Hours (16 per week) to create a full time position.	66

Norfolk County 2013 New Budget Initiatives

Number	Name	Description	Budget Impact	FTEs	2013 Net Levy Impact \$	SMT Priority Ranking
CSD-200-2013-065	Fire Prevention Officer	Hire one additional permanent full-time Fire Prevention Officer.	106,500	1.00	90,200	4
CSD-540-2013-066	EMS Supervisors	Hire 1 additional shift supervisor at 42 hours per week, 52 weeks per year on a permanent basis. This would require an additional 2,184 hours or 1.0 FTE (1 paramedic @42 hrs/wk @ 52 wks/yr)	57,000	1.00	85,600	4
CSD-550-2013-078	Abandoned Cemeteries - Contracted Maintenance	Hire one (1) student labourer to restore and maintain abandoned cemeteries. Student would work 40 hours per week, 18 weeks per year (720 additional student hours).	8,600	0.00	8,600	4
HSS-651-2013-119	Education / Continuous Quality Improvement Coordinator	Education / Continuous Quality Improvement Coordinator - Full-time - develop and implement a quality improvement & utilization review system that monitors, analyzes, evaluates & improves the quality of accommodation, care & services provided to the Residents. This individual would be a Registered Nurse.	100,000	1.00	76,100	4
HSS-652-2013-117	Nutritional Services - Cook - Increase in Hours	Nutritional Services - Increase in Cook Hours - 4 hours per day x 365 days per year	38,000	0.70	19,300	4
HSS-655-2013-120	Laundry Aide - Increase in Hours (16)	Laundry Aide - Increase in Hours (16 per week) to create a full time position.	33,900	0.50	25,400	4
		TOTAL	\$ 344,000	4.20	\$ 305,200	

Name	CSD-200-2	CSD-200-2013-065 Fire Prevention Officer							4
Division	Fire & Reso	cue Services					Position Type	Permanent Fu	II-Time
Strategic Theme	Community	•					FTEs	1.00	
Strategic Direction	Ongoing O	perations					Budget Impact		\$ 106,500
Strategic Goal	Maintain Cu	urrent Levels of	Service in (Operating Departn	nents		Net Levy Impact		\$ 90,200
Included in Business F	Plan?	Yes			Request Need	Business	Continuity Requireme	nt	
Start Date	01-March-2013				New or Existing	Existing F	Program		
End Date		No end date							

DESCRIPTION

Hire one additional permanent full-time Fire Prevention Officer.

JUSTIFICATION

As per the Fire Protection and Prevention Act, municipalities shall provide public education with respect to fire safety and certain components of fire prevention. In 2008, Council approved the hiring of one Fire Prevention Officer for a one year contract. To date, the Fire Prevention Bureau has conducted new fire code inspections on over ninety motels, hotels and bed and breakfast establishments in Norfolk County, which are deemed to be a high life risk. The Office of the Fire Marshal recommends routine inspections on high life risk areas. Long Term Care Facilities/Nursing Homes/Retirement Homes/Day Care Facilities are also considered to be high life risk areas, therefore the number of high life risk areas requiring routine inspections is estimated at approximately 130 establishments in Norfolk County. When adding this to the number of inspection requests received for insurance, real estate transactions, occupancy, special events, etc. that occur on a daily basis, it is clearly too much for only 1 Full time Position.

PLEASE SEE ATTACHED NOTES.

	FINANCIAL IMPACT							
EXPENDITURE AN								
Expenditures:		(\$)						
Salaries and Benefits		95,500						
Materials, Supplies and	d Services	6,000						
Transfer Payments and	d Grants to Others							
Interdepartmental Cha	rges							
Capital Expenditures		5,000						
Other Expenditures								
	TOTAL EXPENDITURES	106,500						
Revenues:		(\$)						
Provincial/Federal Gra	nts/Funding							
User Fees and /or Ser	vice Charges							
Other Recoveries/Colle	ections/Sponsorships/Donations							
Transfers from Reserv	e/Reserve Funds							
Interdepartmental Rec	overies							
Other Revenues								
	TOTAL REVENUES	0						
	BUDGET IMPACT	106,500						
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	(16,300)						
	2013 NET LEVY IMPACT	\$ 90,200						

CSD-200-2013-065 - Justification - Fire Prevention Officer

- The Ontario Fire Protection and Prevention Act, 1997 requires that "every municipality shall establish a program which must include public education with respect to fire safety and certain components fire prevention."
- The Ontario Fire Marshal's recommended minimum components of fire prevention Include: public safety education, inspection upon
 complaint and request, a smoke alarm program, and a risk assessment. To meet these minimum requirements, Norfolk County is forced
 to utilize the Deputy Fire Chief as a fire inspector and the Fire Chief as a plans examiner.
- Norfolk County Fire Department covers a population of 63,000 with over 1606 square kilometers (378 Assembly Occupancies, 457 Commercial Occupancies, 127 Industrial Occupancies, 44 Institutional Occupancies, 604 Multi-unit Residential Occupancies, 22 Motels/Hotels, and 16,354 Single Family dwellings)
- Norfolk County employs one (1) FTE Fire Prevention Officer.
- Norfolk County's fire vulnerable population = 21,405 (Stats Can-2006 for the 0-14 and 65+ demographic) plus approximately 4000 migrant workers (sleeping quarters should be inspected annually).
- Ontario Fire Marshal's Recommended Best Practices: Fire Services should be conducting <u>annual</u> inspections of Assembly, Institutional, and Multi-unit Residential occupancies and inspections <u>every two years</u> for Industrial, Mercantile and Business/Personnel Services Occupancies.
- Norfolk County should be completing approximately <u>1293 annual inspections</u>, but at its current average of 223 annual inspections, it would take about 5.7 years to achieve this
- Other essential fire prevention duties (not included in the above) burning bylaw inspections and enforcement, fire investigations,
 plans review, special events and mobile vehicle inspections and review, reports and records management, fire prevention week
 commitments, media releases, and public education etc.
- Council has recommended that fire staff conduct Fire Education sessions before proceeding with Fire Prevention and Code Enforcement
- To comply with Council's recommendation, one additional Fire Prevention Officer be hired

Name	CSD-540-2	CSD-540-2013-066 EMS Supervisors							4
Division	Emergency	y Medical Servic	es				Position Type	Permanent Fu	ıll-Time
Strategic Theme	Community	у					FTEs		1.00
Strategic Direction	Ongoing O	perations					Budget Impact		\$ 57,000
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 85,600
Included in Business	Plan?	Yes			Request Need	Business	Continuity Requireme	ent	
Start Date		01-April-2013			New or Existing	Existing	Program		
End Date		No end date							

DESCRIPTION

Hire 1 additional shift supervisor at 42 hours per week, 52 weeks per year on a permanent basis. This would require an additional 2,184 hours or 1.0 FTE (1 paramedic @42 hrs/wk @ 52 wks/yr)

JUSTIFICATION

Norfolk EMS staff have recognized the need for on site base supervision 24 hours a day to assist EMS Management in the day to day operations. At this time EMS does not have round the clock supervisory staff in place. The work involved would be scheduling for sick call ins, vehicle breakdowns/ replacements, stock replacement and reviewing Ambulance Call Reports etc, as well as, respond to emergent calls as necessary. If approved, it is expected that \$57,000 in funding from the Ministry of Health would offset future year's budget impacts.

NOTE - During the Program Review in 2010 it was identified with a "2" Ranking that 1 additional supervisor was required.

	FINANCIAL IMPACT						
EXPENDITURE AN	EXPENDITURE AND REVENUE ITEMS						
Expenditures:		(\$)					
Salaries and Benefits		113,000					
Materials, Supplies an	d Services	1,000					
Transfer Payments an	d Grants to Others						
Interdepartmental Cha	rges						
Capital Expenditures							
Other Expenditures							
	TOTAL EXPENDITURES	114,000					
Revenues:		(\$)					
Provincial/Federal Gra	nts/Funding	57,000					
User Fees and /or Ser	vice Charges						
Other Recoveries/Coll	ections/Sponsorships/Donations						
Transfers from Reserv	e/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues							
	TOTAL REVENUES	57,000					
	BUDGET IMPACT	57,000					
AI	DJUSTMENT FOR FIRST YEAR DEFERRAL	28,600					
	2013 NET LEVY IMPACT	\$ 85,600					

Name	CSD-550-2	CSD-550-2013-078 Abandoned Cemeteries - Contracted Maintenance								
Division	Parks & Fa	cilities					Position Type	Not Applicable		
Strategic Theme	Community	/					FTEs		0.00	
Strategic Direction	Ongoing O	perations					Budget Impact		\$ 8,600	
Strategic Goal	Maintain C	urrent Levels of	Service in	Operating Departr	ments		Net Levy Impact		\$ 8,600	
Included in Business	Plan?	Yes			Request Need	Business	Continuity Requirement	ent		
Start Date		01-March-2013	3		New or Existing	New Prog	gram			
End Date		No end date								

DESCRIPTION

Hire a contractor to restore and maintain abandoned cemeteries. Position would work 40 hours per week, 18 weeks per year.

JUSTIFICATION

It is a legislated requirement that the County is required to maintain grounds and monuments and ensure each cemetery is safe for the general public to enter.

Restoration and maintenance of abandoned cemeteries operations would include mapping, ground maintenance, packing, leveling and seeding of graves, general monument maintenance, tree maintenance, fence repairs and installation of row markers.

Due to seasonality of position there would be no budget deferral on this request.

All other expenses would be contained within existing operating budgets.

	FINANCIAL IMPACT						
EXPENDITURE AN	EXPENDITURE AND REVENUE ITEMS						
Expenditures:		(\$)					
Salaries and Benefits							
Materials, Supplies an	d Services	8,600					
Transfer Payments an	d Grants to Others						
Interdepartmental Cha	rges						
Capital Expenditures							
Other Expenditures							
	TOTAL EXPENDITURES	8,600					
Revenues:		(\$)					
Provincial/Federal Gra	nts/Funding						
User Fees and /or Ser	vice Charges						
Other Recoveries/Coll	ections/Sponsorships/Donations						
Transfers from Reserv	re/Reserve Funds						
Interdepartmental Rec	overies						
Other Revenues							
	TOTAL REVENUES	0					
	BUDGET IMPACT	8,600					
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	0					
	2013 NET LEVY IMPACT	\$ 8,600					

Name	HSS-651-2013-119 Education / Continuous Quality Improvement Coordinator								4	
Division	Norview Lo	odge		Position Type	Permanent Fu	II-Time				
Strategic Theme	Corporate						FTEs		1.00	
Strategic Direction	Ongoing O	Ongoing Operations						\$ 100,000		
Strategic Goal	Maintain C	Maintain Current Levels of Service in Operating Departments							\$ 76,100	
Included in Business Plan? Yes			Request Need	Business	Continuity Requirement					
Start Date		01-April-2013			New or Existing	Existing	Program			
End Date		No end date								

DESCRIPTION

Education / Continuous Quality Improvement Coordinator - Full-time - develop and implement a quality improvement & utilization review system that monitors, analyzes, evaluates & improves the quality of accommodation, care & services provided to the Residents. This individual would be a Registered Nurse.

JUSTIFICATION

There are 17 mandatory education programs for all staff (pre-orientation and annual) plus 10 mandatory education programs for direct care staff (pre-orientation and annual).

The excerpts from the regulations relate to the request for this position and the responsibilities that would be assigned to this position. Currently these requirements are being minimally addressed by the management team.

See attached notes:

	FINANCIAL IMPACT							
EXPENDITURE AND REVENUE ITEMS								
Expenditures:		(\$)						
Salaries and Benefits	Salaries and Benefits							
Materials, Supplies an	d Services							
Transfer Payments an	d Grants to Others							
Interdepartmental Cha	rges							
Capital Expenditures		4,200						
Other Expenditures								
	TOTAL EXPENDITURES	100,000						
Revenues:		(\$)						
Provincial/Federal Gra	nts/Funding							
User Fees and /or Ser	User Fees and /or Service Charges							
Other Recoveries/Coll								
Transfers from Reserv								
Interdepartmental Rec								
Other Revenues								
-	TOTAL REVENUES	0						
	100,000							
AI	ADJUSTMENT FOR FIRST YEAR DEFERRAL							
	2013 NET LEVY IMPACT	\$ 76,100						

HSS-651-2013-119 Education / Continuous Quality Improvement Coordinator

ONTARIO REGULATION 79/10 made under the LONG-TERM CARE HOMES ACT, 2007

General Requirements for Programs

General requirements

- **30.** (1) Every licensee of a long-term care home shall ensure that the following is complied with in respect of each of the organized programs required under sections 8 to 16 of the Act and each of the interdisciplinary programs required under section 48 of this Regulation:
- 1. There must be a written description of the program that includes its goals and objectives and relevant policies, procedures and protocols and provides for methods to reduce risk and monitor outcomes, including protocols for the referral of residents to specialized resources where required.
- 2. Where, under the program, staff use any equipment, supplies, devices, assistive aids or positioning aids with respect to a resident, the equipment, supplies, devices or aids are appropriate for the resident based on the resident's condition.
- 3. The program must be evaluated and updated at least annually in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices.
- 4. The licensee shall keep a written record relating to each evaluation under paragraph 3 that includes the date of the evaluation, the names of the persons who participated in the evaluation, a summary of the changes made and the date that those changes were implemented.
- (2) The licensee shall ensure that any actions taken with respect to a resident under a program, including assessments, reassessments, interventions and the resident's responses to interventions are documented.

Training and Orientation

Training and orientation program

- **216.** (1) Every licensee of a long-term care home shall ensure that a training and orientation program for the home is developed and implemented to provide the training and orientation required under sections 76 and 77 of the Act.
- (2) The licensee shall ensure that, at least annually, the program is evaluated and updated in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices.
- (3) The licensee shall keep a written record relating to each evaluation under subsection (2) that includes the date of the evaluation, the names of the persons who participated in the evaluation, a summary of the changes made and the date that those changes were implemented.

Designated lead

217. The licensee shall ensure that there is a designated lead for the training and orientation program.

Orientation

- **218.** For the purposes of paragraph 11 of subsection 76 (2) of the Act, the following are additional areas in which training shall be provided:
- 1. The licensee's written procedures for handling complaints and the role of staff in dealing with complaints.
- 2. Safe and correct use of equipment, including therapeutic equipment, mechanical lifts, assistive aids and positioning aids, that is relevant to the staff member's responsibilities.
- 3. Cleaning and sanitizing of equipment relevant to the staff member's responsibilities.

Retraining

- **219.** (1) The intervals for the purposes of subsection 76 (4) of the Act are annual intervals.
- (2) Despite subsection (1), retraining in an area described in paragraph 2 or 10 of subsection 76 (2) of the Act is not required for a person if, since the last training or retraining, there has been no change in the area that is relevant to the person's responsibilities.
- (3) For the purposes of subsection 76 (6) of the Act,
 - (a) the assessments required by paragraph 1 of that subsection shall be conducted at least annually; and
 - (b) the further training needs identified by the assessments shall be addressed in the manner the licensee considers appropriate.
- (4) The licensee shall ensure that the training and retraining for staff in infection prevention and control required under paragraph 9 of subsection 76 (2) and subsection 76 (4) of the Act includes,
 - (a) hand hygiene;
 - (b) modes of infection transmission;
 - (c) cleaning and disinfection practices; and
 - (d) use of personal protective equipment.

Additional training — direct care staff

- **221.** (1) For the purposes of paragraph 6 of subsection 76 (7) of the Act, the following are other areas in which training shall be provided to all staff who provide direct care to residents:
- 1. Fall prevention and management.

- 2. Skin and wound care.
- 3. Continence care and bowel management.
- 4. Pain management, including pain recognition of specific and non-specific signs of pain.
- 5. For staff who apply physical devices or who monitor residents restrained by physical devices, training in the application, use and potential dangers of these physical devices.
- 6. For staff who apply PASDs or monitor residents with PASDs, training in the application, use and potential dangers of the PASDs.
- (2) The licensee shall ensure that all staff who provide direct care to residents receive the training provided for in subsection 76 (7) of the Act based on the following:
- 1. Subject to paragraph 2, the staff must receive annual training in all the areas required under subsection 76 (7) of the Act.
- 2. If the licensee assesses the individual training needs of a staff member, the staff member is only required to receive training based on his or her assessed needs.
- (3) The licensee shall ensure that the training required under paragraph 2 of subsection 76 (7) of the Act includes training in techniques and approaches related to responsive behaviours.
- (4) The licensee shall ensure that the training required under paragraph 4 of subsection 76 (7) of the Act includes training in the application, use and potential dangers of physical devices used to restrain residents and personal assistance services devices.
- (5) For the purposes of subsection 76 (7) of the Act, direct care staff who were working or employed at the home immediately before the coming into force of this section and to whom subsection 76 (7) of the Act would have applied after the coming into force of this section shall be deemed to have received their training on the day of the coming into force of this section.

Exemptions, training

- **222.** (1) Subject to subsection (2), a licensee of a long-term care home is exempt from the requirements under section 76 of the Act with respect to persons who,
 - (a) fall under clause (b) or (c) of the definition of "staff" in subsection 2 (1) of the Act;
 - (b) will only provide occasional maintenance or repair services to the home; and
 - (c) will not provide direct care to residents.
- (2) The licensee shall ensure that the persons described in clauses (1) (a) to (c) are provided with information about the items listed in paragraphs 1, 3, 4, 5, 7, 8 and 9 of subsection 76 (2) of the Act before providing their services.
- (3) A licensee is exempt from ensuring that the following persons receive the training provided for in subsection 76 (7) of the Act:
- 1. Medical Directors.
- 2. Physicians or registered nurses in the extended class retained or appointed under subsection 82 (2) or (3).

Orientation for volunteers

- **223.** (1) Every licensee of a long-term care home shall ensure that every volunteer receives the orientation provided for in section 77 of the Act.
- (2) For the purposes of clause 77 (f) of the Act, the following are the other areas on which information shall be provided:
- 1. Resident safety, including information on reporting incidents, accidents and missing residents, and information on wheelchair safety.
- 2. Emergency and evacuation procedures.
- 3. Escorting residents.

- 4. Mealtime assistance, if the volunteer is to provide such assistance.
- 5. Communication techniques to meet the needs of the residents.
- 6. Techniques and approaches to respond to the needs of residents with responsive behaviours.
- (3) This section only applies with respect to persons who begin volunteering at the home for the first time after the coming into force of this section.

Quality Improvement

Continuous quality improvement

- **228.** Every licensee of a long-term care home shall ensure that the quality improvement and utilization review system required under section 84 of the Act complies with the following requirements:
- 1. There must be a written description of the system that includes its goals, objectives, policies, procedures and protocols and a process to identify initiatives for review.
- 2. The system must be ongoing and interdisciplinary.
- 3. The improvements made to the quality of the accommodation, care, services, programs and goods provided to the residents must be communicated to the Residents' Council, Family Council and the staff of the home on an ongoing basis.
- 4. A record must be maintained by the licensee setting out,
 - i. the matters referred to in paragraph 3,
 - ii. the names of the persons who participated in evaluations, and the dates improvements were implemented, and
 - iii. the communications under paragraph 3.

Name	HSS-652-2013-117 Nutritional Services - Cook - Increase in Hours								4	
Division	Norview Lo	odge		Position Type	Permanent Pa	Permanent Part-Time				
Strategic Theme	Corporate						FTEs		0.70	
Strategic Direction	Ongoing O	perations					Budget Impact	\$ 38,000		
Strategic Goal	Maintain C	Maintain Current Levels of Service in Operating Departments							\$ 19,300	
Included in Business Plan? Yes			Request Need	Business	Continuity Requirement					
Start Date		01-August-201	3		New or Existing	Existing I	Program			
End Date		No end date								

DESCRIPTION

Nutritional Services - Increase in Cook Hours - 4 hours per day x 365 days per year

JUSTIFICATION

To have more time to prepare meals including the local products on site.

Purpose: To increase and improve our current production line for the regular and special diets as well as preparing the textured diets for the Residents. The therapeutic menu consists of a regular, regular diabetic, regular minced meat, minced, pureed, small portion, weight reducing, thickened fluids, and gluten free and there is also a vegetarian diet. 70% of the pureed textures are purchased prepared. When casseroles and local items are on the menu they have to be pureed. We puree fresh local products so that these Residents' can benefit too from eating the local fruits and vegetables. 100% of the minced is done in house for our minced textured Residents.

Below are the number of Residents that are currently on a textured diet.

Regular/Minced Meat: 6

Minced: 31

Pureed: 32

Processing includes referring to specific recipes for minced and pureed diets.

Each Resident must have a choice of the main meal or the alternate meal, at breakfast, lunch and dinner daily.

The textures must be available at each meal for each choice. The Cooks' production is very busy to ensure that we provide the proper texture and nutritious meals to all of our Resident population.

	FINANCIAL IMPACT	
EXPENDITURE AN	ID REVENUE ITEMS	
Expenditures:		(\$)
Salaries and Benefits		38,000
Materials, Supplies an	d Services	
Transfer Payments an	d Grants to Others	
Interdepartmental Cha	rges	
Capital Expenditures		
Other Expenditures		
	TOTAL EXPENDITURES	38,000
Revenues:		(\$)
Provincial/Federal Gra	nts/Funding	
User Fees and /or Ser	vice Charges	
Other Recoveries/Coll	ections/Sponsorships/Donations	
Transfers from Reserv	re/Reserve Funds	
Interdepartmental Rec	overies	
Other Revenues		
	TOTAL REVENUES	0
	BUDGET IMPACT	38,000
Al	DJUSTMENT FOR FIRST YEAR DEFERRAL	(18,700)
	2013 NET LEVY IMPACT	\$ 19,300

Name	HSS-655-2013-120 Laundry Aide - Increase in Hours (16)								4	
Division	Norview Lo	odge		Position Type	Permanent Fu	Permanent Full-Time				
Strategic Theme	Corporate						FTEs		0.50	
Strategic Direction	Ongoing O	Ongoing Operations						\$ 33,900		
Strategic Goal	Maintain C	Maintain Current Levels of Service in Operating Departments							\$ 25,400	
Included in Business Plan? Yes			Request Need	Business	Continuity Requirement					
Start Date		01-April-2013			New or Existing	Existing I	Program			
End Date		No end date								

DESCRIPTION

Laundry Aide - Increase in Hours (16 per week) to create a full time position.

JUSTIFICATION

The Long-Term Care Homes Act and Regulations require a 48 hr. turn around time for all labelling of Resident clothes and belongings and we are unable to meet the legislated requirement with the current staffing levels.

In addition, staff launder over 2,200 lbs. of laundry per day (Resident and home laundry - sheets, towels, blankets, washcloths, aprons, tablecloths, pillow cases, green pads, draw sheets,etc.). This includes pick up of soiled laundry, sorting, washing, drying, folding and delivery of clean laundry to each Resident room and home area.

Also, there are more and more best practices and requirements in this service area relating to infection control. Increases in "super bugs" are being seen in both acute and long-term care settings. e.g. Methicillin Resistant Staphylococcus Aureus (MRSA), Vancomycin Resistant Entercoccus (VRE), Clostridium Difficile, Norwalk, to name a few. Diligence in all cleaning procedures is required to ensure prevention and control of outbreaks.

We have also had an increase in workplace incidents - pushing and pulling of clothing and laundry carts- in this department.

FINANCIAL IMPACT							
EXPENDITURE AN							
Expenditures:	(\$)						
Salaries and Benefits							
Materials, Supplies and	d Services						
Transfer Payments and	d Grants to Others						
Interdepartmental Cha	rges						
Capital Expenditures							
Other Expenditures							
	TOTAL EXPENDITURES	33,900					
Revenues:	(\$)						
Provincial/Federal Gra							
User Fees and /or Ser							
Other Recoveries/Colle							
Transfers from Reserv							
Interdepartmental Rec							
Other Revenues	Other Revenues						
	TOTAL REVENUES	0					
	BUDGET IMPACT	33,900					
AI	ADJUSTMENT FOR FIRST YEAR DEFERRAL						
	\$ 25,400						