

2018 BUDGET

FINAL 2018 RATE
SUPPORTED OPERATING
BUDGET



FINAL 2018 RATE SUPPORTED OPERATING BUDGET TABLE OF CONTENTS

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SECTION 1:

**FINAL 2018 RATE SUPPORTED
OPERATING BUDGET**



FINAL 2018 RATE SUPPORTED OPERATING BUDGET

PSAB FORMAT

WATER & WASTEWATER SUMMARY

	2017 Forecasted Actuals	2017 APPROVED BUDGET	2018 Adjusted Budget	Council Approved Initiatives	New Budget Initiatives	2018 APPROVED BUDGET	2018 Budget \$ Incr/(Decr)	2018 Budget % Incr/(Decr)
OPERATING BUDGET								
Expenditures								
Salaries & Benefits	3,563,000	3,579,500	3,637,800	0	0	3,637,800	58,300	1.6
Materials & Supplies	1,443,500	1,453,400	1,501,800	0	0	1,501,800	48,400	3.3
Services	6,048,900	6,312,000	5,970,700	0	100,000	6,070,700	(241,300)	(3.8)
Interdepartmental Charges	3,955,700	3,971,100	3,728,400	0	0	3,728,400	(242,700)	(6.1)
Operating Capital Expenditures	0	47,000	11,200	0	0	11,200	(35,800)	(76.2)
Financial	70,300	70,300	70,300	0	0	70,300	0	0.0
Long Term Debt Interest	655,200	716,200	791,100	0	0	791,100	74,900	10.5
Amortization	5,373,600	5,373,600	5,578,200	0	0	5,578,200	204,600	3.8
Total Expenditures	21,110,200	21,523,100	21,289,500	0	100,000	21,389,500	(133,600)	(0.6)
Revenues								
PIL's-Supplementaries-Local Improvements	(24,300)	(24,400)	(24,400)	0	0	(24,400)	0	0.0
Federal/Provincial Grants	(13,800)	(13,800)	0	0	0	0	(13,800)	(100.0)
Municipal Recoveries	(696,500)	(685,600)	(814,200)	0	0	(814,200)	128,600	18.8
Financial Charges/Investment Income	(3,400)	(15,000)	(2,000)	0	0	(2,000)	(13,000)	(86.7)
Fees & Service Charges	(590,700)	(662,300)	(640,100)	0	0	(640,100)	(22,200)	(3.4)
Interdepartmental Recoveries	(4,677,900)	(4,678,900)	(4,448,400)	0	0	(4,448,400)	(230,500)	(4.9)
Total Revenues	(6,006,600)	(6,080,000)	(5,929,100)	0	0	(5,929,100)	(150,900)	(2.5)
OPERATING RATE	15,103,600	15,443,100	15,360,400	0	100,000	15,460,400	17,300	0.1
FINANCING BUDGET								
Long Term Debt Principal	1,652,900	1,846,800	1,968,600	0	0	1,968,600	121,800	6.6
Transfer To Reserves & Reserve Funds	5,867,400	5,867,400	6,238,700	0	0	6,238,700	371,300	6.3
Interfund Transfers	0	0	264,000	0	0	264,000	264,000	100.0
Transfer From Reserve & Reserve Funds	0	(250,000)	(430,700)	0	0	(430,700)	180,700	72.3
Amortization	(5,373,600)	(5,373,600)	(5,578,200)	0	0	(5,578,200)	204,600	3.8
FINANCE RATE	2,146,700	2,090,600	2,462,400	0	0	2,462,400	371,800	17.8
NET LEVY REQUIREMENT		17,533,700	17,822,800	0	100,000	17,922,800	389,100	2.2
STAFFING COMPLEMENT		34.20	34.20	0.00	0.00	34.20	0.00	0.00



FINAL 2018 RATE SUPPORTED OPERATING BUDGET

WATER & WASTEWATER SUMMARY

	2017 Forecasted Actuals	2017 APPROVED BUDGET	2018 Adjusted Budget	Council Approved Initiatives	New Budget Initiatives	2018 APPROVED BUDGET	2018 Budget \$ Incr/(Decr)	2018 Budget % Incr/(Decr)
EXPENDITURES								
Salaries & Benefits	3,563,000	3,579,500	3,637,800	0	0	3,637,800	58,300	1.6
Materials & Supplies	1,443,500	1,453,400	1,501,800	0	0	1,501,800	48,400	3.3
Services	6,048,900	6,312,000	5,970,700	0	100,000	6,070,700	(241,300)	(3.8)
Interdepartmental Charges	3,955,700	3,971,100	3,728,400	0	0	3,728,400	(242,700)	(6.1)
Financial	70,300	70,300	70,300	0	0	70,300	0	0.0
Infrastructure Funding	8,175,500	8,430,400	8,998,400	0	0	8,998,400	568,000	6.7
Capital	0	47,000	275,200	0	0	275,200	228,200	485.5
TOTAL EXPENDITURES	23,256,900	23,863,700	24,182,600	0	100,000	24,282,600	418,900	1.8
REVENUES								
PIL's-Supplementaries-Local Improvements	(24,300)	(24,400)	(24,400)	0	0	(24,400)	0	0.0
Federal/Provincial Grants	(13,800)	(13,800)	0	0	0	0	(13,800)	(100.0)
Municipal Recoveries	(696,500)	(685,600)	(814,200)	0	0	(814,200)	128,600	18.8
Financial Charges/Investment Income	(3,400)	(15,000)	(2,000)	0	0	(2,000)	(13,000)	(86.7)
Fees & Service Charges	(590,700)	(662,300)	(640,100)	0	0	(640,100)	(22,200)	(3.4)
Transfer From Reserve & Reserve Funds	0	(250,000)	(430,700)	0	0	(430,700)	180,700	72.3
Interdepartmental Recoveries	(4,677,900)	(4,678,900)	(4,448,400)	0	0	(4,448,400)	(230,500)	(4.9)
Water & Wastewater Rates	(17,556,500)	0	0	0	0	0	0	0.0
TOTAL REVENUES	(23,563,100)	(6,330,000)	(6,359,800)	0	0	(6,359,800)	29,800	0.5
NET RATE REQUIREMENT		17,533,700	17,822,800	0	100,000	17,922,800	389,100	2.2
PROJECTED SURPLUS/(DEFICIT)	306,200							
STAFFING COMPLEMENT		34.20	34.20	0.00	0.00	34.20	0.00	



FINAL 2018 RATE SUPPORTED OPERATING BUDGET

Water & Wastewater Administration

	2017 Forecasted Actuals	2017 APPROVED BUDGET	2018 Adjusted Budget	Council Approved Initiatives	New Budget Initiatives	2018 APPROVED BUDGET	2018 Budget \$ Incr/(Decr)	2018 Budget % Incr/(Decr)
EXPENDITURES								
Salaries & Benefits	980,300	983,200	978,800	0	0	978,800	(4,400)	(0.4)
Materials & Supplies	27,900	26,000	31,800	0	0	31,800	5,800	22.3
Services	1,078,500	1,088,600	774,000	0	50,000	824,000	(264,600)	(24.3)
Interdepartmental Charges	713,000	708,400	716,500	0	0	716,500	8,100	1.1
Capital	0	0	1,200	0	0	1,200	1,200	100.0
TOTAL EXPENDITURES	2,799,700	2,806,200	2,502,300	0	50,000	2,552,300	(253,900)	(9.0)
REVENUES								
Fees & Service Charges	(6,800)	(7,300)	(7,100)	0	0	(7,100)	(200)	(2.7)
Interdepartmental Recoveries	(2,792,900)	(2,793,900)	(2,545,200)	0	0	(2,545,200)	(248,700)	(8.9)
TOTAL REVENUES	(2,799,700)	(2,801,200)	(2,552,300)	0	0	(2,552,300)	(248,900)	(8.9)
NET RATE REQUIREMENT		5,000	(50,000)	0	50,000	0	(5,000)	(100.0)
PROJECTED SURPLUS/(DEFICIT)	0							
STAFFING COMPLEMENT		9.20	9.20	0.00	0.00	9.20	0.00	



FINAL 2018 RATE SUPPORTED OPERATING BUDGET

Water Operations

	2017 Forecasted Actuals	2017 APPROVED BUDGET	2018 Adjusted Budget	Council Approved Initiatives	New Budget Initiatives	2018 APPROVED BUDGET	2018 Budget \$ Incr/(Decr)	2018 Budget % Incr/(Decr)
EXPENDITURES								
Salaries & Benefits	2,424,600	2,458,600	2,511,700	0	0	2,511,700	53,100	2.2
Materials & Supplies	1,131,000	1,111,900	1,192,800	0	0	1,192,800	80,900	7.3
Services	1,352,900	1,605,400	1,609,600	0	0	1,609,600	4,200	0.3
Interdepartmental Charges	1,748,100	1,785,600	1,637,400	0	0	1,637,400	(148,200)	(8.3)
Financial	36,700	36,700	36,700	0	0	36,700	0	0.0
Infrastructure Funding	3,809,600	3,945,900	4,020,100	0	0	4,020,100	74,200	1.9
Capital	0	0	223,000	0	0	223,000	223,000	100.0
TOTAL EXPENDITURES	10,502,900	10,944,100	11,231,300	0	0	11,231,300	287,200	2.6
REVENUES								
PIL's-Supplementaries-Local Improvements	(4,900)	(5,000)	(5,000)	0	0	(5,000)	0	0.0
Federal/Provincial Grants	(13,800)	(13,800)	0	0	0	0	(13,800)	(100.0)
Financial Charges/Investment Income	(3,400)	(15,000)	(2,000)	0	0	(2,000)	(13,000)	(86.7)
Fees & Service Charges	(394,200)	(454,400)	(438,800)	0	0	(438,800)	(15,600)	(3.4)
Transfer From Reserve & Reserve Funds	0	(250,000)	(430,700)	0	0	(430,700)	180,700	72.3
Interdepartmental Recoveries	(1,885,000)	(1,885,000)	(1,903,200)	0	0	(1,903,200)	18,200	1.0
Water & Wastewater Rates	(8,401,900)	0	0	0	0	0	0	0.0
TOTAL REVENUES	(10,703,200)	(2,623,200)	(2,779,700)	0	0	(2,779,700)	156,500	6.0
NET RATE REQUIREMENT		8,320,900	8,451,600	0	0	8,451,600	130,700	1.6
PROJECTED SURPLUS/(DEFICIT)	200,300							
STAFFING COMPLEMENT		23.68	23.60	0.00	0.00	23.60	(0.08)	



FINAL 2018 RATE SUPPORTED OPERATING BUDGET

Wastewater Operations

	2017 Forecasted Actuals	2017 APPROVED BUDGET	2018 Adjusted Budget	Council Approved Initiatives	New Budget Initiatives	2018 APPROVED BUDGET	2018 Budget \$ Incr/(Decr)	2018 Budget % Incr/(Decr)
EXPENDITURES								
Salaries & Benefits	158,100	137,700	147,300	0	0	147,300	9,600	7.0
Materials & Supplies	284,600	315,500	277,200	0	0	277,200	(38,300)	(12.1)
Services	3,617,500	3,618,000	3,587,100	0	50,000	3,637,100	19,100	0.5
Interdepartmental Charges	1,494,600	1,477,100	1,374,500	0	0	1,374,500	(102,600)	(6.9)
Financial	33,600	33,600	33,600	0	0	33,600	0	0.0
Infrastructure Funding	4,365,900	4,484,500	4,978,300	0	0	4,978,300	493,800	11.0
Capital	0	47,000	51,000	0	0	51,000	4,000	8.5
TOTAL EXPENDITURES	9,954,300	10,113,400	10,449,000	0	50,000	10,499,000	385,600	3.8
REVENUES								
PIL's-Supplementaries-Local Improvements	(19,400)	(19,400)	(19,400)	0	0	(19,400)	0	0.0
Municipal Recoveries	(696,500)	(685,600)	(814,200)	0	0	(814,200)	128,600	18.8
Fees & Service Charges	(189,700)	(200,600)	(194,200)	0	0	(194,200)	(6,400)	(3.2)
Water & Wastewater Rates	(9,154,600)	0	0	0	0	0	0	0.0
TOTAL REVENUES	(10,060,200)	(905,600)	(1,027,800)	0	0	(1,027,800)	122,200	13.5
NET RATE REQUIREMENT		9,207,800	9,421,200	0	50,000	9,471,200	263,400	2.9
PROJECTED SURPLUS/(DEFICIT)	105,900							
STAFFING COMPLEMENT		1.32	1.40	0.00	0.00	1.40	0.08	



Approved 2018 Rate Supported New Budget Initiatives

Number	Name	Description	Budget Impact \$	FTEs	2018 Net Rate Impact \$	SLT Priority Ranking
WWW-580-2018-003	WWTF Sanitary Forcemain Inspections	Secure an experienced company that specializes in the inspection and analysis of wastewater forcemains.	50,000	-	50,000	3
WWW-580-2018-004	Trenchless Technology Consultant	Consultant hired to develop a trenchless technology program for water and wastewater linear asset replacement.	50,000	-	50,000	3
TOTAL NET RATE REQUIREMENT			\$100,000	-	\$100,000	

Norfolk County Approved 2018 New Budget Initiative

Name	WWW-580-2018-003 WWTF Sanitary Forcemain Inspections		SLT Priority Ranking	3
Division	Wastewater	Position Type	Not Applicable	
Strategic Theme	Corporate	FTEs	0.00	
Strategic Direction	Corporate Infrastructure Sustainability	Budget Impact	\$ 50,000	
Strategic Goal	Ensure Sufficient Infrastructure Capacity for the Community	Net Levy Impact	\$ 50,000	
Included in Business Plan?	Yes	Request Need	Business Continuity Requirement	
Start Date	01-February-2018	New or Existing	New Program	
End Date	December-2018			

DESCRIPTION
Secure an experienced company that specializes in the inspection and analysis of wastewater forcemains.

JUSTIFICATION	FINANCIAL IMPACT																																								
<p>Norfolk County has a large number of forcemains spread throughout the urban communities often in locations that are difficult to inspect. This project will ensure that the forcemains are maintained in excellent condition and that future capital budgets can be informed on needed replacement schedules prior to the failure of the forcemain.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #ADD8E6;"> <th colspan="2" style="text-align: left;">EXPENDITURE AND REVENUE ITEMS</th> </tr> </thead> <tbody> <tr> <td style="padding-left: 5px;">Expenditures:</td> <td style="text-align: right;">(\$)</td> </tr> <tr> <td>Salaries and Benefits</td> <td></td> </tr> <tr> <td>Materials, Supplies and Services</td> <td style="text-align: right;">50,000</td> </tr> <tr> <td>Transfer Payments and Grants to Others</td> <td></td> </tr> <tr> <td>Interdepartmental Charges</td> <td></td> </tr> <tr> <td>Capital Expenditures</td> <td></td> </tr> <tr> <td>Other Expenditures</td> <td></td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">TOTAL EXPENDITURES</td> <td style="text-align: right;">50,000</td> </tr> <tr> <td>Revenues:</td> <td style="text-align: right;">(\$)</td> </tr> <tr> <td>Provincial/Federal Grants/Funding</td> <td></td> </tr> <tr> <td>User Fees and /or Service Charges</td> <td></td> </tr> <tr> <td>Other Recoveries/Collections/Sponsorships/Donations</td> <td></td> </tr> <tr> <td>Transfers from Reserve/Reserve Funds</td> <td></td> </tr> <tr> <td>Interdepartmental Recoveries</td> <td></td> </tr> <tr> <td>Other Revenues</td> <td></td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">TOTAL REVENUES</td> <td style="text-align: right;">0</td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">BUDGET IMPACT</td> <td style="text-align: right;">50,000</td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">ADJUSTMENT FOR FIRST YEAR DEFERRAL</td> <td style="text-align: right;">0</td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">2018 NET LEVY IMPACT</td> <td style="text-align: right;">\$ 50,000</td> </tr> </tbody> </table>	EXPENDITURE AND REVENUE ITEMS		Expenditures:	(\$)	Salaries and Benefits		Materials, Supplies and Services	50,000	Transfer Payments and Grants to Others		Interdepartmental Charges		Capital Expenditures		Other Expenditures		TOTAL EXPENDITURES	50,000	Revenues:	(\$)	Provincial/Federal Grants/Funding		User Fees and /or Service Charges		Other Recoveries/Collections/Sponsorships/Donations		Transfers from Reserve/Reserve Funds		Interdepartmental Recoveries		Other Revenues		TOTAL REVENUES	0	BUDGET IMPACT	50,000	ADJUSTMENT FOR FIRST YEAR DEFERRAL	0	2018 NET LEVY IMPACT	\$ 50,000
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Norfolk County Approved 2018 New Budget Initiative

Name	WWW-580-2018-004 Trenchless Technology Consultant		SLT Priority Ranking	3
Division	Water & Wastewater Administration	Position Type	Not Applicable	
Strategic Theme	Corporate	FTEs	0.00	
Strategic Direction	Corporate Infrastructure Sustainability	Budget Impact	\$ 50,000	
Strategic Goal	Ensure Sufficient Infrastructure Capacity for the Community	Net Levy Impact	\$ 50,000	
Included in Business Plan?	No	Request Need	Business Continuity Requirement	
Start Date	01-February-2018	New or Existing	New Program	
End Date	December-2018			

DESCRIPTION
Consultant hired to develop a trenchless technology program for water and wastewater linear asset replacement.

JUSTIFICATION	FINANCIAL IMPACT																																								
<p>Norfolk County is currently undertaking a CCTV (Closed Circuit Television) Program to assess our sewer infrastructure. Public Works is also pursuing watermain condition assessment. These assessments have identified sections of this infrastructure that will need repairs completed prior to the full road reconstruction program.</p> <p>There are many sections of watermain in Norfolk County that are constructed of ductile iron (90,819m), cast iron (73,783m), and asbestos cement (5,088m), that were installed pre 1965 and needing replacement. Additionally, there are many sections of sewermain in Norfolk County that are constructed of asbestos cement (69,800m), cast iron (615m), vitrified clay (32,900m), ductile iron (790m), and concrete (18,200m), the majority of which were installed pre 1965 and needing replacement. These sections are not identified for replacement under the current 10-year Capital Plan for road reconstruction. For those, a watermain or sewermain relining program will extend the life of the asset and delay the need for a full road reconstruction.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #ADD8E6;"> <th colspan="2" style="text-align: center;">EXPENDITURE AND REVENUE ITEMS</th> </tr> </thead> <tbody> <tr> <td>Expenditures:</td> <td style="text-align: right;">(\$)</td> </tr> <tr> <td>Salaries and Benefits</td> <td></td> </tr> <tr> <td>Materials, Supplies and Services</td> <td style="text-align: right;">50,000</td> </tr> <tr> <td>Transfer Payments and Grants to Others</td> <td></td> </tr> <tr> <td>Interdepartmental Charges</td> <td></td> </tr> <tr> <td>Capital Expenditures</td> <td></td> </tr> <tr> <td>Other Expenditures</td> <td></td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">TOTAL EXPENDITURES</td> <td style="text-align: right;">50,000</td> </tr> <tr> <td>Revenues:</td> <td style="text-align: right;">(\$)</td> </tr> <tr> <td>Provincial/Federal Grants/Funding</td> <td></td> </tr> <tr> <td>User Fees and /or Service Charges</td> <td></td> </tr> <tr> <td>Other Recoveries/Collections/Sponsorships/Donations</td> <td></td> </tr> <tr> <td>Transfers from Reserve/Reserve Funds</td> <td></td> </tr> <tr> <td>Interdepartmental Recoveries</td> <td></td> </tr> <tr> <td>Other Revenues</td> <td></td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">TOTAL REVENUES</td> <td style="text-align: right;">0</td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">BUDGET IMPACT</td> <td style="text-align: right;">50,000</td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">ADJUSTMENT FOR FIRST YEAR DEFERRAL</td> <td style="text-align: right;">0</td> </tr> <tr style="background-color: #FFFF00;"> <td style="text-align: right;">2018 NET LEVY IMPACT</td> <td style="text-align: right;">\$ 50,000</td> </tr> </tbody> </table>	EXPENDITURE AND REVENUE ITEMS		Expenditures:	(\$)	Salaries and Benefits		Materials, Supplies and Services	50,000	Transfer Payments and Grants to Others		Interdepartmental Charges		Capital Expenditures		Other Expenditures		TOTAL EXPENDITURES	50,000	Revenues:	(\$)	Provincial/Federal Grants/Funding		User Fees and /or Service Charges		Other Recoveries/Collections/Sponsorships/Donations		Transfers from Reserve/Reserve Funds		Interdepartmental Recoveries		Other Revenues		TOTAL REVENUES	0	BUDGET IMPACT	50,000	ADJUSTMENT FOR FIRST YEAR DEFERRAL	0	2018 NET LEVY IMPACT	\$ 50,000
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SECTION 2:

FINAL 2018 WATER & WASTEWATER RATES



Schedule A 2018 Metered Rates and Bulk Service Charges

Charge	Approved 2018 Rate
WATER	
	Charge per Cubic Meter
Consumption Charge	1.395
	Charge per Month
Basic Charges	
Meter Sizes	
15 mm	21.25
25 mm	35.25
40 mm	59.00
50 mm	148.92
75 mm	171.79
100 mm	336.37
150 mm	604.11
200 mm	977.85
Flat Water Rate	
Volumetric charge of 20 cubic meters per month	49.15
	Charge per Cubic Meter
Bulk Rate	3.95

Charge	Approved 2018 Rate
WASTEWATER	
	Charge per Cubic Meter
Volumetric Charge	1.647
	Charge per Month
Basic Charges	
Meter Sizes	
15 mm	25.28
25 mm	41.94
40 mm	70.21
50 mm	177.22
75 mm	204.43
100 mm	400.29
150 mm	718.90
200 mm	1,163.67
Flat Wastewater Rate	
Volumetric charge of 20 cubic meters per month	58.22
	Charge per Cubic Meter
Sewage Disposal	
Holding Tank Waste	12.00
Septic Waste	33.73
Leachate	24.67



Schedule B 2018 Water & Wastewater Miscellaneous User Fees

Charge	Approved 2018 Rate
WATER & SEWER CONNECTION PERMITS	
Watermain Taps (19 mm & 25 mm)	
Property Line to Building - inspection only	80.00
Main to Property Line - includes inspection, main tap and materials	
19 mm	1,075.00
25 mm	1,221.00
Main to Building - includes inspection, main tap and materials	
19 mm	1,153.00
25 mm	1,302.00
Watermain Taps (38 mm - 50 mm)	
Property Line to Building - inspection only	80.00
Main to Property Line - includes inspection and main tap. Contractor to supply all materials.	359.00
Main to Building - includes inspection and main tap. Contractor to supply all materials.	438.00
Large Diameter Watermain Taps (larger than 50 mm)	
Contractor Supervision and Inspection	369.00
Main Tap and Inspection	854.00
Sanitary Sewer Connection Permits (125 mm diameter)	
Property Line to Building - inspection only	80.00
Main to Property Line - includes inspection, main tap and saddle. Contractor to supply all materials.	475.00
Main to Building - includes inspection, main tap and saddle. Contractor to supply all materials.	555.00
Sanitary Sewer Connection Permits (150 mm diameter or larger)	
Main to Property Line - includes inspection and main tap. Contractor to supply all materials.	341.00
Main to Building - includes inspection and main tap. Contractor to supply all materials.	420.00
Sanitary Maintenance Hole Inspection	
Inspection of installation or modification of a sanitary maintenance hole	80.00
Water/Sanitary Sewer Service Abandonment	
Inspection of service disconnect at main or property line - method & location of abandonment determined by Environmental Services Technologist	80.00

Charge	Approved 2018 Rate
Storm Sewer Connection Permit	
Property Line to Building - inspection only	80.00
WATER METER SERVICES	
Replace damaged or missing meter	
19 mm (5/8 x 3/4)	279.00
greater than 19 mm (5/8 x 3/4)	Full Cost Recovery
Replace damaged or missing meter reading device	279.00
Re-seal and install meter due to unauthorized removal of the meter	382.00
Drain and re-seal meter removed by Norfolk County staff	100.00
Note: Customers may request that their water meter be tested. Testing is to be completed by a Third Party. Refer to the most current revision of Norfolk County's Water By-Law for further information.	
WATER METER INSTALLATION PACKAGE	
Replacement water meter installation package - 19 mm service (meter tails, meter spacer, meter wire)	104.00
WATER TURN ON/OFF	
During Normal Working Hours	
Water Turned On	84.00
Water Turned Off	84.00
Water Turned On/Off Same Day	84.00
Water Turned On with Meter Reconnection	99.00
Water Turned Off with Meter Disconnection	99.00
After Normal Working Hours	
Water Turned On (after normal working numbers)	136.00
Water Turned Off (after normal working numbers)	136.00
STANDBY CHARGE	
Water and Sewer - per month	46.53
Water - per month	21.25

Charge	Approved 2018 Rate
MISCELLANEOUS CHARGES	
Lawyer's Certificate - per property	79.00
Environmental Information Requests - per property	102.00
Fire Hydrant Operation for Flow Test - per hydrant	81.00
Sewer Dye Test - per test	80.00
Contractor Water Samples	
First sample	402.00
Each additional sample	40.00
Rain Barrels - per unit	62.00
Bulk Water Depot Account Set-Up	20.00
St. Williams Water Distribution Systems	1,465.00
Development Services	
Environmental Compliance Approval for municipal and non-municipal development. Charges for administration, technical review, and/or inspection services are set by the Ministry of Environment. Please contact Norfolk County's Engineering Division for further information.	