



## Working Together with Our Community

### Mission:

Working together with our community to provide quality services.

### Vision:

The Norfolk County way of life is rooted in our:

- natural environment;
- unique sense of place and community;
- business diversity and confidence; and
- collaboration to achieve results and adapt to changes we encounter.

### Key Principles:

These are the most important principles that we adhere to in everything we do:

- Accountability and Ownership – Accountability to the community, transparency and good governance matter.
- Dedication and Commitment – We are engaged, helpful, and value public service excellence and the people we serve.
- Value for Money (Efficient, Effective, Economical) – Service delivery with a mind to achieving best use of tax dollars.
- Mutual Respect – Work with others and conduct ourselves in a civil and diplomatic manner at all times.
- Collaboration – A team approach to resolving issues, in a coordinated, cooperative, and seamless manner.

