



## FINAL 2015 RATE SUPPORTED BUDGET TABLE OF CONTENTS

### Final 2015 Operating Budget

WATER & WASTEWATER SUMMARY – PSAB Format .....	1
WATER & WASTEWATER SUMMARY .....	2
Water & Wastewater Administration Summary .....	3
Wastewater Operations Summary .....	4
Water Operations Summary.....	5

### Final 2015 Rates

By-Law No. 2014-126 .....	6
2015 Water & Wastewater Rate Structure .....	7
2015 Water & Wastewater Miscellaneous Charges .....	8





FINAL 2015 RATE SUPPORTED  
OPERATING BUDGET



PSAB FORMAT

**FINAL 2015 RATE SUPPORTED OPERATING BUDGET  
WATER & WASTEWATER SUMMARY**

	2014 Forecasted Actuals	2014 APPROVED BUDGET	2015 Adjusted Budget	2015 ADJ BUD % Incr/(Decr)	2015 Council Approved Initiatives	2015 Budget Initiatives	2015 FINAL BUDGET	2015 Budget \$ Incr/(Decr)	2015 Budget % Incr/(Decr)
<b>OPERATING BUDGET</b>									
<b>Expenditures</b>									
Salaries & Benefits	3,224,504	3,273,500	3,349,700	2.3	0	0	3,349,700	76,200	2.3
Materials & Supplies	1,145,557	1,209,100	1,172,100	(3.1)	0	0	1,172,100	(37,000)	(3.1)
Services	5,162,487	5,068,900	5,155,700	1.7	0	0	5,155,700	86,800	1.7
Long Term Debt Interest	751,109	927,000	979,200	5.6	0	0	979,200	52,200	5.6
Interdepartmental Charges	3,109,248	3,178,700	3,263,600	2.7	0	0	3,263,600	84,900	2.7
Operating Capital Expenditures	45,000	45,000	45,000	0.0	0	0	45,000	0	0.0
Financial	54,149	70,300	70,300	0.0	0	0	70,300	0	0.0
Amortization	3,456,063	4,507,300	5,200,000	15.4	0	0	5,200,000	692,700	15.4
<b>Total Expenditures</b>	<b>16,948,117</b>	<b>18,279,800</b>	<b>19,235,600</b>	<b>5.2</b>	<b>0</b>	<b>0</b>	<b>19,235,600</b>	<b>955,800</b>	<b>5.2</b>
<b>Revenues</b>									
PIL's-Supplementaries-Local Improvements	(65,915)	(65,800)	(35,400)	(46.2)	0	0	(35,400)	(30,400)	(46.2)
Federal/Provincial Grants	(28,171)	(1,400)	(43,300)	2,992.9	0	0	(43,300)	41,900	2,992.9
Municipal Recoveries	(210,847)	(122,000)	(233,000)	91.0	0	0	(233,000)	111,000	91.0
Financial Charges/Investment Income	(400,000)	(400,000)	0	(100.0)	0	0	0	(400,000)	(100.0)
Fees & Service Charges	(457,012)	(443,700)	(530,200)	19.5	0	0	(530,200)	86,500	19.5
Other Revenues	(2,129)	(2,000)	(2,000)	0.0	0	0	(2,000)	0	0.0
Interdepartmental Recoveries	(2,310,200)	(2,310,200)	(2,764,000)	19.6	0	0	(2,764,000)	453,800	19.6
<b>Total Revenues</b>	<b>(3,474,274)</b>	<b>(3,345,100)</b>	<b>(3,607,900)</b>	<b>7.9</b>	<b>0</b>	<b>0</b>	<b>(3,607,900)</b>	<b>262,800</b>	<b>7.9</b>
<b>OPERATING RATE</b>	<b>13,473,843</b>	<b>14,934,700</b>	<b>15,627,700</b>	<b>4.6</b>	<b>0</b>	<b>0</b>	<b>15,627,700</b>	<b>693,000</b>	<b>4.6</b>
<b>FINANCING BUDGET</b>									
Long Term Debt Principal	1,805,787	2,070,900	2,253,500	8.8	0	0	2,253,500	182,600	8.8
Transfer To Reserves & Reserve Funds	5,600,000	5,600,000	5,200,000	(7.1)	0	0	5,200,000	(400,000)	(7.1)
Transfer To Capital	89,000	89,000	160,000	79.8	0	0	160,000	71,000	79.8
Transfer From Reserve & Reserve Funds	(150,598)	(130,000)	0	100.0	0	0	0	130,000	100.0
Amortization	(3,456,063)	(4,507,300)	(5,200,000)	(15.4)	0	0	(5,200,000)	(692,700)	(15.4)
<b>FINANCING RATE</b>	<b>3,888,126</b>	<b>3,122,600</b>	<b>2,413,500</b>	<b>(22.7)</b>	<b>0</b>	<b>0</b>	<b>2,413,500</b>	<b>(709,100)</b>	<b>(22.7)</b>
<b>RATE REQUIREMENT</b>		<b>18,057,300</b>	<b>18,041,200</b>	<b>(0.1)</b>	<b>0</b>	<b>0</b>	<b>18,041,200</b>	<b>(16,100)</b>	<b>(0.1)</b>
<b>STAFFING COMPLEMENT</b>		<b>34.20</b>	<b>34.20</b>		<b>0.00</b>	<b>0.00</b>	<b>34.20</b>	<b>0.00</b>	

**FINAL 2015 RATE SUPPORTED OPERATING BUDGET**  
**WATER & WASTEWATER SUMMARY**

	2014 Forecasted Actuals	<b>2014 APPROVED BUDGET</b>	2015 Adjusted Budget	2015 ADJ BUD % Incr/(Decr)	2015 Council Approved Initiatives	2015 New Budget Initiatives	<b>2015 FINAL BUDGET</b>	2015 Budget \$ Incr/(Decr)	2015 Budget % Incr/(Decr)
<b>EXPENDITURES</b>									
Salaries & Benefits	3,224,504	<b>3,273,500</b>	3,349,700	2.3	0	0	<b>3,349,700</b>	76,200	2.3
Materials & Supplies	1,145,557	<b>1,209,100</b>	1,172,100	(3.1)	0	0	<b>1,172,100</b>	(37,000)	(3.1)
Services	5,162,487	<b>5,068,900</b>	5,155,700	1.7	0	0	<b>5,155,700</b>	86,800	1.7
Interdepartmental Charges	3,109,248	<b>3,178,700</b>	3,263,600	2.7	0	0	<b>3,263,600</b>	84,900	2.7
Transfer To Reserves & Reserve Funds	5,600,000	<b>5,600,000</b>	5,200,000	(7.1)	0	0	<b>5,200,000</b>	(400,000)	(7.1)
Financial	54,149	<b>70,300</b>	70,300	0.0	0	0	<b>70,300</b>	0	0.0
Long Term Debt Charges	2,556,896	<b>2,997,900</b>	3,232,700	7.8	0	0	<b>3,232,700</b>	234,800	7.8
Capital	134,000	<b>134,000</b>	205,000	53.0	0	0	<b>205,000</b>	71,000	53.0
<b>TOTAL EXPENDITURES</b>	<b>20,986,841</b>	<b>21,532,400</b>	<b>21,649,100</b>	<b>0.5</b>	<b>0</b>	<b>0</b>	<b>21,649,100</b>	<b>116,700</b>	<b>0.5</b>
<b>REVENUES</b>									
PIL's-Supplementaries-Local Improvements	(65,915)	<b>(65,800)</b>	(35,400)	(46.2)	0	0	<b>(35,400)</b>	(30,400)	(46.2)
Federal/Provincial Grants	(28,171)	<b>(1,400)</b>	(43,300)	2,992.9	0	0	<b>(43,300)</b>	41,900	2,992.9
Municipal Recoveries	(210,847)	<b>(122,000)</b>	(233,000)	91.0	0	0	<b>(233,000)</b>	111,000	91.0
Financial Charges/Investment Income	(400,000)	<b>(400,000)</b>	0	(100.0)	0	0	<b>0</b>	(400,000)	(100.0)
Fees & Service Charges	(457,012)	<b>(443,700)</b>	(530,200)	19.5	0	0	<b>(530,200)</b>	86,500	19.5
Transfer From Reserve & Reserve Funds	(150,598)	<b>(130,000)</b>	0	(100.0)	0	0	<b>0</b>	(130,000)	(100.0)
Other Revenues	(2,129)	<b>(2,000)</b>	(2,000)	0.0	0	0	<b>(2,000)</b>	0	0.0
Interdepartmental Recoveries	(2,310,200)	<b>(2,310,200)</b>	(2,764,000)	19.6	0	0	<b>(2,764,000)</b>	453,800	19.6
<b>TOTAL REVENUES</b>	<b>(3,624,872)</b>	<b>(3,475,100)</b>	<b>(3,607,900)</b>	<b>3.8</b>	<b>0</b>	<b>0</b>	<b>(3,607,900)</b>	<b>132,800</b>	<b>3.8</b>
<b>RATE REQUIREMENT</b>		<b>18,057,300</b>	<b>18,041,200</b>	<b>(0.1)</b>	<b>0</b>	<b>0</b>	<b>18,041,200</b>	<b>(16,100)</b>	<b>(0.1)</b>
<b>STAFFING COMPLEMENT</b>		<b>34.20</b>	<b>34.20</b>		<b>0.00</b>	<b>0.00</b>	<b>34.20</b>	<b>0.00</b>	

# FINAL 2015 RATE SUPPORTED OPERATING BUDGET

## *Water & Wastewater Administration*

	2014 Forecasted Actuals	<b>2014 APPROVED BUDGET</b>	2015 Adjusted Budget	2015 ADJ BUD % Incr/(Decr)	2015 Council Approved Initiatives	2015 New Budget Initiatives	<b>2015 FINAL BUDGET</b>	2015 Budget \$ Incr/(Decr)	2015 Budget % Incr/(Decr)
<b>EXPENDITURES</b>									
Salaries & Benefits	798,207	<b>769,800</b>	845,000	9.8	0	0	<b>845,000</b>	75,200	9.8
Materials & Supplies	8,498	<b>14,100</b>	8,400	(40.4)	0	0	<b>8,400</b>	(5,700)	(40.4)
Services	554,165	<b>602,800</b>	588,800	(2.3)	0	0	<b>588,800</b>	(14,000)	(2.3)
Interdepartmental Charges	677,405	<b>683,800</b>	710,300	3.9	0	0	<b>710,300</b>	26,500	3.9
<b>TOTAL EXPENDITURES</b>	<b>2,038,275</b>	<b>2,070,500</b>	<b>2,152,500</b>	<b>4.0</b>	<b>0</b>	<b>0</b>	<b>2,152,500</b>	<b>82,000</b>	<b>4.0</b>
<b>REVENUES</b>									
Federal/Provincial Grants	0	<b>(1,400)</b>	(1,400)	0.0	0	0	<b>(1,400)</b>	0	0.0
Fees & Service Charges	(5,336)	<b>(6,000)</b>	(7,100)	18.3	0	0	<b>(7,100)</b>	1,100	18.3
Transfer From Reserve & Reserve Funds	(70,598)	<b>(50,000)</b>	0	(100.0)	0	0	<b>0</b>	(50,000)	(100.0)
Interdepartmental Recoveries	(2,013,100)	<b>(2,013,100)</b>	(2,144,000)	6.5	0	0	<b>(2,144,000)</b>	130,900	6.5
<b>TOTAL REVENUES</b>	<b>(2,089,034)</b>	<b>(2,070,500)</b>	<b>(2,152,500)</b>	<b>4.0</b>	<b>0</b>	<b>0</b>	<b>(2,152,500)</b>	<b>82,000</b>	<b>4.0</b>
<b>RATE REQUIREMENT</b>		<b>0</b>	<b>0</b>	<b>0.0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0</b>
<b>STAFFING COMPLEMENT</b>		<b>8.15</b>	<b>8.15</b>		<b>0.00</b>	<b>0.00</b>	<b>8.15</b>	<b>0.00</b>	

## FINAL 2015 RATE SUPPORTED OPERATING BUDGET

### *Wastewater Operations*

	2014 Forecasted Actuals	<b>2014 APPROVED BUDGET</b>	2015 Adjusted Budget	2015 ADJ BUD % Incr/(Decr)	2015 Council Approved Initiatives	2015 New Budget Initiatives	<b>2015 FINAL BUDGET</b>	2015 Budget \$ Incr/(Decr)	2015 Budget % Incr/(Decr)
<b>EXPENDITURES</b>									
Salaries & Benefits	227,351	<b>227,900</b>	228,100	0.1	0	0	<b>228,100</b>	200	0.1
Materials & Supplies	248,422	<b>232,600</b>	229,600	(1.3)	0	0	<b>229,600</b>	(3,000)	(1.3)
Services	3,419,354	<b>3,373,300</b>	3,432,300	1.7	0	0	<b>3,432,300</b>	59,000	1.7
Interdepartmental Charges	1,069,984	<b>1,078,400</b>	1,163,400	7.9	0	0	<b>1,163,400</b>	85,000	7.9
Transfer To Reserves & Reserve Funds	2,900,000	<b>2,900,000</b>	2,700,000	(6.9)	0	0	<b>2,700,000</b>	(200,000)	(6.9)
Financial	33,600	<b>33,600</b>	33,600	0.0	0	0	<b>33,600</b>	0	0.0
Long Term Debt Charges	1,506,476	<b>1,693,400</b>	1,742,200	2.9	0	0	<b>1,742,200</b>	48,800	2.9
Capital	42,000	<b>42,000</b>	100,000	138.1	0	0	<b>100,000</b>	58,000	138.1
<b>TOTAL EXPENDITURES</b>	<b>9,447,187</b>	<b>9,581,200</b>	<b>9,629,200</b>	<b>0.5</b>	<b>0</b>	<b>0</b>	<b>9,629,200</b>	<b>48,000</b>	<b>0.5</b>
<b>REVENUES</b>									
PIL's-Supplementaries-Local Improvements	(51,087)	<b>(50,900)</b>	(20,500)	(59.7)	0	0	<b>(20,500)</b>	(30,400)	(59.7)
Municipal Recoveries	(210,847)	<b>(122,000)</b>	(233,000)	91.0	0	0	<b>(233,000)</b>	111,000	91.0
Financial Charges/Investment Income	(200,000)	<b>(200,000)</b>	0	(100.0)	0	0	<b>0</b>	(200,000)	(100.0)
Fees & Service Charges	(131,022)	<b>(124,700)</b>	(174,700)	40.1	0	0	<b>(174,700)</b>	50,000	40.1
<b>TOTAL REVENUES</b>	<b>(592,956)</b>	<b>(497,600)</b>	<b>(428,200)</b>	<b>(13.9)</b>	<b>0</b>	<b>0</b>	<b>(428,200)</b>	<b>(69,400)</b>	<b>(13.9)</b>
<b>RATE REQUIREMENT</b>		<b>9,083,600</b>	<b>9,201,000</b>	<b>1.3</b>	<b>0</b>	<b>0</b>	<b>9,201,000</b>	<b>117,400</b>	<b>1.3</b>
<b>STAFFING COMPLEMENT</b>		<b>2.37</b>	<b>2.37</b>		<b>0.00</b>	<b>0.00</b>	<b>2.37</b>	<b>0.00</b>	



# FINAL 2015 RATE SUPPORTED OPERATING BUDGET

## *Water Operations*

	2014 Forecasted Actuals	2014 <b>APPROVED BUDGET</b>	2015 Adjusted Budget	2015 ADJ BUD % Incr/(Decr)	2015 Council Approved Initiatives	2015 New Budget Initiatives	2015 <b>FINAL BUDGET</b>	2015 Budget \$ Incr/(Decr)	2015 Budget % Incr/(Decr)
<b>EXPENDITURES</b>									
Salaries & Benefits	2,198,945	<b>2,275,800</b>	2,276,600	0.0	0	0	<b>2,276,600</b>	800	0.0
Materials & Supplies	888,635	<b>962,400</b>	934,100	(2.9)	0	0	<b>934,100</b>	(28,300)	(2.9)
Services	1,188,968	<b>1,092,800</b>	1,134,600	3.8	0	0	<b>1,134,600</b>	41,800	3.8
Interdepartmental Charges	1,361,859	<b>1,416,500</b>	1,389,900	(1.9)	0	0	<b>1,389,900</b>	(26,600)	(1.9)
Transfer To Reserves & Reserve Funds	2,700,000	<b>2,700,000</b>	2,500,000	(7.4)	0	0	<b>2,500,000</b>	(200,000)	(7.4)
Financial	20,550	<b>36,700</b>	36,700	0.0	0	0	<b>36,700</b>	0	0.0
Long Term Debt Charges	1,050,421	<b>1,304,500</b>	1,490,500	14.3	0	0	<b>1,490,500</b>	186,000	14.3
Capital	92,000	<b>92,000</b>	105,000	14.1	0	0	<b>105,000</b>	13,000	14.1
<b>TOTAL EXPENDITURES</b>	<b>9,501,378</b>	<b>9,880,700</b>	<b>9,867,400</b>	<b>(0.1)</b>	<b>0</b>	<b>0</b>	<b>9,867,400</b>	<b>(13,300)</b>	<b>(0.1)</b>
<b>REVENUES</b>									
PIL's-Supplementaries-Local Improvements	(14,828)	<b>(14,900)</b>	(14,900)	0.0	0	0	<b>(14,900)</b>	0	0.0
Federal/Provincial Grants	(28,171)	<b>0</b>	(41,900)	100.0	0	0	<b>(41,900)</b>	41,900	100.0
Financial Charges/Investment Income	(200,000)	<b>(200,000)</b>	0	(100.0)	0	0	<b>0</b>	(200,000)	(100.0)
Fees & Service Charges	(320,654)	<b>(313,000)</b>	(348,400)	11.3	0	0	<b>(348,400)</b>	35,400	11.3
Other Revenues	(2,129)	<b>(2,000)</b>	(2,000)	0.0	0	0	<b>(2,000)</b>	0	0.0
Interdepartmental Recoveries	(297,100)	<b>(297,100)</b>	(620,000)	108.7	0	0	<b>(620,000)</b>	322,900	108.7
<b>TOTAL REVENUES</b>	<b>(942,882)</b>	<b>(907,000)</b>	<b>(1,027,200)</b>	<b>13.3</b>	<b>0</b>	<b>0</b>	<b>(1,027,200)</b>	<b>120,200</b>	<b>13.3</b>
<b>RATE REQUIREMENT</b>		<b>8,973,700</b>	<b>8,840,200</b>	<b>(1.5)</b>	<b>0</b>	<b>0</b>	<b>8,840,200</b>	<b>(133,500)</b>	<b>(1.5)</b>
<b>STAFFING COMPLEMENT</b>		<b>23.68</b>	<b>23.68</b>		<b>0.00</b>	<b>0.00</b>	<b>23.68</b>	<b>0.00</b>	





**FINAL 2015 RATES**



**BY-LAW NO. 2014-126**

OF

***The Corporation of Norfolk County***

**BEING A BY-LAW TO PROVIDE FOR WATER RATES TO FINANCE THE SUPPLY AND DISTRIBUTION OF WATER AND TO ESTABLISH WASTEWATER SURCHARGES UPON THE WATER RATES TO FINANCE THE COLLECTION AND TREATMENT OF WASTEWATER IN RESPECT OF VARIOUS WATER AND WASTEWATER SYSTEMS WITHIN NORFOLK COUNTY.**

**WHEREAS** Section 10(2) of the Municipal Act, 2001, S.O. 2001, c. 25, as amended states that a single-tier municipality may pass by-laws to provide any service or thing that the municipality considers necessary or desirable for the public;

**AND WHEREAS** the Municipal Act, 2001, S.O. 2001, c. 25, as amended, authorizes Council by by-law to impose fees or charges to finance the supply and distribution of water and to establish wastewater surcharges upon the water rates to finance the collection and treatment of sewage in respect of various water and wastewater systems within the County;


**AND WHEREAS** it is deemed expedient by Council to establish water rates and surcharges for wastewater to finance various systems within the County area.

**NOW THEREFORE THE COUNCIL OF THE CORPORATION OF NORFOLK COUNTY HEREBY ENACTS AS FOLLOWS:**

1. That the short title of this by-law shall be "Water & Wastewater Rates By-Law".
2. That the water rates and the surcharge for wastewater shown on Schedule "A" attached to this By-Law are hereby adopted to take effect on all bills for all consumption occurring on or after January 1, 2015 and to remain in effect until altered by Council.
3. That the water and wastewater miscellaneous charges as outlined in Schedule "B" attached to this By-Law are hereby adopted to take effect on January 1, 2015.
3. That the effective date of this By-Law shall be the date of final passage thereof.

**ENACTED AND PASSED THIS 16TH DAY OF DECEMBER 2014.**

First Reading: December 16, 2014

  
\_\_\_\_\_  
Mayor

Second Reading: December 16, 2014

Third Reading: December 16, 2014

  
\_\_\_\_\_  
Deputy Clerk/Manager of Council Services

**SCHEDULE 'A' TO WATER AND WASTEWATER BY-LAW NO. 2014 - 126**  
**Norfolk County**  
**2015 Water and Wastewater Rate Structure**  
**Schedule of Monthly Rates**

<b>WATER</b>		
<u>Consumption Charges</u>		<u>Charge per Cubic Meter</u>
First Block	0-50 Cubic Meters per Month	\$1.904
Second Block	Over 50 Cubic Meters per Month	\$1.333
Bulk Rate		\$2.380
<u>Basic Charges</u>		
<u>Meter Size</u>		<u>Charge per Month</u>
15 mm		\$18.38
25 mm		\$30.49
40 mm		\$51.04
50 mm		\$128.83
75 mm		\$148.61
100 mm		\$290.99
150 mm		\$522.60
200 mm		\$845.92
<u>Flat Water Rate:</u>		
	Charge per Month based on 20 Cubic Meters per Month	\$56.46
<u>Residential Use:</u>	All residential use, including multiple units and mixed-use buildings, are billed at the First Block Rate.	
<b>WASTEWATER</b>		
<u>Wastewater Surcharge (%):</u>		110.4%
<u>Flat Wastewater Rate (Charge per Month):</u>		\$62.33
<u>Bulk Wastewater Disposal</u>		<u>Charge per Cubic Meter:</u>
Holding Tank Waste Disposal		\$6.34
Septic Waste Disposal		\$24.78
Effluents exceeding the wastewater use by-law limits		\$5.59

**THE CORPORATION OF NORFOLK COUNTY**  
**2015 WATER & WASTEWATER MISCELLANEOUS CHARGES - Schedule B**

The following is a brief explanation of each charge.

**2015**  
**Rate**  
**\$**

**a) Water and Sewer Connection Permits**

Charges payable to The Corporation of Norfolk County for permits, inspection, materials and labour.

i) Water Main Taps (19mm & 25mm)

Property Line to Building - inspection only		\$ 76.00
Main to Property Line - includes inspection, main tap and materials	19mm	\$ 980.00
	25mm	\$ 1,125.00
Main to Building - includes inspection, main tap and materials to property line	19mm	\$ 1,056.00
	25mm	\$ 1,201.00

ii) Water Main Taps (38mm - 50mm)

Property Line to Building - inspection only	\$ 76.00
Main to Property Line - includes main tap and inspection. Contractor to supply all materials.	\$ 339.00
Main to Building - includes main tap and inspection. Contractor to supply all materials.	\$ 415.00

iii) Large Diameter Water Main Taps (larger than 50mm)

Contractor Supervision and Inspection - This charge is for Norfolk County staff to be present on site and provide inspection of the work when performed by outsourced Contractor. Fee includes valve operation where required.	\$ 351.00
Main Tap (larger than 50mm) and Inspection - This charge is for Norfolk County staff to perform the required watermain tap and inspect the work performed by the contractor. Contractor is to supply all required materials.	\$ 808.00

iv) Sanitary Sewer Connection Permits - 125mm Diameter

Property Line to Building - inspection only	\$ 76.00
Main to Property Line - includes inspection, main tap and saddle. Contractor to supply other materials	\$ 449.00
Main to Building - includes inspection, main tap and saddle. Contractor to supply other materials	\$ 525.00

v) Sanitary Sewer Connection Permit - 150mm Diameter or Larger

Main to Property - includes inspection and main tap. Contractor to supply all materials	\$ 322.00
Main to Building - includes inspection and main tap. Contractor to supply all materials	\$ 398.00

vi) Sanitary Manhole Inspection

Inspection of installation or modification of a sanitary manhole	\$ 76.00
--	----------

**THE CORPORATION OF NORFOLK COUNTY**  
**2015 WATER & WASTEWATER MISCELLANEOUS CHARGES - Schedule B**

The following is a brief explanation of each charge.

**2015**  
**Rate**  
**\$**

vii) Water/Sanitary Sewer Service Abandonment

Inspection of service disconnect at main or property line - method and location of abandonment is to be determined by Environmental Services Technologist	\$	76.00
--	----	-------

viii) Storm Sewer Connection Permit

Property Line to Building - inspection only	\$	76.00
---	----	-------

**b) Water Meter Services**

Customers may call the County to perform certain services relating to water meters

Replace damaged or missing meter - 19mm (5/8 X 3/4) - greater than 19mm (5/8 X 3/4)	\$	268.00
Replace damaged or missing meter reading device	\$	268.00
Re-seal and install meter due to unauthorized removal of the meter	\$	362.00
Drain and re-seal meter removed by County staff	\$	94.00

Customers may request that their water meter be tested. Testing is to be completed by a Third Party. If the meter is found to be accurate, the customer must pay carrying charges and cost of testing, in addition to full payment of the bill in question.

**c) Water Meter Installation Package**

Replacement water meter installation package (meter tails, meter spacer, meter wire) 19mm service 25mm service	\$	97.00
--	----	-------

**d) Water Turn On/Off**

Only County staff are allowed to operate the property line shut off valve. This valve is used to turn off or turn on the supply of water to each customer. A representative must be present before this work can be performed. The turn off may be requested by the customer or initiated by the Finance Department due to non-payment of a bill.

During Normal Working Hours:

Water Turned On	\$	79.00
Water Turned Off	\$	79.00
Water Turned On/Off Same Day	\$	79.00
Water Turned On with Meter Reconnection	\$	93.00
Water Turned Off with Meter Disconnection	\$	93.00

**THE CORPORATION OF NORFOLK COUNTY**  
**2015 WATER & WASTEWATER MISCELLANEOUS CHARGES - Schedule B**

The following is a brief explanation of each charge.

	<b>2015</b>
	<b>Rate</b>
	<b>\$</b>
<u>After Normal Working Hours</u>	
Water Turned Off (after normal working hours)	\$ 129.00
Water Turned On (after normal working hours)	\$ 129.00

**e) Sewer Rodding Charge**

County staff will respond to blocked or slow-flowing sewers and provide rodding and video inspection services. If the blockage is determined to be the County's responsibility, there is no charge for the service. If staff determine that the blockage is the property owner's responsibility, the following charges will apply:

i) During Normal Working Hours:

Base Charge / Response & Initial 1 hour work	\$ 252.00
Each additional 1/2 hour	\$ 55.00

ii) After Normal Working Hours:

Base Charge / Response & Initial 3 hours of work	\$ 500.00
Each additional 1/2 hour	\$ 80.00

**f) Standby Charge**

When a premise is unoccupied for an extended period, a customer should have the County shut off the water service. This is to avoid the possibility of a plumbing leak going undetected for a long period. The standard service charge covers fixed costs unrelated to a volume of consumption and this is applied even when the water is shut off.

-per month (water & sewer)	\$ 40.00
-per month (water only)	\$ 20.00

**g) Monthly Interest Charges**

Late payment interest is applied after the due date on a monthly basis.

\* Charged by Norfolk Power

	1.50%
--	-------

**h) NSF Cheques**

This charge covers the extra cost of processing customers' cheques which have been refused or dishonoured by banks.

\* Charged by Norfolk Power

	\$ 15.00
--	----------



**THE CORPORATION OF NORFOLK COUNTY**  
**2015 WATER & WASTEWATER MISCELLANEOUS CHARGES - Schedule B**

The following is a brief explanation of each charge.

**2015**  
**Rate**  
**\$**

**i) Account Setup/Change Fee**

This charge covers the administrative cost to establish or change customer accounts.  
 \*Charged by Norfolk Power

	\$	30.00
--	----	-------

**j) Lawyer's Certificate**

This charge is for responding to "Lawyer's Letters" requesting information on the status of water/sewer arrears, local improvements, municipal drain assessments, etc.  
 - per property fee

	\$	69.00
--	----	-------

**k) Environmental Information Requests**

This charge is for responding to requests (from developers, public, contractors, etc.) for information on environmental issues; for example: well fields, landfill sites, spills, etc.  
 - per property fee

	\$	69.00
--	----	-------

**l) Fire Hydrant Operation for Flow Test**

Includes staff labour to operate, or supervise the operation of, hydrants and valves for third party testing. Results must be provided to Norfolk County Environmental Services Division upon completion. - per hydrant operated fee	\$	76.00
---	----	-------

**m) Sewer Dye Test**

Includes staff labour and materials to perform a dye test of a sanitary sewer - per dye test fee	\$	76.00
---	----	-------

**n) Water Samples**

Includes staff labour, turning of valves, flushing, sample collection, delivery to lab, and lab analysis  
 - per sampling day fee

i) Contractor water samples - 1st sample	\$	384.00
- each additional sample	\$	37.00

**THE CORPORATION OF NORFOLK COUNTY**  
**2015 WATER & WASTEWATER MISCELLANEOUS CHARGES - Schedule B**

The following is a brief explanation of each charge.

		<b>2015 Rate \$</b>
<b>o) Rain Barrels</b>		
i) Rain Barrel (price per unit)	\$	60.00
<b>p) Bulk Water Depot</b>		
i) Account Set-up (Non-Refundable)	\$	20.00
<b>q) St. Williams Water Distribution System</b>		
i) Lot Charge per newly created Lot fronting on the St. Williams Water Distribution System	\$	1,465.00

**r) Development Services**

County staff conduct reviews of plans and complete inspections for development within Norfolk County. Under the Transfer of Approval Program, an Environmental Compliance Approval for municipal and non-municipal development is required. The cost varies as to the type of project being constructed (ie. plan of subdivision, condominium, townhouse, industrial buildings, commercial buildings, pumping stations, etc.)

Charges for the administration, technical review, and/or inspection services are set by the Ministry of the Environment.

**Please contact Norfolk County's Engineering Division for further information.**