



Working together with our community
to provide quality services.

FINAL
2017

Rate Supported
Operating Budget



FINAL 2017 RATE SUPPORTED BUDGET TABLE OF CONTENTS

Final 2017 Operating Budget

| | |
|---|---|
| WATER & WASTEWATER SUMMARY – PSAB Format..... | 1 |
| WATER & WASTEWATER SUMMARY..... | 2 |
| Water & Wastewater Administration Summary | 3 |
| Water Operations Summary..... | 4 |
| Wastewater Operations Summary | 5 |

Final 2017 Rates

| | |
|---|---|
| By-Law No. 2016-128 | 6 |
| 2017 Water & Wastewater Rate Structure | 7 |
| 2017 Water & Wastewater Miscellaneous Charges | 8 |



FINAL 2017 RATE SUPPORTED
OPERATING BUDGET

PSAB FORMAT

FINAL 2017 RATE SUPPORTED OPERATING BUDGET
 WATER & WASTEWATER SUMMARY

| | 2016 Forecasted Actuals | 2016 APPROVED BUDGET | 2017 Adjusted Budget | Council Approved Initiatives | New Budget Initiatives | 2017 APPROVED BUDGET | 2017 Budget \$ Incr/(Decr) | 2017 Budget % Incr/(Decr) |
|--|-------------------------------|------------------------------------|----------------------------|------------------------------------|------------------------------|------------------------------------|----------------------------------|---------------------------------|
| OPERATING BUDGET | | | | | | | | |
| Expenditures | | | | | | | | |
| Salaries & Benefits | 3,306,635 | 3,403,500 | 3,579,500 | 0 | 0 | 3,579,500 | 176,000 | 5.2 |
| Materials & Supplies | 1,207,747 | 1,306,200 | 1,479,200 | 0 | 0 | 1,479,200 | 173,000 | 13.2 |
| Services | 4,882,313 | 5,528,800 | 6,312,000 | 0 | 0 | 6,312,000 | 783,200 | 14.2 |
| Interdepartmental Charges | 3,473,232 | 3,335,300 | 3,945,300 | 0 | 0 | 3,945,300 | 610,000 | 18.3 |
| Operating Capital Expenditures | 43,589 | 45,000 | 47,000 | 0 | 0 | 47,000 | 2,000 | 4.4 |
| Financial | 78,557 | 70,300 | 70,300 | 0 | 0 | 70,300 | 0 | 0.0 |
| Long Term Debt Interest | 632,424 | 629,000 | 716,200 | 0 | 0 | 716,200 | 87,200 | 13.9 |
| Amortization | 5,221,300 | 5,221,300 | 5,373,600 | 0 | 0 | 5,373,600 | 152,300 | 2.9 |
| Total Expenditures | 18,845,797 | 19,539,400 | 21,523,100 | 0 | 0 | 21,523,100 | 1,983,700 | 10.2 |
| Revenues | | | | | | | | |
| PIL's-Supplementaries-Local Improvements | (27,697) | (27,700) | (24,400) | 0 | 0 | (24,400) | (3,300) | (11.9) |
| Federal/Provincial Grants | 0 | (1,200) | (13,800) | 0 | 0 | (13,800) | 12,600 | 1,050.0 |
| Municipal Recoveries | (673,982) | (819,100) | (685,600) | 0 | 0 | (685,600) | (133,500) | (16.3) |
| Financial Charges/Investment Income | (12,597) | (2,000) | (15,000) | 0 | 0 | (15,000) | 13,000 | 650.0 |
| Fees & Service Charges | (631,942) | (975,000) | (662,300) | 0 | 0 | (662,300) | (312,700) | (32.1) |
| Interdepartmental Recoveries | (4,058,838) | (4,032,600) | (4,678,900) | 0 | 0 | (4,678,900) | 646,300 | 16.0 |
| Total Revenues | (5,405,056) | (5,857,600) | (6,080,000) | 0 | 0 | (6,080,000) | 222,400 | 3.8 |
| OPERATING RATE | 13,440,741 | 13,681,800 | 15,443,100 | 0 | 0 | 15,443,100 | 1,761,300 | 12.9 |
| FINANCING BUDGET | | | | | | | | |
| Long Term Debt Principal | 1,536,361 | 1,565,000 | 1,846,800 | 0 | 0 | 1,846,800 | 281,800 | 18.0 |
| Transfer To Reserves & Reserve Funds | 6,238,700 | 6,238,700 | 5,867,400 | 0 | 0 | 5,867,400 | (371,300) | (6.0) |
| Interfund Transfers | 290,000 | 290,000 | 0 | 0 | 0 | 0 | (290,000) | (100.0) |
| Transfer From Reserve & Reserve Funds | 0 | (250,000) | (250,000) | 0 | 0 | (250,000) | 0 | 0.0 |
| Amortization | (5,221,300) | (5,221,300) | (5,373,600) | 0 | 0 | (5,373,600) | (152,300) | (2.9) |
| FINANCE RATE | 2,843,761 | 2,622,400 | 2,090,600 | 0 | 0 | 2,090,600 | (531,800) | (20.3) |
| NET LEVY REQUIREMENT | | 16,304,200 | 17,533,700 | 0 | 0 | 17,533,700 | 1,229,500 | 7.5 |
| STAFFING COMPLEMENT | | 34.20 | 34.20 | 0.00 | 0.00 | 34.20 | 0.00 | 0.00 |

FINAL 2017 RATE SUPPORTED OPERATING BUDGET
WATER & WASTEWATER SUMMARY

| | 2016 ACTUALS TO DATE | 2016 APPROVED BUDGET | 2017 Adjusted Budget | Council Approved Initiatives | New Budget Initiatives | 2017 APPROVED BUDGET | 2017 Budget \$ Incr/(Decr) | 2017 Budget % Incr/(Decr) |
|--|----------------------------|----------------------------|----------------------------|------------------------------------|------------------------------|----------------------------|----------------------------------|---------------------------------|
| EXPENDITURES | | | | | | | | |
| Salaries & Benefits | 3,306,635 | 3,403,500 | 3,579,500 | 0 | 0 | 3,579,500 | 176,000 | 5.2 |
| Materials & Supplies | 1,207,747 | 1,306,200 | 1,479,200 | 0 | 0 | 1,479,200 | 173,000 | 13.2 |
| Services | 4,882,313 | 5,528,800 | 6,312,000 | 0 | 0 | 6,312,000 | 783,200 | 14.2 |
| Financial | 78,557 | 70,300 | 70,300 | 0 | 0 | 70,300 | 0 | 0.0 |
| Capital | 333,589 | 335,000 | 47,000 | 0 | 0 | 47,000 | (288,000) | (86.0) |
| TOTAL EXPENDITURES | 9,808,841 | 10,643,800 | 11,488,000 | 0 | 0 | 11,488,000 | 844,200 | 7.9 |
| REVENUES | | | | | | | | |
| PIL's-Supplementaries-Local Improvements | (27,697) | (27,700) | (24,400) | 0 | 0 | (24,400) | (3,300) | (11.9) |
| Federal/Provincial Grants | 0 | (1,200) | (13,800) | 0 | 0 | (13,800) | 12,600 | 1,050.0 |
| Municipal Recoveries | (673,982) | (819,100) | (685,600) | 0 | 0 | (685,600) | (133,500) | (16.3) |
| Financial Charges/Investment Income | (12,597) | (2,000) | (15,000) | 0 | 0 | (15,000) | 13,000 | 650.0 |
| Fees & Service Charges | (631,942) | (975,000) | (662,300) | 0 | 0 | (662,300) | (312,700) | (32.1) |
| Transfer From Reserve & Reserve Funds | 0 | (250,000) | (250,000) | 0 | 0 | (250,000) | 0 | 0.0 |
| Water & Wastewater Rates | (16,556,295) | 0 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| TOTAL REVENUES | (17,902,513) | (2,075,000) | (1,651,100) | 0 | 0 | (1,651,100) | (423,900) | (20.4) |
| NET INTERDEPARTMENTAL CHARGES | (585,606) | (697,300) | (733,600) | 0 | 0 | (733,600) | 36,300 | 5.2 |
| INFRASTRUCTURE FINANCING | 8,407,485 | 8,432,700 | 8,430,400 | 0 | 0 | 8,430,400 | (2,300) | 0.0 |
| NET RATE REQUIREMENT | | 16,304,200 | 17,533,700 | 0 | 0 | 17,533,700 | 1,229,500 | 7.5 |
| PROJECTED SURPLUS/(DEFICIT) | 271,793 | | | | | | | |
| STAFFING COMPLEMENT | | 34.20 | 34.20 | 0.00 | 0.00 | 34.20 | 0.00 | |

FINAL 2017 RATE SUPPORTED OPERATING BUDGET

Water & Wastewater Administration

| | 2016 ACTUALS TO DATE | 2016 APPROVED BUDGET | 2017 Adjusted Budget | Council Approved Initiatives | New Budget Initiatives | 2017 APPROVED BUDGET | 2017 Budget \$ Incr/(Decr) | 2017 Budget % Incr/(Decr) |
|--------------------------------------|----------------------------|----------------------------|----------------------------|------------------------------------|------------------------------|----------------------------|----------------------------------|---------------------------------|
| EXPENDITURES | | | | | | | | |
| Salaries & Benefits | 957,640 | 959,700 | 983,200 | 0 | 0 | 983,200 | 23,500 | 2.4 |
| Materials & Supplies | 18,160 | 20,500 | 26,000 | 0 | 0 | 26,000 | 5,500 | 26.8 |
| Services | 561,086 | 565,000 | 1,083,600 | 0 | 0 | 1,083,600 | 518,600 | 91.8 |
| TOTAL EXPENDITURES | 1,536,886 | 1,545,200 | 2,092,800 | 0 | 0 | 2,092,800 | 547,600 | 35.4 |
| REVENUES | | | | | | | | |
| Federal/Provincial Grants | 0 | (1,200) | 0 | 0 | 0 | 0 | (1,200) | (100.0) |
| Fees & Service Charges | (7,600) | (7,100) | (7,300) | 0 | 0 | (7,300) | 200 | 2.8 |
| TOTAL REVENUES | (7,600) | (8,300) | (7,300) | 0 | 0 | (7,300) | (1,000) | (12.0) |
| NET INTERDEPARTMENTAL CHARGES | (1,529,286) | (1,536,900) | (2,085,500) | 0 | 0 | (2,085,500) | 548,600 | 35.7 |
| NET RATE REQUIREMENT | | 0 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| PROJECTED SURPLUS/(DEFICIT) | 0 | | | | | | | |
| STAFFING COMPLEMENT | | 9.20 | 9.20 | 0.00 | 0.00 | 9.20 | 0.00 | |

FINAL 2017 RATE SUPPORTED OPERATING BUDGET

Water Operations

| | 2016 ACTUALS TO DATE | 2016 APPROVED BUDGET | 2017 Adjusted Budget | Council Approved Initiatives | New Budget Initiatives | 2017 APPROVED BUDGET | 2017 Budget \$ Incr/(Decr) | 2017 Budget % Incr/(Decr) |
|--|----------------------------|----------------------------|----------------------------|------------------------------------|------------------------------|----------------------------|----------------------------------|---------------------------------|
| EXPENDITURES | | | | | | | | |
| Salaries & Benefits | 2,196,402 | 2,092,500 | 2,458,600 | 0 | 0 | 2,458,600 | 366,100 | 17.5 |
| Materials & Supplies | 1,043,338 | 1,007,200 | 1,132,300 | 0 | 0 | 1,132,300 | 125,100 | 12.4 |
| Services | 1,062,724 | 1,438,800 | 1,610,400 | 0 | 0 | 1,610,400 | 171,600 | 11.9 |
| Financial | 39,529 | 36,700 | 36,700 | 0 | 0 | 36,700 | 0 | 0.0 |
| Capital | 308,589 | 310,000 | 0 | 0 | 0 | 0 | (310,000) | (100.0) |
| TOTAL EXPENDITURES | 4,650,582 | 4,885,200 | 5,238,000 | 0 | 0 | 5,238,000 | 352,800 | 7.2 |
| REVENUES | | | | | | | | |
| PIL's-Supplementaries-Local Improvements | (7,999) | (8,300) | (5,000) | 0 | 0 | (5,000) | (3,300) | (39.8) |
| Federal/Provincial Grants | 0 | 0 | (13,800) | 0 | 0 | (13,800) | 13,800 | 0.0 |
| Financial Charges/Investment Income | (12,597) | (2,000) | (15,000) | 0 | 0 | (15,000) | 13,000 | 650.0 |
| Fees & Service Charges | (455,696) | (546,200) | (454,400) | 0 | 0 | (454,400) | (91,800) | (16.8) |
| Transfer From Reserve & Reserve Funds | 0 | (250,000) | (250,000) | 0 | 0 | (250,000) | 0 | 0.0 |
| Water & Wastewater Rates | (7,949,210) | 0 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| TOTAL REVENUES | (8,425,502) | (806,500) | (738,200) | 0 | 0 | (738,200) | (68,300) | (8.5) |
| NET INTERDEPARTMENTAL CHARGES | (323,988) | (352,500) | (119,800) | 0 | 0 | (119,800) | (232,700) | (66.0) |
| INFRASTRUCTURE FINANCING | 3,976,667 | 3,990,500 | 3,945,900 | 0 | 0 | 3,945,900 | (44,600) | (1.1) |
| NET RATE REQUIREMENT | | 7,716,700 | 8,325,900 | 0 | 0 | 8,325,900 | 609,200 | 7.9 |
| PROJECTED SURPLUS/(DEFICIT) | 122,241 | | | | | | | |
| STAFFING COMPLEMENT | | 21.10 | 23.68 | 0.00 | 0.00 | 23.68 | 2.58 | |

FINAL 2017 RATE SUPPORTED OPERATING BUDGET

Wastewater Operations

| | 2016 ACTUALS TO DATE | 2016 APPROVED BUDGET | 2017 Adjusted Budget | Council Approved Initiatives | New Budget Initiatives | 2017 APPROVED BUDGET | 2017 Budget \$ Incr/(Decr) | 2017 Budget % Incr/(Decr) |
|--|----------------------------|----------------------------|----------------------------|------------------------------------|------------------------------|----------------------------|----------------------------------|---------------------------------|
| EXPENDITURES | | | | | | | | |
| Salaries & Benefits | 152,593 | 351,300 | 137,700 | 0 | 0 | 137,700 | (213,600) | (60.8) |
| Materials & Supplies | 146,248 | 278,500 | 320,900 | 0 | 0 | 320,900 | 42,400 | 15.2 |
| Services | 3,258,502 | 3,525,000 | 3,618,000 | 0 | 0 | 3,618,000 | 93,000 | 2.6 |
| Financial | 39,028 | 33,600 | 33,600 | 0 | 0 | 33,600 | 0 | 0.0 |
| Capital | 25,000 | 25,000 | 47,000 | 0 | 0 | 47,000 | 22,000 | 88.0 |
| TOTAL EXPENDITURES | 3,621,371 | 4,213,400 | 4,157,200 | 0 | 0 | 4,157,200 | (56,200) | (1.3) |
| REVENUES | | | | | | | | |
| PIL's-Supplementaries-Local Improvements | (19,698) | (19,400) | (19,400) | 0 | 0 | (19,400) | 0 | 0.0 |
| Municipal Recoveries | (673,982) | (819,100) | (685,600) | 0 | 0 | (685,600) | (133,500) | (16.3) |
| Fees & Service Charges | (168,646) | (421,700) | (200,600) | 0 | 0 | (200,600) | (221,100) | (52.4) |
| Water & Wastewater Rates | (8,607,085) | 0 | 0 | 0 | 0 | 0 | 0 | 0.0 |
| TOTAL REVENUES | (9,469,411) | (1,260,200) | (905,600) | 0 | 0 | (905,600) | (354,600) | (28.1) |
| NET INTERDEPARTMENTAL CHARGES | 1,267,668 | 1,192,100 | 1,471,700 | 0 | 0 | 1,471,700 | 279,600 | 23.5 |
| INFRASTRUCTURE FINANCING | 4,430,818 | 4,442,200 | 4,484,500 | 0 | 0 | 4,484,500 | 42,300 | 1.0 |
| NET RATE REQUIREMENT | | 8,587,500 | 9,207,800 | 0 | 0 | 9,207,800 | 620,300 | 7.2 |
| PROJECTED SURPLUS/(DEFICIT) | 149,554 | | | | | | | |
| STAFFING COMPLEMENT | | 3.90 | 1.32 | 0.00 | 0.00 | 1.32 | (2.58) | |



FINAL 2017 RATES



The Corporation of Norfolk County

By-Law 2016-128

Being a By-Law to Provide for Water Rates to Finance the Supply and Distribution of Water and to Establish Wastewater Surcharges upon the Water Rates to Finance the Collection and Treatment of Wastewater in Respect of Various Water and Wastewater Systems within Norfolk County.

WHEREAS Section 10(2) of the Municipal Act, 2001, S.O. 2001, c. 25, as amended states that a single-tier municipality may pass by-laws to provide any service or thing that the municipality considers necessary or desirable for the public;

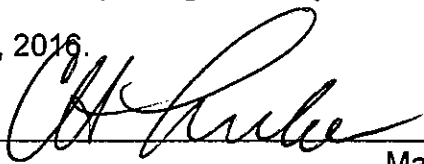
AND WHEREAS the Municipal Act, 2001, S.O. 2001, c. 25, as amended, authorizes Council by by-law to impose fees or charges to finance the supply and distribution of water and to establish wastewater surcharges upon the water rates to finance the collection and treatment of sewage in respect of various water and wastewater systems within the County;

AND WHEREAS it is deemed expedient by Council to establish water rates and surcharges for wastewater to finance various systems within the County area.


NOW THEREFORE the Council of The Corporation of Norfolk County hereby enacts as follows:

1. That the short title of this By-Law shall be "Water & Wastewater Rates By-Law".
2. That the water rates and the surcharge for wastewater shown on Schedule "A" attached to this By-Law are hereby adopted to take effect on all bills for all consumption occurring on or after January 1, 2017 and to remain in effect until altered by Council.
3. That the water and wastewater miscellaneous charges as outlined in Schedule "B" attached to this By-Law are hereby adopted to take effect on January 1, 2017.
4. That the effective date of this By-Law shall be the date of passage thereof.

ENACTED AND PASSED this 13th day of December, 2016.



Mayor



Clerk/Manager of Council Services

F.S. 16-29

SCHEDULE 'A' TO WATER AND WASTEWATER BY-LAW NO. 2016 - 128
Norfolk County
2017 Water and Wastewater Rate Structure
Schedule of Monthly Rates

| WATER | |
|--|-------------------------------|
| | <u>Charge per Cubic Meter</u> |
| <u>Consumption Charge</u> | \$1.374 |
| <u>Bulk Rate</u> | \$3.35 |
| <u>Basic Charges</u> | |
| <u>Meter Size</u> | <u>Charge per Month</u> |
| 15 mm | \$21.33 |
| 25 mm | \$35.39 |
| 40 mm | \$59.24 |
| 50 mm | \$149.52 |
| 75 mm | \$172.47 |
| 100 mm | \$337.72 |
| 150 mm | \$606.52 |
| 200 mm | \$981.76 |
| <u>Flat Water Rate:</u> | |
| Volumetric charge of 20m ³ per month. | 48.81 |

| WASTEWATER | |
|--|-------------------------------|
| | <u>Charge per Cubic Meter</u> |
| <u>Volumetric Charges</u> | \$1.601 |
| <u>Sewage Disposal</u> | |
| Holding Tank Waste | \$10.00 |
| Septic Waste | \$35.83 |
| <u>Leachate</u> | \$19.61 |
| <u>Basic Charges</u> | |
| <u>Meter Size</u> | <u>Charge per Month</u> |
| 15 mm | \$24.95 |
| 25 mm | \$41.39 |
| 40 mm | \$69.29 |
| 50 mm | \$174.90 |
| 75 mm | \$201.76 |
| 100 mm | \$395.06 |
| 150 mm | \$709.50 |
| 200 mm | \$1,148.45 |
| <u>Flat Wastewater Rate:</u> | |
| Volumetric charge of 20m ³ per month. | \$56.97 |

THE CORPORATION OF NORFOLK COUNTY
2017 WATER & WASTEWATER MISCELLANEOUS CHARGES - Schedule B

The following is a brief explanation of each charge.

2017 Rate

a) Water and Sewer Connection Permits

Charges payable to The Corporation of Norfolk County for permits, inspection, materials and labour.
 All work shall be completed in accordance with Norfolk County Standards and specifications. Please contact
 Norfolk County Environmental Services Division for further information.

i) Water Main Taps (19mm & 25 mm)

| | | | |
|---|------|----|----------|
| Property Line to Building - inspection only | | \$ | 79.00 |
| Main to Property Line - includes inspection, main tap and materials | 19mm | \$ | 1,057.00 |
| | 25mm | \$ | 1,201.00 |
| Main to Building - includes inspection, main tap and materials to property line | 19mm | \$ | 1,134.00 |
| | 25mm | \$ | 1,280.00 |

ii) Water Main Taps (38mm - 50mm)

| | | | |
|---|--|----|--------|
| Property Line to Building - inspection only | | \$ | 79.00 |
| Main to Property Line - includes main tap and inspection. Contractor to supply all materials. | | \$ | 353.00 |
| Main to Building - includes main tap and inspection. Contractor to supply all materials. | | \$ | 431.00 |

iii) Large Diameter Water Main Taps (larger than 50mm)

| | | | |
|--|--|----|--------|
| Contractor Supervision and Inspection | | \$ | 363.00 |
| - This charge is for Norfolk County staff to be present on site and provide inspection of the work when performed by outsourced Contractor. Fee includes valve operation where required. | | | |
| Main Tap (larger than 50mm) and Inspection | | \$ | 840.00 |
| - This charge is for Norfolk County staff to preform the required waterman tap and inspect the work preformed by the contractor. Contractor to supply all materials. | | | |

iv) Sanitary Sewer Connection Permits - 125mm Diameter

| | | | |
|--|--|----|--------|
| Property Line to Building - inspection only | | \$ | 79.00 |
| Main to Property Line - includes inspection, main tap and saddle. Contractor to supply other materials | | \$ | 467.00 |
| Main to Building - includes inspection, main tap and saddle. Contractor to supply other materials | | \$ | 546.00 |

v) Sanitary Sewer Connection Permit - 150mm Diameter or Larger

| | | | |
|--|--|----|--------|
| Main to Property Line - includes inspection and main tap. Contractor to supply all materials | | \$ | 335.00 |
| Main to Building - includes inspection and main tap. Contractor to supply all materials | | \$ | 413.00 |

vi) Sanitary Manhole Inspection

| | | | |
|--|--|----|-------|
| Inspection of installation or modification of a sanitary manhole | | \$ | 79.00 |
|--|--|----|-------|

vii) Water/Sanitary Sewer Service Abandonment

| | | | |
|---|--|----|-------|
| Inspection of service disconnect at main or property line | | \$ | 79.00 |
| - method and location of abandonment is to be determined by Environmental Services Technologist | | | |

viii) Storm Sewer Connection Permit

| | | | |
|---|--|----|-------|
| Property Line to Building - inspection only | | \$ | 79.00 |
|---|--|----|-------|

The following is a brief explanation of each charge.

2017 Rate

b) Water Meter Services

Customers may call the County to perform certain services relating to water meters

| | | |
|--|----|--------------------|
| Replace damaged or missing meter | | |
| - 19mm (5/8 X 3/4) | \$ | 274.00 |
| - greater than 19mm (5/8 X 3/4) | | FULL COST RECOVERY |
| Replace damaged or missing meter reading device | \$ | 274.00 |
| Re-seal and install meter due to unauthorized removal of the meter | \$ | 376.00 |
| Drain and re-seal meter removed by County staff | \$ | 98.00 |

Customers may request that their water meter be tested. Testing is to be completed by a Third Party. If the meter is found to be accurate, the customer must pay carrying charges and cost of testing, in addition to full payment of the bill in question. Refer to the most current revision of Norfolk County's Water By-Law for further information.

c) Water Meter Installation Package

| | | |
|--|----|--------|
| Replacement water meter installation package (meter tails, meter spacer, meter wire) | | |
| 19mm service | \$ | 102.00 |

d) Water Turn On/Off

Only County staff are allowed to operate the property line shut off valve. This valve is used to turn off or turn on the supply of water to each customer. A representative must be present before this work can be performed. The turn off may be requested by the customer or initiated by the Finance Department due to non-payment of a bill.

During Normal Working Hours:

| | | |
|---|----|-------|
| Water Turned On | \$ | 83.00 |
| Water Turned Off | \$ | 83.00 |
| Water Turned On/Off Same Day | \$ | 83.00 |
| Water Turned On with Meter Reconnection | \$ | 97.00 |
| Water Turned Off with Meter Disconnection | \$ | 97.00 |

After Normal Working Hours

| | | |
|---|----|--------|
| Water Turned Off (after normal working hours) | \$ | 134.00 |
| Water Turned On (after normal working hours) | \$ | 134.00 |

e) Sewer Rodding Charge

County staff will respond to blocked or slow-flowing sewers and provide rodding and video inspection services. If the blockage is determined to be the County's responsibility, there is no charge for the service. If staff determine that the blockage is the property owner's responsibility, the following charges will apply:

i) During Normal Working Hours:

| | | |
|--|----|--------|
| Base Charge / Response & Initial 1 hour work | \$ | 262.00 |
| Each additional 1/2 hour | \$ | 58.00 |

ii) After Normal Working Hours:

| | | |
|--|----|--------|
| Base Charge / Response & Initial 3 hours of work | \$ | 520.00 |
| Each additional 1/2 hour | \$ | 84.00 |

The following is a brief explanation of each charge.

2017 Rate

f) Standby Charge

When a premise is unoccupied for an extended period, a customer should have the County shut off the water service. This is to avoid the possibility of a plumbing leak going undetected for a long period. The standard service charge covers fixed costs unrelated to a volume of consumption and this is applied even when the water is shut off.

| | | |
|----------------------------|----|-------|
| -per month (water & sewer) | \$ | 46.28 |
| -per month (water only) | \$ | 21.33 |

g) Lawyer's Certificate

| | | |
|---|----|-------|
| This charge is for responding to "Lawyer's Letters" requesting information on the status of water/sewer arrears, local improvements, etc. - per property fee | \$ | 72.00 |
|---|----|-------|

h) Fire Hydrant Operation for Flow Test

| | | |
|---|----|-------|
| Includes staff labour to operate, or supervise the operation of, hydrants and valves for third party testing. Results must be provided to Norfolk County Environmental Services Division upon completion. - per hydrant operated fee | \$ | 80.00 |
|---|----|-------|

i) Sewer Dye Test

| | | |
|---|----|-------|
| Includes staff labour and materials to perform a dye test of a sanitary sewer - per dye test fee | \$ | 79.00 |
|---|----|-------|

m) Water Samples

| | | |
|--|----|--------|
| Includes staff labour, turning of valves, flushing, sample collection, delivery to lab, and lab analysis - per sampling day fee | | |
| i) Contractor water samples - 1st sample | \$ | 395.00 |
| - each additional sample | \$ | 39.00 |

n) Rain Barrels

| | | |
|---------------------------------|----|-------|
| i) Rain Barrel (price per unit) | \$ | 61.00 |
|---------------------------------|----|-------|

o) Bulk Water Depot

| | | |
|------------------------------------|----|-------|
| i) Account Set-up (Non-Refundable) | \$ | 20.00 |
|------------------------------------|----|-------|

p) St. Williams Water Distribution System

| | | |
|--|----|----------|
| i) Lot Charge per newly created Lot fronting on the St. Williams Water Distribution System | \$ | 1,465.00 |
|--|----|----------|

q) Development Services

County staff conduct reviews of plans and complete inspections for development within Norfolk County. Under the Transfer of Approval Program, an Environmental Compliance Approval for municipal and non-municipal development is required. The cost varies as to the type of project being constructed (ie. plan of subdivision, condominium, townhouse, industrial buildings, commercial buildings, pumping stations, etc.) Charges for the administration, technical review, and/or inspection services are set by the Ministry of the Environment. **Please contact Norfolk County's Engineering Division for further information.**